











*Has your identity been stolen? Have a billing dispute with a business?  
Problems with your rental agreement or landlord? Think you may have been scammed?*

## Top Ten Consumer Complaints of 2017

Rank	Category	# of Complaints
1	 Telemarketing	4,147
2	 Landlord/Tenant	1,141
3	 Telecommunications	763
4	 Identity Theft	453
5	 Home Improvement	403
6	 Gas Pumps	232
7	 Medical Services	195
8	 Motor Vehicle Repair	182
9	 Motor Vehicle Sales	149
10	 Fuel Quality	113

**DATCP's Bureaus of Consumer Protection and Weights and Measures received more than 11,000 consumer complaints in 2017.**

### Facing a consumer protection issue?

Visit [datcp.wi.gov](http://datcp.wi.gov) for fact sheets and resources that may be useful in understanding your consumer rights. If your issue is with a business, communicate with the business about your concerns and the resolution you are seeking. Keep documentation of your efforts.

Can't reach a resolution? Call our Consumer Protection Hotline (800-422-7128) for additional guidance or file a complaint with DATCP. You can file your complaint at [datcp.wi.gov](http://datcp.wi.gov) or call the hotline to have a complaint form sent to you.



Wisconsin Department of Agriculture, Trade and Consumer Protection  
2811 Agriculture Drive, PO Box 8911, Madison, WI 53708-8911