











Has your identity been stolen? Have a billing dispute with a business?
Problems with your rental agreement or landlord? Think you may have been scammed?

Top Ten Consumer Complaints of 2019

Rank	Category	# of complaints
1	 Telemarketing	4,244
2	 Landlord/Tenant	1,128
3	 Telecommunications	686
4	 Home Improvement	507
5	 Medical Services	299
6	 Identity Theft	228
7	 Motor Vehicle Repair	196
8	 Motor Vehicle Sales	141
9	 Gas Pumps	119
10	 Computers & Equipment	102

DATCP's Bureaus of Consumer Protection and Weights and Measures received more than 10,900 consumer complaints in 2019.

Facing a consumer protection issue?

Visit datcp.wi.gov for fact sheets and resources that may be useful in understanding your consumer rights. If your issue is with a business, communicate with the business about your concerns and the resolution you are seeking. Keep documentation of your efforts.

Can't reach a resolution?

Call our **Consumer Protection Hotline (800-422-7128)** for additional guidance or file a complaint with DATCP. You can file your complaint at datcp.wi.gov or call the hotline to have a complaint form sent to you.



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