

2024

READY REFERENCE GUIDE



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AARP

(SEE AMERICAN ASSOCIATION OF RETIRED PERSONS)

ACCOUNTING EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
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Licensing of certified public accountants. Number of complaints inquiry or file a new complaint.

ACUPUNCTURISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dps.wi.gov

Licensing. Number of complaints inquiry or file a new complaint.

ADDITIVES

(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)

Food & Drug Administration (FDA)

Office of Regulatory Affairs Madison
 700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715 fda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4717
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr datcpfoodcomplaintsemergencyresponse@wi.gov
 PO Box 8911
 Madison WI 53708-8911

Food complaints.
 Food compliance.

ADHESIVE – DANGEROUS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

General inquiries & complaints.

ADJUSTMENT SERVICE COMPANIES

Financial Institutions, WI Dept. of

Division of Banking (608) 261-7578
 4822 Madison Yards Way dfi.wi.gov
 Madison WI 53705

Licensing and complaints

ADMINISTRATION, WI DEPT OF

Administration, WI Dept. of

101 E Wilson St 10th Fl (608) 266-1741
 PO Box 7864 doa.wi.gov
 Madison WI 53707-7864 DOACommunications@wi.gov

Government Services.
 Go to website for Division phone numbers and contact information
 Media Room

A

ADOPTION

Children & Families, WI Dept. of

201 E Washington Ave 2nd Fl
PO Box 8916
Madison WI 53708-8916

(608) 422-7000
dcf.wi.gov
dcfadoption@wi.gov

General Information.

ADVANCE FEE LOANS

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-7578
dfi.wi.gov

Wisconsin Law requires loan companies to register with WDFI.

ADVERTISING

(SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

General inquiries & complaints.
Wis. Stat. § 100.18.

Federal Trade Commission, U.S. (FTC)

600 Pennsylvania Ave NW
Washington DC 20580

(877) 382-4357

(877) 438-4338
ftc.gov

Consumer Complaint line.
(M-F 9am - 5pm ET)
Identity theft complaint hotline.

AEROSOLS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product safety.
Pesticides – See pesticides.

AGING

(SEE ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-5012
(608) 224-5058 TDD
datcp.wi.gov

(800) 422-7128
DATCPHotline@wisconsin.gov

Divisions of: Agricultural Resource Management, Animal Health, Food and Recreational Safety, Agricultural Development, and Trade & Consumer Protection. Consumer Protection Hotline.

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF – cont.

Agriculture, U.S. Dept. of (USDA)

1400 Independence Ave SW (202) 720-2791
 Washington DC 20250 usda.gov
askusda@usda.gov

AIDS

CDC-National Prevention Information Network

(800) CDC-INFO
 (800) 232-4636
npin.cdc.gov
cdcnpin.org/
NPIN-info@cdc.gov

Publications available. Answer questions regarding AIDS, sexually transmitted diseases, and general questions.

AIDS Resource Center of Wisconsin (ARCW)

AIDS Line-Milwaukee (800) 359-9272 / (414) 273-1991
 820 N Plankinton viventhealth.org
 PO Box 510498
 Milwaukee WI 53203

AIDS Line-Madison (800) 486-6276
 600 Williamson St Ste H
 Madison WI 53703

Health, WI Dept. of

1 W Wilson St (800) 334-2437
 Madison WI 53703 dhs.wi.gov

24-hour statewide AIDS hotline.

AIR

(SEE ALSO POLLUTION OR WASTE CONTROL)

Safety and Professional Services, WI Dept. of

Division of Industry Services (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dspd.wi.gov

Clean Indoor Air Act administered by DSPS.

AIRLINES, AIRFARES, AIRPLANES, ETC.

Federal Aviation Administration, U.S. (FAA)

800 Independence Ave SW (866) 835-5322
 Washington DC 20591 faa.gov

Consumer hotline for aviation safety & security. (M-F 8am - 4pm ET)

Transportation Security Administration, U.S. (TSA)

601 S 12th St (866) 289-9673
 Arlington VA 20598 tsa.gov
TSA-contactcenter@tsa.dhs.gov

Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the U.S. DOT.)

A AIRLINES, AIRFARES, AIRPLANES, ETC. - continued

Transportation, U.S. Dept. of

Aviation Consumer
Protection Division
1200 New Jersey Ave SE
Washington DC 20590
(202) 366-2220
dot.gov/airconsumer

Service-related issues regarding airplanes and publications. Airline service concerns (first contact the airline).
Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the U.S. DOT).

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising complaints.

ALCOHOL

Alcohol, Tobacco, Firearms & Explosives, U.S. Bureau of (ATF)

Milwaukee Field Office
1000 N Water St Ste 1400
(414) 727-6170
atf.gov

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

Alcohol, Tobacco, Firearms & Explosives, U.S. Bureau of (ATF)

Madison Field Office
780 Regent St Ste 308
Madison WI 53715-2635
(608) 441-5050
atf.gov

Alcohol or tobacco diversion, all firearms and explosive licensing.
Criminal Enforcement.

Revenue, WI Dept. of

2135 Rimrock Rd
Madison WI 53713
PO Box 8900
Madison WI 53708-8900
(608) 266-6701
revenue.wi.gov

Alcohol & tobacco law enforcement. Beverage & cigarette tax enforcement. Registration and permits for spirits, wine, and beer.

Treasury, U.S.

Alcohol & Tobacco
Tax & Trade Bureau
1310 G St NW 4th FL Box 12
Washington DC 20005
(866) 927-2533
ttb.gov

Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler, or importer.

Health, WI Dept. of

Alcohol & Other Drug Abuse
1 W Wilson St
Madison WI 53703
(608) 266-2717
dhs.wi.gov

AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)

Consumer Protection

601 E St NW
Washington DC 20049

(888) 687-2277
(877) 434-7589 TTY
aarp.org

Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.

AMUSEMENT RIDES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Registration.

ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of

Veterinary Examining Board
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4353
datcp.wi.gov
datcpVEB@wi.gov

Animal technicians and licensed veterinarians.
Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4872
datcp.wi.gov

Health, breeders, puppy mills, humane treatment complaints. Import and transfer, CWD, Johnes disease, household and exotic pets, premises registration, fairs and shows, carcass disposal.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4539
datcp.wi.gov

Pet food labels, pet snacks.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food
and Recreational Safety
Meat Safety & Inspection Bureau
2811 Agriculture Dr

PO Box 8911
Madison WI 53708-8911
(608) 224-4694

datcp.wi.gov

Meat Safety & Inspection, Licensing, labeling & standards.

ANNUITIES

Commissioner of Insurance, Office of the

125 S Webster St
PO Box 7873
Madison WI 53707-7873

(800) 236-8517
(608) 266-0103
(608) 266-3585
oci.wi.gov
ocicomplaints@wi.gov

Complaints.

A

ANTI-TRUST

Justice, WI Dept. of

Public Protection Unit
17 W Main St 5th Fl
PO Box 7857
Madison WI 53703-7857

(608) 266-1221
doj.state.wi.us

Consumer protection and anti-trust.

ANTIQUÉ SHOPS

(SEE PAWN SHOPS)

APPLIANCES

Administration, WI Dept. of

Division of Energy, Housing, and
Community Resources.
101 E Wilson St 6th Fl
PO Box 7970
Madison WI 53707-7864

(608) 266-8234
(866) 432-8947
doa.state.wi.us
homeenergyplus.wi.gov

Pamphlets on efficiency of home
appliances. Energy assistance,
weatherization, recalls, rebates.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Sales and repairs.

Focus on Energy

1 S Pinckney St Ste 340
Madison WI 53703

(800) 762-7077
focusonenergy.com

(M-F 9am – 5pm CT)
Energy efficiency and renewable
resource program. Recycling info.
Efficiency standards, lighting and
rewards.

APPRAISERS (REAL ESTATE)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing. Complaints.
General inquiries (residential).

ARBITRATION - AUTOMOBILES

Better Business Bureau

10019 W Greenfield Ave
Milwaukee WI 53214

(800) 955-5100
bbb.org/autoline

(M-F 9am - 5:30pm ET)
Automobiles only.

ARCHITECTS

Safety and Professional Services, WI Dept. of

Architects, Professional Engineers,
Designers & Professional Land
Surveyors Examining Board
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing. Includes architectural and
engineering corporations.
Complaints.

ARSON

Justice, WI Dept. of

Division of Criminal Investigation
 Arson Bureau
 17 W Main St 5th Fl
 Madison WI 53703

(800) 362-3005
doj.state.wi.us

Anonymous tips.

ASBESTOS

Health Services, WI Dept. of

Division of Public Health
 Asbestos & Lead Section
 1 W Wilson Rm 137
 PO Box 2659
 Madison WI 53703-2659

(608) 261-6876
dhs.wi.gov

Certification and training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.

ASSESSMENTS

(SEE PROPERTY ASSESSMENTS)

ASSISTED LIVING FACILITIES

Health Services, WI Dept. of

Division of Quality Assurance
 1 W Wilson St
 PO Box 2969
 Madison WI 53701-2969

(800) 642-6552
 (608) 266-8481
dhs.wi.gov

Complaints.
 License and regulation.

ATCP

(SEE AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)

ATHLETICS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Business practices.
 Equipment safety.

ATTORNEYS

(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)

Lawyer Regulation, Office of

110 E Main St Ste 315
 PO Box 1648
 Madison WI 53701-1648

(877) 315-6941
 (608) 267-7274
wicourts.gov
olr.intake@wicourts.gov

Competency, misconduct. Can file a grievance.

A

LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES

Lawyer Referral & Information Service

5302 Eastpark Blvd (800) 728-7788
 PO Box 7158 (608) 257-3838
 Madison WI 53707-7158 wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

State Bar of Wisconsin

5302 Eastpark Blvd (608) 257-3838
 PO Box 7158 (800) 728-7788
 Madison WI 53707-7158 wisbar.org

Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.

Fee Arbitration

5302 Eastpark Blvd (608) 257-3838
 PO Box 7158 wisbar.org
 Madison WI 53707-7158

Fee disputes.

ATTORNEY GENERAL

(SEE JUSTICE OR U.S. ATTORNEY GENERAL)

ALL-TERRAIN VEHICLES (ATV)

(SEE ALSO RECREATIONAL VEHICLES)

Natural Resources, WI Dept. of

101 S Webster St (608) 266-2621
 PO Box 7921 (888) 936-7463
 Madison WI 53707 dnr.wi.gov

Licensing and regulations

AUCTION

Transportation, WI Dept. of

Dealers & Agent Section (608) 266-1425
 4822 Madison Yards Way wisconsin.gov
 PO Box 7909 DealerlicensingUnit@dot.wi.gov
 Madison WI 53707-7909

Motor vehicle auctioneer dealer licensing information.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Complaints.
 License and regulation.

AUDIOLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

License information and complaints.

AUTO REPAIR

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 132 –
 Does not apply to semi- tractor
 trailers or commercial vehicles.

Better Business Bureau

10019 W Greenfield Ave (800) 955-5100
 Milwaukee WI 53214 (800) 273-1002
 (414) 847-6000
wisconsin.bbb.org

Autoline program, out of court
 settlement, arbitration.
 WI toll free general line.
 Milwaukee area general line.

AUTO SAFETY

National Highway Traffic Safety Administration

U.S. Dept. of Transportation
 1200 New Jersey Ave SE (888) 327-4236
 Washington DC 20590 (800) 424-9152 TTY
nhtsa.gov/recalls
nhtsa.gov

Vehicle Safety Hotline.
 Report vehicle safety defects and
 recall information.
 General information.

Center for Auto Safety

4400 Jenifer St NW Ste 331 (202) 328-7700
 Washington DC 20015-2113 autosafety.org
contact@autosafety.org

Concerned citizens can call and/or
 file a vehicle safety complaint.

AUTOMOBILES

(SEE ALSO AUTO SAFETY)

Transportation, WI Dept. of

Dealers & Agent Section
 4822 Madison Yards Way (608) 266-1425
 Madison WI 53705 wisconsin.dot.gov
Dealerlicensingunit@dot.wi.gov

Consumer complaints. Dealer
 Licensing. Ch. 138: Dealer facilities
 and records. Ch. 139: Motor Vehicle
 Trade Practices. Advertising,
 dealers, salesmen, salvage dealers,
 auction dealers, new & used
 warranties, secret warranties,
 extended warranties through
 manufacturer; leases with option to
 purchase.
 Lemon Law, sale of vehicles on
 internet.

(608) 267-3635

Transportation, WI Dept. of

Division of Motor Vehicles (608) 264-7447
 4822 Madison Yards Way information.dmv@dot.wi.gov
 Madison WI 53705
 (608) 266-3041
Special-plates.dmv@dot.wi.gov

Titles & vehicle registrations,
 driver & commercial licensing, ID
 cards, vehicle emissions, and opus
 inspection.
 Personalized, disabled, or special
 license plates.

A AUTOMOBILES – continued

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts.

Commissioner of Insurance, Office of the

125 S Webster St (800) 236-8517
 PO Box 7873 (608) 266-0103
 Madison WI 53707-7873 oci.wi.gov

Rustproofing companies must be registered Wis. Stat. § 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

National Highway Traffic Safety Administration

U.S. Dept. of Transportation (888) 327-4236
 1200 New Jersey Ave SE nhtsa.gov
 Washington DC 20590

Auto Safety Hotline. Auto safety standards, recalls, importing standards, and how to detect if odometer was rolled back.

Center for Auto Safety

4400 Jenifer St NW Ste 331 (202) 328-7700
 Washington DC 20015-2113 autosafety.org
contact@autosafety.org

Concerned citizens can call and/or file a vehicle safety complaint.

AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

Chrysler Group Customer Care

PO Box 21-8004 (800) 247-9753
 Auburn Hills MI 48321-8004

General customer relations.

Dodge Customer Care

PO Box 21-8004 (800) 423-6364
 Auburn Hills MI 48321-8004

General customer relations.

Ford Motor Customer Service

16800 Executive Plaza Dr (800) 392-3673
 PO Box 6248 ford.com
 Dearborn MI 48126

Customer assistance and Consumer Appeals Board (Contact dealership first).

Lincoln Motor Company (800) 521-4140
 16800 Executive Plaza Dr lincoln.com
 PO Box 6248
 Dearborn MI 48126

General Motors Corp

PO Box 33170 gm.com
 Detroit MI 48232-5170

Customer assistance. Visit website for contact info by car maker.

AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING – continued

GM of Canada

1908 Colonel Sam Dr
Oshawa Ontario
L1H 8F7 Canada
Mail code 163-055

(800) 263-3777
gm.ca

Canadian customer assistance

Chevrolet (GEO) Motor Division

PO Box 33136
Detroit MI 48323-5136

(800) 222-1020
chevrolet.com

Customer assistance (Contact dealership first).

Buick Motor Division

Customer Assistance
PO Box 33136
Detroit MI 48232-5136

(800) 521-7300
buick.com

Cadillac Motor Division

Customer Assistance
PO Box 33169
Detroit MI 48232-5169

(800) 458-8006
cadillac.com

GMC Customer Assistance Center

PO Box 33172
Detroit MI 48232-5172

(800) 462-8782
gmc.com

Center for Auto Safety (CAS)

4400 Jenifer St NW Ste 331
Washington DC 20015-2113

(202) 328-7700
autosafety.org
contact@autosafety.org

Information on policy adjustments (hidden warranties). Consumer should call area manufacturer's office NOT the dealership or CAS.

National Institute for Automotive Service Excellence (ASE)

1503 Edwards Ferry Rd NW Ste 401
Leesburg VA 20176

(703) 669-6600
(800) 390-6789
ase.com

To find ASE blue seal facility and car care tips.

CARFAX Inc

5860 Trinity Pkwy Ste 600
Centerville VA 20120

(703) 934-2664
carfax.com

Check a car's title history. Requires a one-time charge.

B BABY EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Product safety.

BAD CHECKS

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210 (414) 488-3906
 Milwaukee WI 53214 wsdsa.org
info@wsda.org

Directory of all sheriffs, Deputy Sheriffs and local county District Attorneys.

BADGER CARE PLUS

Health Services, WI Dept. of

1 W Wilson St (800) 362-3002
 Madison WI 53703 (608) 266-1865
dhs.wi.gov
ACCESS.wi.gov

Member Services Hotline
 (M-F 8am – 6pm)
 To apply in person, contact county or tribal agency.
 To apply online.

Health & Human Services, U.S. Dept. of

200 Independence Ave SW (877) 696-6775
 Washington DC 20201 hhs.gov

Health insurance for children.

BAIT AND SWITCH ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fraudulent Advertising, Wis. Stat. § 100.18.

BANKRUPTCY

Bankruptcy Courts, U.S.

Eastern District (Milwaukee)
 U.S. District Court (866) 582-3156
 517 E Wisconsin Ave Rm 126 (866) 222-8029
 Milwaukee WI 53202 (414) 297-3291
wied.uscourts.gov

Toll Free.
 Main Number.
 Case information number.
 File a claim electronically.

Eastern District (Green Bay)
 Jefferson Court Building (920) 884-3720
 125 S Jefferson St Rm 102
 Green Bay WI 54301-4541

Bankruptcy Courts, U.S.

Western District (Madison)
 U.S. District Court (608) 264-5156
 120 N Henry St Rm 340 wiwd.uscourts.gov
 Madison WI 53703-2559

Clerk's office, Madison.
 Case information number.

BANKS

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-7578
dfi.wi.gov

General referrals. Jurisdiction: Licensing & supervisory power over various lending agencies. Regulatory authority under the collateral loan law, the discount loan law and small loan law. Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies. Regulatory authority over state banks. Administrator of the Wisconsin Consumer Act.

Consumer Financial Protection Bureau

PO Box 27170
Washington DC 20038

(855) 411-2372
consumerfinance.gov
consumerfinance.gov/complaint

Educate, enforce and study of federal consumer financial protection laws. Complaints can be mailed to Washington DC address. To submit a complaint online.

Federal Deposit Insurance Corporation (FDIC)

550 17th St NW
Washington DC 20429-9990

(877) 275-3342
fdic.gov

Deposit insurance. Obtaining financial reports of FDIC insured institutions. Failure of financial institutions. Compliance. General Information.

Federal Reserve Consumer Help

PO Box 1200
Minneapolis MN 55480

(888) 851-1920
federalreserveconsumerhelp.gov

Call for assistance.

Comptroller of the Currency, U.S. Office of the (OCC)

Customer Assistance Group
PO Box 53570
Houston TX 77052

(800) 613-6743
(713) 336-4301 FAX
helpwithmybank.gov
occ.gov

Charter/supervise national banks. Handle complaints against National banks for every state.

B

BAR ASSOCIATIONS

State Bar of Wisconsin

PO Box 7158
Madison WI 53707

(800) 362-9082
(608) 257-3838

Mandatory professional association for all attorneys who hold a Wisconsin law license. General Information.

5302 Eastpark Blvd
Madison WI 53718-2101

(800) 728-7788

wisbar.org
service@wisbar.org

Milwaukee Bar Association Inc

747 N Broadway
Milwaukee WI 53202

(414) 274-6760
(414) 274-6768

General Information.
Referral service.

milwbar.org
findmilwaukeeattorneys.org
General Information.
Referral service.

BARBERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112

Licensing and number of complaints. Can file a complaint.

dsps.wi.gov
dsps@wisconsin.gov

BASEMENT WATERPROOFING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 110.09
"Basement Waterproofing Practices".

BATHROOM FACILITIES (PUBLIC)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112

Contact local building inspector. See SPS Chapters 361-366. Commercial Building Codes.

dsps.wi.gov
dsps@wisconsin.gov

BEAUTY SALONS

(SEE COSMETOLOGY)

BED AND BREAKFAST

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4923
datcp.wi.gov

Licensing.

BETTER BUSINESS BUREAU

Wisconsin Main Office 10019 W Greenfield Ave Milwaukee WI 53214	(800) 273-1002 (414) 847-6000 (800) 955-5100 bbb.org	Toll free for Wisconsin residents' complaints. Autoline arbitration complaints.
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International Association of Better Business Bureaus

4250 North Fairfax Drive Ste 600 Arlington VA 22203	(703) 276-0100 bbb.org	For phone numbers and addresses of BBB's in U.S., Mexico, and Canada go to bbb.org . Information on non-profit organizations, Business Hotline, (Membership direct line).
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BEVERAGE LICENSING

Revenue, WI Dept. of 2135 Rimrock Rd Mail Stop 6-107 PO Box 8900 Madison WI 53708-8900	(608) 266-6701 (715) 842-2343 revenue.wi.gov DORAlcoholTobaccoEnforcement@wisconsin.gov	Wholesale beverage and retail licensing. Alcohol and Tobacco Enforcement Unit. General information.
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BICYCLES

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Product safety.
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BID-RIGGING

(SEE ANTI-TRUST)

BINGO

(SEE ALSO CONTESTS)

Administration, WI Dept. of Division of Gaming 3319 W Beltline Hwy 1st Fl Madison WI 53713 PO Box 8979 Madison WI 53708-8979	(608) 270-2530 (608) 270-2552 (608) 270-2555 doa.wi.gov DOADOGcharitablegaming@wi.gov	Charitable bingo. Raffles and crane games. Indian Gaming. Charitable gaming.
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BIRTH CERTIFICATES

Vital Records, WI Office of PO Box 309 Madison WI 53701-0309	(608) 266-1373 dhs.wi.gov dhsvitalrecords@dhs.wisconsin.gov	Information on marriage, death, divorce, domestic partnerships, and birth certificates.
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B

BLIND & VISUALLY IMPAIRED

Health Services, WI Dept. of

Bureau of Blind Services
1 W Wilson St
Madison WI 53703

(888) 879-0017
dhs.wi.gov

Services for the blind.

PO Box 2659
Madison WI 53707-7851

BOATS, LICENSING AND SAFETY

Natural Resources, WI Dept. of

Boat Safety Unit
101 S Webster St
PO Box 7921
Madison WI 53707-7921

(608) 266-2621
(888) 936-7463

(608) 266-0859
dnr.wi.gov

Boat licensing & titling section.
Does not license dealers or marinas. ATV and snowmobile registration.

Law enforcement and marine investigations.

Boat Owners, U.S. Association of the

5323 Port Royal Rd
North Springfield, VA 22151

(703) 461-2878
(800) 395-2628
(800) 391-4869
boatus.com

Main number.
Membership number.
Towing information number.

Boat repair disputes: contact private attorney or go to Small Claims Court.

BODY PIERCING

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Tattoo and Body Piercing license information. Can file a complaint. Wis. Stat. § 463.12.

BONDS

(SEE SECURITIES)

BOOKS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Sales.

BOTTLED WATER

(SEE SODA WATER BEVERAGE)

BOXING

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing.
 Number of complaints and can file a complaint.

BREAST IMPLANTS

Food & Drug Administration, U.S.

Division of Industry and Consumer (800) 638-2041
 Education Center for Devices and (301) 796-7100
 Radiological Health fda.gov
 10903 New Hampshire Ave dice@fda.hhs.gov
 Silver Spring MD 20993

General inquiries. Medical device information. Breast implant consumer inquiries.

BROKERS

Financial Institutions, WI Dept. of

Securities Division (800) 472-4325
 4822 Madison Yards Way (608) 266-2139
 Madison WI 53705 dfi.wi.gov

Investments & Securities.
 Licenses stock-brokers, dealers in securities.

BUDGET COUNSELING

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

WI Consumer Act, Ch. 421-427 regulates consumer credit transactions. Check local telephone book yellow pages under:
 - budget counseling
 - credit counseling - credit repair

BUILDING CODES/INSPECTORS

Rental Unit Inspections. Contact local government. Contact City Clerk's Office for building inspection.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

New construction only or complaints against building inspectors.

Neighborhood Services, Dept. of

City of Milwaukee (414) 286-2268
 841 N Broadway Rm 104 City.milwaukee.gov/DNS
 Milwaukee WI 53202

Building inspection, sanitation issues, and pests.

BUNGEE JUMPING

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Inspection.

B

BURGLAR ALARMS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

BUSINESS AND BUSINESS OPPORTUNITIES

(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.
 Complaints.

Inspector General, Office of

U.S. Dept. of Commerce – Hotline (800) 424-5197
 1401 Constitution Ave NW (202) 482-2000
 Washington DC 20230 oig.doc.gov

Report fraud, waste, or abuse number. Prevents unfair foreign trade competition. Social & economic statistics, analysis for businesses and governments. Grants patents & registers trademarks. Assists in growth of minority businesses. Assists in domestic economic development.

Small Business Administration, U.S.

409 3rd St SW (800) 659-2955
 Washington DC 20416 (800) 827-5722
sba.gov

Disaster Loans.
 Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

Wisconsin Economic Development Corporation (WEDC)

201 W Washington Ave (855) 469-4249
 Madison WI 53703 (608) 210-6700
wedc.org

Small Business Administration, U.S.

310 W Wisconsin Ave Ste 580W (800) 827-5722
 Milwaukee WI 53203 sba.gov
wisconsin@sbc.gov

(M-F 8am – 4:30pm)
 Has prepared information to mail.

Wisconsin Small Business Development Center (SBDC)

780 Regent St Ste 305 (800) 940-7232
 Madison WI 53715

WI Business Answer Line. For any questions having to do with starting a business in Wisconsin including permits and registration questions.

Small Business Administration, U.S. (WI)

740 Regent St (800) 827-5722
 Ste 100 sba.gov
 Madison WI 53715

(M-F 8am – 4:30pm)
 Has prepared information to mail.

BUSINESS PERMITS

Wisconsin Business Answer Line

Small Business Development (800) 940-7232
 Center (U.W.-Madison SBDC) (608) 263-2221
 Grainger Hall wisconsinsbdc.org
 975 University Ave #1290 sbdc@wsb.wisc.edu
 Madison WI 53706

Help line, referrals to proper agency.
 Info for licenses, permits, tax requirements, and employer requirements.

BUSING-SCHOOL

(SEE ALSO MOTOR CARRIERS)

Wisconsin School Bus Association

3980 River Rd (608) 514-5470
 Wisconsin Dells WI 53965 wi-sba.org

General information.

Public Instruction, WI Dept. of

125 S Webster St (608) 266-3390
 PO Box 7841 dpi.wi.gov
 Madison WI 53707-7841

Not a consumer hotline. Consumers should contact local school board.

BUYING CLUBS (FUTURE SERVICE PLANS)

(SEE ALSO LEASES)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.
 Wis. Stat. § 136.

BUY ONE, GET ONE FREE

(SEE COMPARATIVE PRICE ADVERTISING)

C

CABLE TV

(SEE ALSO WIRELESS CABLE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

No cable in area:
 Wis. Stat. § 66.0420 refer to Dept. of
 Financial Institutions at (608) 261-
 7577.

CAMP GROUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Health and safety. Campground
 evaluation & permits, special event
 campgrounds. For billing issues
 contact Consumer Protection at
 (608) 224-5012.

CANADA

Better Business Bureaus in Canada

(877) 859-8566
bbb.org
info@bec.bbb.org

Website directs who to contact in each
 providence.

Consumer Affairs Offices in Canada

Innovation, Science and Economic Development Canada

235 Queen Street (343) 291-3280
 2nd Floor, West Tower, ic.gc.ca
 Ottawa, Ontario K1A 0H5

Contact for consumer affairs across
 Canada.

CAP

(SEE CLIENT ASSISTANCE PROGRAM)

CAPITOL POLICE, WI

Administration, WI Dept. of

Capitol Police, WI 17 W Main St. Rm 301
 Madison Headquarters Madison WI 53703
 (608) 266-7700
 (608) 266-8797

Emergency (24 hours)
 Non-emergency (24 hours)

Administration, WI Dept. of

Capitol Police, WI (414) 227-4691
 Milwaukee Headquarters
 819 N 6th St
 Milwaukee WI 53203

CAR

(SEE AUTOMOBILES)

CAR SEATS

(SEE CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Inspections. Registration.

CARPETING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Carpet and rug complaints including installation (home improvement) and product safety.

Carpet & Rug Institute

Consumer Information
100 S Hamilton St
Dalton GA 30720

(706) 278-3176
carpet-rug.org
info@carpet-rug.org

Carpet & indoor air quality questions; can track down manufacturer of your carpet; have technical & consumer information on request. Is a trade association. No complaints but can refer you to a certified carpet inspector in area.

CEMETERIES

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Salespersons and authorities.

CENSUS

Census Bureau, U.S.

1111 W 22nd St Ste 400
Oak Brook IL 60523-1918

(800) 865-6384
(630) 288-9200
census.gov
chicago.regional.office@census.gov

Chicago Regional Office supporting AR, IL, IN, IA, MI, MN, MO and WI.

CERTIFICATE OF FREE SALE

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and
Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4720
(608) 224-4539
datcp.wi.gov
datcpfeedexport@wi.gov

Food and feed. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.

C

CHAIN DISTRIBUTORSHIPS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 122
 "Chain Distributorship Schemes."
 Business opportunities fact sheet
 available.

CHAIN LETTERS

(SEE ALSO POSTAL INSPECTOR)

Chief Postal Inspector

Criminal Investigations (877) 876-2455
 Service Center postalinspectors.uspis.gov
 Attn: Mail Fraud
 433 W Harrison St Rm 3255
 Chicago IL 60669-3255

Law enforcement of postal service.
 Investigates theft and fraud of mail.

LOCAL POST OFFICE

CHECK LOCAL TELEPHONE DIRECTORY ALSO.

usps.com

CHAMBER OF COMMERCE

Greater Madison Chamber of Commerce (GMCC)

1 S Pinckney St Ste 330 (608) 256-8348
 PO Box 71 madisonbiz.com
 Madison WI 53701-0071 info@madisonbiz.com

Listing of members. Links to
 businesses. Links to visiting
 Madison.

Metropolitan Milwaukee Association of Commerce

301 W Wisconsin Ave, Ste. 220 (414) 287-4100
 Milwaukee WI 53203 mmac.org
info@mmac.org

U.S. Chamber of Commerce

1615 H Street, NW (202) 659-6000
 Washington, DC 20062 CO@uschamber.com

A directory of all Wisconsin
 Chamber of Commerce locations
 can be found at
[uschamber.com/uschamber.com/co/
 chambers/wisconsin](http://uschamber.com/uschamber.com/co/chambers/wisconsin)

Wisconsin Latino Chamber of Commerce

5262 Verona Rd (608) 712-3522
 Fitchburg WI 53711 lccwi.org
info@lccwi.org

Wisconsin Manufacturers & Commerce

501 E Washington Ave (608) 258-3400
 Madison WI 53703-2914 wmc.org
mem@wmc.org

State of WI Chamber of commerce
 and business trade association.
 Listing of members. Links to other
 chambers of commerce.

CHARGEBACK

(SEE CREDIT CARDS)

CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 267-1711
 Madison WI 53705 (608) 261-9555
dfi.wi.gov

Complaints. Each charity must file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

Administration, WI Dept. of

Division of Gaming (608) 270-2555
 Office of Charitable Gaming doa.wi.gov
 3319 W Beltline Hwy, FI 4 DOAGaming@wi.gov
 Madison WI 53713

Licensing and regulation of raffles and bingos.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheets available.

Justice, WI Dept. of

Civil Litigation (608) 266-1221
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857

Charitable trusts and private foundation forms are kept on file.

Better Business Bureau Wise Giving Alliance

3033 Wilson Blvd Ste 710 (703) 276-0100
 Arlington VA 22201 (703) 247-9321
give.org
info@give.org

Better Business Bureau Wise Giving Alliance Reports.

Internal Revenue Service (IRS)

Internal Revenue Service (877) 829-4933
 Exempt Org. Determinations irs.gov
 PO Box 2508 Rm 6403
 Cincinnati OH 45201

List of legitimate charities and nonprofit groups.

CHECK CASHING BUSINESS

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

General line for Wisconsin Consumer Act.

CHEMICALS, HAZARDOUS SUBSTANCES

Military Affairs, WI Dept. of

Division of Emergency Management (608) 242-3000
 2400 Wright St wem.wi.gov
 PO Box 7865 dmawempio@widma.gov
 Madison WI 53707-7865

Hazardous or chemical spill hotline.

C

CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS – continued

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau
 Product Safety Division
 2811 Agriculture Dr
 Madison WI 53708

(800) 422-7128
 (608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR.

CHILD ABUSE

Children & Families, WI Dept. of

201 E Washington Ave 2nd Fl
 PO Box 8916
 Madison WI 53708-8916

(608) 422-7000
dcf.wi.gov
dcfweb@wisconsin.gov

General Information. Child abuse reporting varies by county where child or family resides.

County Social Services

Human Services, WI Dept. of
 1 W Wilson St
 Madison WI 53701

(608) 266-1865
dhs.wi.gov

List of Wisconsin Community Program, Social Service Agencies.

Children and Families, WI Dept. of

Milwaukee County Child Protective Services (MCPS)
 635 N 26th St
 Milwaukee WI 53233

(414) 343-5500
dcfmilwaukeechildwelfare@wi.gov

CHILD CARE

Children & Families, WI Dept. of

Early Care & Education
 201 E Washington Ave Rm B205
 PO Box 8916
 Madison WI 53708-8916

(608) 422-7000
dcf.wi.gov

(877) 302-3728

Day Care Centers – Licensing Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county. Fraud.

CHILD FIND PROGRAM (FINGERPRINTING)

National Child Identification Program

624 Texas Central Pkwy
 Waco TX 76712

(972) 934-2211
childidprogram.com

To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.

National Center for Missing and Exploited Children

333 John Carlyle St Ste 125
 Alexandria VA 22314-5450

(800) 843-5678
 (703) 224-2150
missingkids.org

Information and resources to find missing children.

CHILD LABOR

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860 Child labor laws, minors aged 11-17.
 201 E Washington Ave Rm A100 dwd.wi.gov
 PO Box 8928 erinfo@dwd.wisconsin.gov
 Madison WI 53708-8928

Workforce Development, WI Dept. of

Milwaukee Office (414) 227-4384 Child labor laws, minors aged 11-17, in the Milwaukee area.
 819 N 6th St Rm 723 erinfo@dwd.wisconsin.gov
 Milwaukee WI 53203

CHILD RESTRAINING SEATS

Transportation, WI Dept. of

Division of Motor Vehicles 855-224-3692 Wisconsin information.
 4822 Madison Yards Way wisconsin.gov Child passenger safety line.
 Madison WI 53705 (855) 224-3692
carseatwi@chw.org

Transportation, U.S. Dept. of

Consumer Service (888) 327-4236 Car seat safety.
 1200 New Jersey Ave SE nhtsa.gov
 Washington DC 20590 nhtsa.webmaster@dot.gov

Wisconsin Info Network for Safety (WINS)

Safe Kids Wisconsin (855) 224-3692 DOT funded provides information on
 705 S 24th Ave Ste 400 safekidswi.org car safety seats and other child
 Wausau WI 54401 safekidswi@childrenswi.org transport questions/laws.
 Child Passenger Safety (CPS)
 Training general information
 requests.

Agriculture, Trade and Consumer Protection, WI Dept. of

Product Safety
 2811 Agriculture Dr (800) 422-7128 (press 4) Product safety Wis. Admin. Code
 PO Box 8911 datcp.wi.gov ch. ATCP 139. Can file a complaint.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Consumer Product Safety Commission, U.S.

4330 E West Hwy (800) 638-2772
 Bethesda MD 20814 cpsc.gov

C

CHILD SUPPORT

Children and Families, WI Dept. of

Child Support Bureau (608) 266-9909
 201 E Washington Ave 2nd Fl dcf.wi.gov
 Madison WI 53703

General information. Assists parents to get court orders for financial and medical support for their children.

County Family Court Commissioner Economic Assistance

Economic Assistance dcf.wi.gov

Local child support agency list. IV-D Program – Each county has this federal program to track down people in arrears of child support. Check with County Commissioner.

CHILDREN AND FAMILIES, WI DEPT OF

Children and Families, WI Dept. of

201 E Washington Ave 2nd Fl (608) 422-7000
 Madison WI 53703 dcf.wi.gov

Child welfare, child support, foster care, adoption early care, and education.

CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements. Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Billing problems.

CHRISTMAS DECORATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Product Safety, Wis. Admin. Code ch. ATCP 139.

CIGARETTE SALES

Revenue, WI Dept. of

Cigarette & Tobacco Division (608) 266-6701
 2135 Rimrock Rd revenue.wi.gov
 PO Box 8900
 Madison WI 53708-8900

Inquiries regarding cigarette & tobacco taxation.

CIVIL LIBERTIES

American Civil Liberties Union of Wisconsin

207 E Buffalo St Ste 325 (414) 272-4032
 Milwaukee WI 53202-5774 aclu-wi.org

(M-F 9am – 5pm)
 Defends civil liberties and rights of Wisconsin residents.

CIVIL LIBERTIES – continued

Civil Rights, City of Madison Dept. of

210 MLK Jr Blvd Rm 523
Madison WI 53703

(608) 266-4910
cityofmadison.com/dcr
dcr@cityofmadison.com

(M-F 8am - 4:30pm)
Discrimination complaints for City of Madison.

CLASS ACTIONS (PRIVATE LAWSUITS)

Classaction.org

classaction.org

Periodical may also be available at libraries.

CLEANING PRODUCTS (HOUSEHOLD)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Resource Management
Wisconsin Clean Sweep
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4545
(800) 362-1290
(608) 224-5071
datcp.wi.gov
datcpcswp@wi.gov

Disposal of agriculture chemicals, hazardous wastes, and household chemicals.
Information referral and client advocacy on vocational or independent living.

CLOTHING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Child care safety, flammable items, and labeling factsheets available.

COBRA ACT

Labor, U.S. Dept. of

Employee Benefit Security Administration
200 Constitution Ave NW
Washington DC 20210

(312) 353-0900
(866) 444-3272
dol.gov/agencies/ebsa

Wisconsin claims through the Illinois regional office.
EBSA National Toll Free Number.

COLLECTION AGENCIES PRACTICES

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-9555
dfi.wi.gov

Collection agencies inquiries.
Collection calls, consumer tips, prohibited practices.

COMMODITIES

Commodity Futures Trading Commission, U.S.

77 W Jackson Blvd Ste 800
Chicago IL 60604

(312) 596-0700
cftc.gov

Central Region agency.

C

COMMUNICATION

(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

Federal Communications Commission (FCC)
 45 L St NE (888) 225-5322
 Washington DC 20554 fcc.gov

Consumer Center, complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo.

COMMUNITY COLLEGES

Wisconsin Technical College System
 4622 University Ave (608) 266-1207
 PO Box 7874 wtcssystem.edu
 Madison WI 53707-7874

Approval board accreditations.

COMMUNITY ADVOCATES

Community Advocates
 728 N James Lovell St
 Milwaukee WI 53233

Social Development Commission

1730 West North Ave (414) 449-4777
 Milwaukee, WI 53205 communityadvocates.net
 (414) 906-2700
cr-sdc.org

Advocacy services for families & individuals to meet basic needs.

Advocacy services and resources for Milwaukee County residents living in poverty.

COMPARATIVE PRICE ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices (608) 224-4925
 2811 Agriculture Dr (608) 224-4989
 Madison WI 53708-8911 datcp.wi.gov

Price Comparison Advertising. Wis. Admin. Code ch. ATCP 124

CURRENCY

Comptroller of the Currency, Office of the

Customer Assistance Group (800) 613-6743
 1301 McKinney St Ste 3450 helpwithmybank.gov
 Houston TX 77010

(M-F 7am - 7pm)
 Complaints against national banks or federal savings.

PO Box 53570
 Houston TX 77052

COMPUTER DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

CONDEMNATION

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Condemnation in real estate. Wis. Stat. § 32, Eminent Domain easements for electric facility construction.

CONDOMINIUMS

(SEE TIMESHARES, REAL ESTATE, OR INVESTMENTS & SECURITIES)

Contact an attorney for legal advice.

CONSUMER ACT, WISCONSIN

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

General inquiries. The Consumer Act is a state law that regulates consumer credit transactions and debt collection.

CONSUMER ACTION HANDBOOK

National Contact Center

U.S. General Services (800) 333-4636
 Administration (844) 872-4681
 Office of Citizen Services & digital.gov
 Innovative Technologies digitalgov@gsa.gov
 1800 F St NW
 Washington DC 20405

Handbook provides a consumer assistance directory and public resources and contact information.

CONSUMER EDUCATION

(SEE ALSO SCHOOLS)

Public Instruction, WI Dept. of

125 S Webster St (608) 266-3390
 PO Box 7841 (800) 441-4563
 Madison WI 53707-7841 dpi.wi.gov

Consumer Education Curriculum Guide for Wisconsin public high schools and other information & materials.
 General information.

Agriculture, Trade and Consumer Protection WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Federal Information Center, U.S.

U.S. General Services (844) 872-4681
 Administration
 Office of Citizen Services & Innovative Technologies
 1800 F St NW
 Washington DC 20405

Answer questions about programs of any federal agency. How to get Visa or passport information

C

CONSUMER ORGANIZATIONS - WISCONSIN

Center for Consumer Affairs

U.W.M School of
Continuing Education
161 W Wisconsin Ave
Ste 6000
Milwaukee WI 53203

(414) 227-3200
uwm.edu
sce@uwm.edu

Continuing education for
consumers.

CONSUMER PRICE INDEX

Bureau of Labor Statistics, U.S.

J C Kluczynski Federal Bldg
230 S Dearborn St Rm 960
Chicago IL 60604

(312) 353-1880
(312) 353-1886 FAX
bls.gov

(M-F 8am - 4pm CT)
Midwest office includes Wisconsin.

CONSUMER PRODUCT SAFETY COMMISSION (CPSC), U.S.

(SEE ALSO PRODUCT SAFETY)

Consumer Product Safety Commission, U.S.

4330 E West Highway
Bethesda MD 20814

(800) 638-2772
cpsc.gov

Product safety, regulations, laws,
standards, and recalls.
Recorded message.

CONSUMER PROTECTION

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

For a listing of U.S. state, county
and city government consumer
protection offices online at:
usa.gov/topics/handbook

CONSUMER REPORTS MAGAZINE

Consumer Reports

101 Truman Ave
Yonkers NY 10703

(800) 333-0663
ConsumerReports.org

Past copies of magazine and annual
Buyer's Guides available in local
Public Library.

CONTACT LENSES

U.S. Food & Drug Administration

Office of Communication
& Education
10903 New Hampshire Ave
Silver Spring MD 20993

(888) 463-6332
(920) 433-3924
(608) 264-5332
(414) 326-3960
(612) 334-4100
fda.gov

Product Safety.
Green Bay district office.
Madison district office.
Milwaukee district office.
Minneapolis district office.

CONTESTS

(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Information on contest scams.
Refer to private attorney for further
information.

CONTESTS – continued

Administration, WI Dept. of

Division of Gaming 3319 W Beltline Hwy F1 Madison WI 53713	(608) 270-2555 (608) 270-2530 (608) 270-2552 doa.wi.gov	General phone. Bingo and crane games information. Raffle information.
PO Box 8979 Madison WI 53708-8979	doagaming@wi.gov DOADOGcharitablegaming@wi.gov	Charitable gaming.

Justice, WI Dept. of

17 W Main St 5th Fl Madison WI 53703	(608) 266-1221 doj.state.wi.us	Questions from Media and DA's only, gambling.
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Wisconsin Lottery

PO Box 8941 Madison WI 53708-8941	(608) 261-4916 wilottery.com	General.
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Gambling Addiction

(800)-GAMBLE-5 (850) 888-HOPE	Toll free help line. Text help line.
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CONTRACTORS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Home improvements, Wis. Admin. Code ch. ATCP 110 Unfair Trade Practices, (misrepresentations).
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Financial Institutions, WI Dept. of

4822 Madison Yards Way Madison WI 53705	(608) 261-9555 dfi.wi.gov	Loans, financial, and 3 day right to cancel
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Safety and Professional Services, WI Dept. of

Division of Professional Credential Processing 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Licensing, credential, and registration requirements. Verify if a contractor holds a current license, credential, or registration. General information.
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CONTRIBUTIONS

(SEE CHARITABLE SOLICITATIONS)

CONVICTIONS (LANDLORD-TENANT)

(SEE DISCRIMINATION OR HOUSING)

C

COOPERATIVES

Wisconsin Electric Cooperative Association
 222 W Washington Ave Ste 680 (608) 467-4650
 Madison WI 53703-2719 weca.coop

Cooperative Network
 44 E Miffilin St Ste 801 (608) 258-4400 Trade association for cooperatives.
 Madison WI 53703-2721 cooperativenetwork.coop

COPYRIGHTS

(SEE ALSO PATENTS OR TRADE NAMES/TRADEMARKS)

Library of Congress, U.S.
 U.S. Copyright Office
 101 Independence Ave SE (877) 476-0778 Administered by this office. Protects
 Washington DC 20559 (202) 707-3000 work of authors, composers and
copyright.gov artists, obtain copyright, patent
 forms.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Bureau of Business Trade Practices (608) 224-4925 Music royalties.
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 DATCPHotline@wisconsin.gov
 Madison WI 53708-8911

CORPORATION INFORMATION

Financial Institutions, WI Dept. of
 Division of Corporate & Consumer Services
 4822 Madison Yards Way (608) 261-7577 Filing office for the organization
 Madison WI 53705 dfi.wi.gov instruments to create corporations,
DFICorporations@wisconsin.gov limited partnerships, limited liability
 partnerships, and limited liability
 companies.

Revenue, WI Dept. of
 2135 Rimrock Rd (608) 266-2772 Corporation, franchise, and tax
 Madison WI 53713 (608) 266-2776 information.
 PO Box 8908 revenue.wi.gov
 Madison WI 53708-8908 DORFranchise@wisconsin.gov

CORRECTIONAL INSTITUTIONS AND PROGRAMS

Corrections, WI Dept. of
 3099 E Washington Ave (608) 240-5000 Regulate and oversight of
 PO Box 7925 doc.wi.gov Wisconsin detention facilities.
 Madison WI 53707-7925 Maintains Sex Offender Registry.

CORRESPONDENCE SCHOOLS

(SEE ALSO SCHOOLS)

DSPS Educational Approval Program

4822 Madison Yards Way (608) 266-2112 [press 8 for EAP]
 PO Box 8366 dsps.wi.gov
 Madison WI 53705 dspseap@wi.gov

Evaluates and approves private trade, technical, career, distance learning and degree-granting schools.

COSMETICS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising, product safety. Wis. Admin. Code ch. ATCP 139.

Food and Drug Administration, U.S.

Center for Food Safety (888) 723-3366
 & Applied Nutrition fda.gov
 5001 Campus Dr, HFS 009
 College Park MD 20740

Safety. Cosmetics handled in food and nutrition center. Product safety, complaints, and general information.

Local FDA offices: (608) 264-5332
 Madison (414) 326-3960
 Milwaukee (920) 433-3924
 Green Bay

COSMETOLOGY

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements. Enforcement, complaints, and licenses beauty salons.

COUNSELORS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Complaints, licenses, counselors (e.g. marriage and family) and social workers.

COUNTERFEIT ITEMS

(SEE INTELLECTUAL PROPERTY CRIMES)

COUPON BOOKS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Coupon Sales Promotions. Wis. Admin. Code ch. ATCP 131.

C

COURTS

Wisconsin Court System

16 E Capitol
PO Box 1688
Madison WI 53701-1688

(608) 266-6828
wicourts.gov

Juror information, self-help resources (small claims, divorce, restraining orders); Bar applicant and attorney resources.

Judicial Commission, WI

110 E Main St Ste 700
Madison WI 53703

(608) 266-7637
wicourts.gov
judcmm@wicourts.gov

Complaints regarding misconduct of court commissioners, judges, etc.

CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Charge on telephone bill for unauthorized services.

CREDIT

(SEE ALSO FAIR CREDIT BILLING ACT)

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 264-7969
dfi.wi.gov

Complaints – Office of Consumer Affairs.
FTC - Fair Credit Reporting Act. All brochures are on the web or can be ordered by website.
Title III - Fair Credit Billing Act & Equal Credit Opp Act (Title IV)
INCLUDES:
Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

Federal Trade Commission, U.S.

230 S Dearborn St Ste 3030
Chicago IL 60604

(877) 382-4357
ftc.gov

(M-F 9am - 8pm ET)
Midwest Region.

CREDIT BUREAUS

(SEE CREDIT REPORTS OR CREDIT REPORTING AGENCIES)

CREDIT CARDS

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 264-7969
dfi.wi.gov

Fraud - Loss & Credit practices, unauthorized or unsolicited charges. Credit tips and general credit information available.

Opt-Out Program

Opt-Out Department
PO Box 530201
Atlanta GA 30353

(888) 567-8688
optoutprescreen.com

Call or go online to opt out of receiving prescreened offers of credit and insurance.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Credit and debit card blocking fact sheet available.

Consumer Financial Protection Bureau, U.S.

PO Box 2170
Washington DC 20038

(855) 411-2372
consumerfinance.gov

Educate, enforce and study of federal consumer financial protection laws. Complaints.

CREDIT COUNSELING

Check with County Social Services.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-9555
dfi.wi.gov

Licensing and lists of debt consolidation and adjustment service companies.

National Foundation for Credit Counseling

2033 K St NW Ste 425
Washington DC 20006

(800) 388-2227
nfcc.org

Directory of offices in your area.

National Consumer Credit Counseling Service

(800) 388-2227
nfcc.org

For nearest office near you.

CREDIT REPAIR

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 264-7969
dfi.wi.gov

Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.

C

CREDIT REPORTS

Federal law allows credit reporting agencies to report all truthful information, even if it is negative, for 7 years.

Automated OPT-OUT Line

Opt-Out Department
PO Box 530201
Atlanta GA 30353

(888) 567-8688
optoutprescreen.com

Call or go online to opt out of receiving prescreened offers of credit and insurance.

Annual Credit Report Request Service

Central Source LLC
PO Box 105283
Atlanta GA 30348-5283

(877) 322-8228
annualcreditreport.com

Free credit report.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints.

CREDIT REPORTING AGENCIES

Equifax Credit Information Service

PO Box 740241
Atlanta GA 30374

(866) 349-5191

(800) 685-1111
equifax.com

Fraud alert/assistance.
Credit report requests.
Automated service line.

Experian

PO Box 9554
Allen TX 75013

(888) 397-3742
(800) 831-5614
experian.com

Credit management services.
Free credit report requests.

Trans Union LLC

PO Box 2000
Chester PA 19016

(833) 395-6938
(800) 680-7289
(877) 322-8228
transunion.com
fvad@transunion.com

General support for help with anything related to your credit report: charge dispute, credit freeze, fraud alert, credit score, etc.
To request free report.

Annual Credit Report Request

PO Box 105281
Atlanta GA 30348-5281

(877) 322-8228
annualcreditreport.com
ftc.gov/credit

The law allows you to order one free copy from each of the nationwide consumer reporting companies every week. You can order from one or all at the same time. Additional credit reports available by contacting credit reporting agency in writing by certified mail with \$10 fee.

CREDIT UNIONS

Financial Institutions, WI Dept. of

Credit Unions 4822 Madison Yards Way Madison WI 53705	(608) 261-9543 dfi.wi.gov DFI-OCU@dfi.wisconsin.gov	Regulates credit unions chartered to do business in Wisconsin.
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National Credit Union Administration

1775 Duke St Alexandria VA 22314-3428	(800) 755-1030 (703) 518-6300 ncua.gov dcamail@ncua.gov	Independent federal agency that insures deposits at credit unions.
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CRIBS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Safety, Wis. Admin. Code ch. ATCP 139.
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Consumer Product Safety Commission, U.S.

4330 E West Highway Bethesda MD 20814	(800) 638-2772 cpsc.gov	Product safety issues and recalls.
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CRIME STATISTICS

Justice, WI Dept. of

17 W Main St PO Box 7857 Madison WI 53703-7857	(608) 266-1221 (608) 267-2779 (FAX) doj.state.wi.us	Arrest statistics from law enforcement.
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CRIME VICTIMS SERVICES

Justice, WI Dept. of

Office of Crime Victims Services 17 W Main St PO Box 7951 Madison WI 53703-7951	(608) 264-9497 (800) 446-6564 doj.state.wi.us ocvs@doj.state.wi.us	Crime victim rights and assistance. Victims only.
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CRIMINAL BACKGROUND CHECK

Justice, WI Dept. of

Division of Law Enforcement Services Crime Information Bureau 17 W Main St 4th Fl Madison WI 53703	(608) 266-7314 doj.state.wi.us
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Justice, WI Dept. of

Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53703

C CRYPTOCURRENCY

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 266-2139
dfi.wi.gov
DFISecurities@dfi.wisconsin.gov
(608) 266-1671
doj.state.wi.us

Charged with criminal investigative mission and function. Consumers should contact local law office. Resources for investing in cryptocurrency, Bitcoin, and other digital assets.

CURRENCY EXCHANGE

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-7578
dfi.wi.gov

Licenses and regulates currency exchanges (also called check cashers).

CYBER EXTORTION

Cyber Civil Rights Initiative

1311 Miller Dr G 378
Coral Gables FL 33146

(844) 878-2274
Cybercivilrights.org

CCRI Image Abuse Hotline.

DAIRY PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development (800) 462-5237
 International Agri-Business Center (608) 224-5100
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 International@wi.gov
 Madison WI 53708-8911

Technical & financial resources. Consulting to help agriculture, food, equipment, forestry product, and service companies enter and expand in global markets.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Licensure and inspections of dairy, farms, producers, and transporters. Resources spanning the dairy industry including technical assistance, standards development, and evaluation.

DANCE STUDIOS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints.

DATCP

(SEE AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)

DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints. Proof of financial responsibility requirements.

DAY CARE CENTERS

(SEE CHILD CARE OR NURSING HOMES)

DEAF AND HARD OF HEARING

Health Services, WI Dept. of

Office for the Deaf & (855) 359-5252
 Hard of Hearing TTY 711 or (800) 947-3529
 1 W Wilson St dhs.wi.gov
 PO Box 2659 dhsodhh@wisconsin.gov
 Madison WI 53701-2659

Hearing aids, interpreters, sign language, complaints, counseling services, deaf/blind resources, job training, technology accommodations and telecommunications assistance program. Search "ODHH."

DEBT COLLECTION

(SEE CREDIT)

D

DEBT CONSOLIDATION

(SEE ALSO ADJUSTMENT SERVICE COMPANIES AND CREDIT COUNSELING)

Financial Institutions, WI Dept. of

Division of Banking (608) 262-7578
 4822 Madison Yards Way (608) 264-7969
 Madison WI 53705 dfi.wi.gov

List of adjustment service companies and reference materials. Information dealing with debt problems, external debt collection resources, and Wisconsin Consumer Act Resources.

DEBT SETTLEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Bankruptcy fact sheet available.

DEFENSE SPRAYS

For questions and/or local ordinances, refer to local law enforcement or DOJ.

DENTAL SERVICES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

General and licensing information. Complaints against dentists, dental hygienists, or dental assistants.

DENTISTRY

(SEE ALSO DOCTORS)

Safety and Professional Services, WI Dept. of

Dentistry Examining Board (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov
[DSPS Dentistry Examining Board \(wi.gov\)](http://DSPSDentistryExaminingBoard.wi.gov)

Licensing requirements and licensing complaints. Includes dental hygienists. Rules and enforcement.

Wisconsin Dental Association

6737 W Washington St Ste 2360 (800) 364-7646
 West Allis WI 53214 (414) 276-4520
wda.org

Complaints from patients, insurance company, and other dentists.

DETECTIVES, PRIVATE

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wigov

Licensing information. Number of complaints.

DIET CENTERS

(SEE ALSO FOOD)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov

Complaints.
Fact sheet available.

Food & Drug Administration - Madison

700 Regent St Ste 202
Madison WI 53715

(608) 264-5332
(888) 463-6332
fda.gov

Public Affairs Officer.
General info.

DIRECT SELLING

(SEE DOOR TO DOOR SALES)

DISABILITIES

(SEE ALSO DISCRIMINATION OR HOUSING)

ADA Wisconsin Partnership

(800) 949-4232
adawipartnership.org

American Disabilities Act and state protection advocacy for people with disabilities.

Great Lakes ADA Center

University of Illinois at Chicago
Institute on Disability & Human Development
1640 W Roosevelt Rd Rm 405
Chicago IL 60608

(800) 949-4232
(312) 413-1407
adagreatlakes.org

Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

Disability Rights Wisconsin

1502 West Broadway Ste 201
Madison, WI 53713

6737 W Washington St Ste 3230
Milwaukee WI 53214

(800) 928-8778
(800) 926-4862
(844) 347-8683
disabilityrightswi.org
info@drwi.org
(608) 267-0214
(414) 773-4646

Protection and advocacy.
Medicare Part D helpline.
Voter hotline.

Madison area.
Milwaukee area.

DISASTER

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
Madison WI 53708

(800) 335-5147
(608) 242-3000
dma.wi.gov
ng.wi.wiarng.mbx.wi-pao@army.mil

State Office 24-hour duty officer.

D DISCONNECTION – TELEPHONE

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 224-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer complaints.

DISCRIMINATION

Civil Rights, WI Dept. of

Equal Opportunities Division
210 ML King Jr Blvd Rm 523
Madison WI 53703

(608) 266-4910
cityofmadison.com/dcr
dcr@cityofmadison.com

File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

Equal Employment Opportunity Commission

U.S. EEOC Milwaukee Office
Reuss Federal Plaza
310 W Wisconsin Ave Ste 500
Milwaukee WI 53203-2292

(800) 669-4000
(414) 662-3680
eeoc.gov
info@eeoc.gov

Federal law enforcement of laws that make it illegal to discriminate against a job applicant or employee.

Workforce Development, WI Dept. of

Equal Rights & Labor
Standards Division
201 E Washington Ave
PO Box 7946
Madison WI 53707

(608) 266-3131
dwd.wi.gov

Housing, job discrimination and general information. File employment or housing civil rights complaints.

819 N 6th St Rm 723
PO Box 8928
Milwaukee WI 53708-8928

(414) 227-4384
dwd.wi.gov
erinfo@dwd.wisconsin.gov

DISTRIBUTORSHIPS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)

Financial Institutions, WI Dept. of

Division of Securities
4822 Madison Yards Way
PO Box 1768
Madison WI 53701-1768

(608) 266-0448
(608) 261-9555
dfi.wi.gov
DFIDLSecuritiesEnforcement@dfi.wisconsin.gov

DISTRICT ATTORNEYS

Wisconsin District Attorneys Association

thewdaa.org

District Attorney lists by county.

DO NOT CALL

(SEE NO CALL)

DOCTORS

(SEE ALSO DENTISTRY)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements. Also for physical therapists and podiatrists. Number of complaints.

DOCUMENTS (COPIES OF STATE)

Administration, WI Dept. of

Document Sales (608) 243-2441
 2310 Darwin Rd (800) 362-7253
 Madison WI 53704-3108 docsales.wi.gov
DOADocumentSalesInformation@wi.gov

Copies of State Statutes and other state published materials. Online ordering is available.

DOMESTIC ABUSE SERVICES

End Domestic Abuse Wisconsin

1400 E Washington Ave Ste 227 (608) 255-0539
 Madison WI 53703 endabusewi.org

Domestic abuse resources/support. Help line.

Domestic Abuse Intervention Service

2102 Fordem Ave (608) 251-4445 – help line
 Madison WI 53704 (608) 420-4638 – text help line
 (608) 251-1237 - office
abuseintervention.org

Madison area domestic abuse resources/support. Help line.

National Domestic Violence Hotline

PO Box 90249 1-800-799-7233
 Austin TX 78709 88788 – hotline text
thehotline.org

Domestic abuse resources/support. Help line.

DOOR-TO-DOOR SALES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available. Wis. Admin. Code ch. ATCP 127. Contracts and Practices covering purchase for personal use, not businesses.

D DOOR-TO-DOOR SALES – continued

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 (608) 264-7969
dfi.wi.gov

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

Local Police

Check local directory.

Need to register with local police to sell door-to-door. Business-to-business purchases contact an attorney.

DRIVERS SCHOOLS

Transportation, WI Dept. of

Drivers Records & Licensing (608) 264-7447
 Information Section wisconsin.gov
 Hill Farms State Office Building information.dmv@dot.wi.gov
 4822 Madison Yards Way
 Madison WI 53705

Commercial driving and list of private driving schools by county.

DRIVEWAY REPAIRS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Home Improvement Practices. Wis. Admin. Code ch. ATCP 110.

DRUGS

Food & Drug Administration, U.S.

Division of Drug Information (301) 796-3400
 10001 New Hampshire Ave (888) 463-6332
 Hillandale Bldg 4th Fl (855) 543-3784
 Silver Spring MD 20993 fda.gov
druginfo@fda.hhs.gov

Food & Drug Administration Regional Offices

Madison Office (608) 264-5332
 Green Bay Office (920) 433-3924
 Wauwatosa Office (414) 326-3960

Drug Help

Substance Abuse & Mental Health Services Administration
 5600 Fishers Ln (877) 726-4727
 Rockville MD 20857 (800) 622-HELP (4357)
 988 Text or Call In crisis
samhsa.gov

Substance abuse/mental health, disaster distress helpline, national helpline, suicide & crisis lifeline, treatment options.

Agriculture, Trade and Consumer Protection, WI Dept. of

Prescription Drug Clean Sweep (608) 224-4545
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 DATCPcswp@wi.gov
 Madison WI 53708-8911

Grant program.

DRY CLEANING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising and refunds.

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 PO Box 7921 dnr.wi.gov
 Madison WI 53707-7921

Industrial Laundry Facilities fact sheet. Compliance calendar. Training on waste and air pollution Best Management Practices.

Dry Cleaning and Laundry Institute

14700 Sweitzer Lane (800) 638-2627
 Laurel MD 20707 (301) 622-1900
dlionline.org
techline@dlionline.org

Association for professional dry cleaners.

E EDUCATION

(SEE ALSO CONSUMER EDUCATION OR SCHOOLS)

Educational Approval Program

PO Box 8366
Madison WI 53708-8366

(608) 266-2112 (option 8)
(877) 617-1565 (option 8)

dsps.wi.gov
DSPSEAP@wisconsin.gov

4822 Madison Yards Way
Madison WI 53705

The Educational Approval Program, formerly the Wisconsin Educational Approval Board (EAB), is charged with evaluating and approving private trade, technical, career, distance learning, and degree-granting schools.

Wisconsin Technical College System

4622 University Ave
PO Box 7874
Madison WI 53707-7874

(608) 266-1207
wtcssystem.edu

Technical school questions. WTCS is the coordinating and oversight body for Wisconsin's 16 public, two-year technical colleges.

EGGS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational
Safety
2811 Agriculture Dr
Madison WI 53708

(608) 224-4700
datcp.wi.gov
datcpfoodcomplaintsemergencyresponse@wi.gov
DATCPDairyGraders@wi.gov

Sanitation, grading, labeling, licensing, and registration.

ELDERLY

Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)

Check County Social Services Office Elder Adults At Risk Helplines.

dhs.wi.gov

For a listing of elder adults- at-risk help lines. Search "Elder Adults."

Board on Aging & Long Term Care, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(800) 242-1060
longtermcare.wi.gov
boaltc@wisconsin.gov

Local number.
Statewide toll free number.
(Medigap Helpline).

Ombudsman for Aging, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(608) 246-7001 FAX
longtermcare.wi.gov
boaltc@wi.gov

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

ELDERLY - continued

Health Services, WI Dept. of

Elder Abuse (833) 586-0107
 Adult Protective Services dhs.wi.gov/aps
 1 W Wilson St dhscaregiverintake@
 Madison WI 53703 wisconsin.gov

Justice, WI Dept. of

Elder Abuse Hotline (833) 586-0107
 PO Box 7857 ReportElderAbuseWI.org
 Madison WI 53707-7857

Report Elder abuse. Assistance available for victims, family members and concerned citizens in reporting abuse of older adults.

Ombudsman Program for Elderly & Disabled, WI

Board on Aging & Long Term Care (800) 815-0015
 1402 Pankratz St #111 Longtermcare.wi.gov/pages/Ombudsman.aspx
 Madison, WI 53704 BOALTC@wisconsin.gov

Resources for Ombudsman Program and county coverage map.

Bureau of Aging & Disability Resources, WI

1 W Wilson St (608) 266-2536
 RM 551 dhs.wi.gov
 Madison WI 53703

Resource for all issues. Listing of Aging & Disability Resource Centers through the state. Search "Find an ADRC." (dhs.wisconsin.gov/adrc/index)

Coalition of Wisconsin Aging Groups (CWAG)

30 W Mifflin St Ste 406 (608) 224-0606
 Madison WI 53703 (800) 488-2596
cwagwisconsin.org
webmaster@cwag.org

Benefit specialist program. Medicare appeals, etc.

Senior Care Hotline

Senior Care (800) 657-2038
 PO Box 6710
 Madison WI 53716-0710

Prescription drug assistance Program for Wisconsin Seniors.

Senior LAW-Legal Action WI

Legal Action of Wisconsin (855) 947-2529
 Administrative Offices legalaction.org
 633 W Wisconsin Ave Ste 2000 law@legalaction.org
 Milwaukee WI 53203

Free legal services for age 60+ residents with issues such as: Medicaid, Medicare, Long Term Care, Social Security, SSI, food stamps, subsidized housing, Homestead Credits, elder abuse and consumer law.

E

ELECTIONS

(SEE ALSO VOTING RIGHTS)

Federal Election Commission, U.S.

1050 First St NE (800) 424-9530
 Washington DC 20463 (202) 694-1000
fec.gov
info@fec.gov

Offers information about federal election fundraising and provides financial records on candidates for federal office.

Wisconsin Elections Commission

210 W Washington Ave 2nd Fl (866) 868-3947
 PO Box 7984 (608) 266-8005
 Madison WI 53707-7984 (800) 947-3929 TTY
 (608) 267-0500 FAX
elections.wi.gov
elections@wi.gov

Voter Helpline. Website has link to find your correct polling place and information on how to register to vote and other voter history.

ELECTRICAL PRODUCTS - SAFETY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Product Safety.

ELECTRICITY

(SEE UTILITIES)

ELECTRICIANS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dspscredtrades@wisconsin.gov

Code violations & licensing.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ELECTROLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing requirements.
 Complaints.

ELEVATORS

Safety and Professional Services, WI Dept. of

Elevator Inspection (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov
DSPSSBElevatorTech@wi.gov

WI Elevator Code SPS 18.12.

For Elevator Accidents call DSPS at (608) 622-6587 during regular business hours. After hours, weekends or holidays, call Wisconsin Emergency Management at (800) 943-0003, ext 2, for assistance.

EMBALMING

(SEE FUNERAL DIRECTORS AND EMBALMERS)

EMERGENCY

(SEE DISASTER)

EMISSIONS CONTROLS

Wisconsin Vehicle Inspection Program

Managed by: (866) 623-8378
 Opus Inspection wisconsinvip.org
 3225 Gateway Rd. #450 helpdesk@websti.com
 Brookfield WI 53045

Vehicle Emission Inspection Program. Managed by Opus Inspection. Website helps find inspection facility.

EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA

(SEE PENSION PLANS)

EMPLOYMENT

(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 116. Fact sheets available.

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860
 201 E Washington Ave Rm A100 (608) 267-4591 FAX
 PO Box 8928 dwd.wi.gov
 Madison WI 53703-8928
 Equal Rights Division
 819 N 6th St Rm 723 (414) 227-4384
 Milwaukee WI 53203 (414) 227-4084 FAX
dwd.wi.gov
erininfo@dwd.wisconsin.gov

Madison office. Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

Milwaukee office. Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

E EMPLOYMENT - continued

Equal Employment Opportunity Commission, U.S.

Milwaukee Area Office (800) 669-4000
 Reuss Federal Plaza (414) 662-3680
 310 W Wisconsin Ave Ste 500 (414) 297-4133 FAX
 Milwaukee WI 53203-2292 eeoc.gov
info@eeoc.gov
erinfo@dwd.wisconsin.gov

Have information for public and take complaints.

EMPLOYMENT AGENCY

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860
 201 E Washington Ave A100 (608) 267-4592 FAX
 PO Box 8928 dwd.wi.gov
 Madison WI 53708-8928 info@eeoc.gov
erinfo@dwd.wisconsin.gov

Agencies must be licensed.
 Equal rights.

ENERGY

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

Administration, WI Dept. of

Division of Energy, Housing, and (608) 267-0227
 Community Resources (866) 432-8947
 101 E Wilson St 9th Fl doa.state.wi.us
 PO Box 7970 energybenefit.wi.gov
 Madison WI 53707-7970 energyandhousing.wi.gov

Alternative Energy Systems.
 - Monitor fuel prices.
 - Alternative energy systems.
 - Appliance efficiency.
 - Funding for energy saving programs.
 - Prices - current & future projections.
 - Energy statistics.
 - Weatherization information.
 - Projections.
 - Raising fuel costs.
 - Solar systems.
 - Efficiency.
 Home energy assistance program (WHEAP).

Wisconsin Office of Energy Innovation

Public Service Commission (608) 266-5481
 4822 Madison Yards Way (888) 816-3831
 Madison WI 53705-9100 (608) 266-3957 FAX
psc.wi.gov
oei@wisconsin.gov

Wisconsin Energy Statistics, Statewide Convening and Support, Energy Security & Resiliency and Grants & Pilots for Renewables, Efficiency, Planning and Clean Transportation.

Local Building Inspectors

Check local directory

Local building codes. For building inspectors contact local city clerk.

ENERGY - continued

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dspd.wi.gov
DSPS@wisconsin.gov

State building codes.

Focus on Energy Program

1 S Pickney St, #340
Madison WI 5370

(800) 762-7077
focusonenergy.com

Business programs.
(M-F 9am – 5pm CST)

Administration, WI Dept. of

Home Energy Plus Program
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
energyandhousing.wi.gov

State and federal heat assistance.
List of Wisconsin home energy assistance programs.
Online energy assistance application.

ENERGY ASSISTANCE

Administration, WI Dept. of

Wisconsin Home Energy Assistance Program (WHEAP)
Home Energy Plus Program
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
energyandhousing.wi.gov

Low income home energy assistance by county, e.g. furnace repair, weatherization, and conservation services.
List of Wisconsin Home Energy Assistance Programs.

ENGINEERS (PROFESSIONAL)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dspd.wi.gov
DSPS@wisconsin.gov

Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board. Complaints.

ENTERTAINMENT RATINGS

(SEE VIDEO GAMES)

ENVIRONMENT

Environmental Protection Agency

EPA Region 5
77 W Jackson Blvd
Mail Code RE-19J
Chicago IL 60604-350

(312) 353-2000
(800) 621-8431
(312) 353-4135
epa.gov
r5hotline@epa.gov

EPA's work in Wisconsin is managed from regional office in Chicago.

E ENVIRONMENT - continued

Natural Resources, WI Dept. of

101 S Webster St PO Box 7921 Madison WI 53707-7921	(888) 936-7463	Outdoor activities: general info, license applications, fishing, hunting, boating. Report violations (Call or Text).
	(800) 847-9367	Report Emergency spill or other DNR Emergency.
	(800) 943-0003	Burning Restrictions and Fire Activity.
	(888) 947-2876	DNR Law Enforcement non-emergency. General info, online license applications, maps, etc.
	(608) 267-7691 (800) 847-9367 dnr.wi.gov	
Service Center 3911 Fish Hatchery Rd Fitchburg WI 53711	(608) 275-3266 dnr.wi.gov	Environmental standards for air management. Water (private and municipal wells.)
Bureau of Watershed Management 101 S Webster PO Box 7921 Madison WI 53707-7921	(608) 267-7694 dnr.wi.gov	Water resources management. Information on water quality, pollution, invasive plants, etc.

Bureau of Fisheries Management

101 S Webster St PO Box 7921 Madison WI 53703-7921	(608) 267-7498 dnr.wi.gov FishHabitat.Protection@wi.gov	Fishing habitat protection.
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Health Services, WI Dept. of

Bureau of Environmental and Occupational Health 1 W Wilson St #150 Madison WI 53703	(608) 266-1120 (608) 267-4853 FAX dhs.wi.gov	Air Quality, Asbestos program, bed bugs, children's health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.
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County/City Health Dept.

Check blue pages in local telephone directory.	Indoor health.
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ENVIRONMENTAL LABELING OF PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 224-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 137
Representations.

ENVIRONMENTAL SANITATION

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and
Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4714
datcp.wi.gov
datcpfoodcomplaintsemergencyresponse@wisconsin.gov

Complaints and licensing requirements regarding hotels, motels, restaurants, bed and breakfasts, swimming pools, tourist rooming houses, campgrounds & water parks, recreational education camps.
Complaints regarding bed bugs for hotels/motels.

EQUAL CREDIT OPPORTUNITY ACT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.
(CreditReportFree409)

EQUAL RIGHTS

Workforce Development, WI Dept. of

Equal Rights Division
201 E Washington Ave Rm A100
PO Box 8928
Madison WI 53708-8928

(608) 266-6860
(608) 267-4592 FAX
dwd.wi.gov
erinfo@dwd.wisconsin.gov

Inquiries, employees and discrimination complaints, labor standards.

Workforce Development, WI Dept. of

Milwaukee Office
819 N 6th St Rm 723
Milwaukee WI 53203

(414) 227-4384
(414) 227-4084 FAX
dwd.wi.gov
erinfo@dwd.wisconsin.gov

Inquiries.

Equal Employment Opportunities Commission

Reuss Federal Plaza
310 W Wisconsin Ave Ste 500
Milwaukee WI 53203

(414) 662-3680
(414) 297-4133 FAX
eeoc.gov

Federal complaints.
Employment discrimination.

Equal Opportunities Commission

210 M L King Jr Blvd Rm 523
Madison WI 53703

(608) 266-4910
(608) 266-6514 FAX
cityofmadison.com/civil-rights
dcr@cityofmadison.com

Discrimination within the City of Madison only: employment, housing, etc.
Can report discrimination online.

ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)

(SEE PENSION PLANS)

E

ETHICS, GOVERNMENT

Ethics Commission, State of WI

101 E Wilson St Rm 127
PO Box 7125
Madison WI 53703-7125

(608) 266-8123
(608) 264-9319 FAX
ethics.wi.gov
ethics@wi.gov

Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.

EXPORTS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development (608) 224-5100
International Agri-Business Center (800) 462-5237
2811 Agriculture Dr datcp.wi.gov
PO Box 8911
Madison WI 53708-8911

Exporting of livestock, non-agricultural products, food and food products. Organic cost share.

EXTENDED WARRANTIES

(SEE WARRANTIES – EXTENDED)

EYE GLASSES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising, billing and warranty problems.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
Madison WI 53705 (608) 266-2112
dsps.wi.gov
DSPSCREDOptometry@wisconsin.gov

Optometrists. Licensing requirements. Complaints.

EVICITION

(SEE ALSO LANDLORD-TENANT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 134. Refer to Wis. Stat. § 704.

Community Advocates (serving Milwaukee area)

728 N James Lovell St (414) 449-4777
Milwaukee WI 53233 (414) 270-2971 FAX
communityadvocates.net
renthelp@communityadvocates.net

Ensuring low-income families and individuals in Milwaukee can meet their basic needs.

EvictionFreeMKE (serving Milwaukee area)

728 N James Lovell St (414) 892-7368
Milwaukee WI 53223 evictionfreemke.org

Support and legal representation for families facing eviction.

EVICTIION - continued

Mediate Milwaukee

1915 N Doctor M.L.K. Jr Dr.
Milwaukee WI 53212

(414) 939-8800
mediatewisconsin.org

Eviction mediation for renters and landlords. Serving properties in Milwaukee, Ozaukee, Washington and Waukesha Counties.

Legal Action of Wisconsin

Administrative Offices
633 W Wisconsin Ave Ste 2000
Milwaukee WI 53203

(855) 947-2529
legalaction.org
law@legalaction.org
(414) 892-7368
evictionfreemke.org

Eviction prevention and diversion services in Milwaukee and La Crosse counties. Ensure families facing eviction have support and legal representation.

F

FABRICS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Inquiries.
 Flammable labels.

Consumer Product Safety Commission, U.S.

4330 E West Hwy
 Bethesda MD 20814 (800) 638-2772
 (800) 628-8270 TTY
cpsc.gov

Recalls or product poses danger to person.

FAIR CREDIT BILLING ACT

(SEE ALSO CREDIT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheets available.

FAIR CREDIT REPORTING ACT

Consumer Financial Protection Bureau, U.S.

PO Box 27170 (855) 411-2372
 Washington DC 20038 consumerfinance.gov
info@consumerfinance.gov

Complaints against credit bureaus.

Federal Trade Commission - Midwest

230 Dearborn St Ste 3030 (312) 960-5633
 Chicago IL 60604-5036 ftc.gov

Inquiries.

Federal Trade Commission - National

Consumer Response Center (877) 382-4357
 600 Pennsylvania Ave NW
 Washington DC 20580 reportfraud.ftc.gov

Consumer complaints.

FAIR DEALERSHIP

Justice, WI Dept. of

17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857

(800) 998-0700
(608) 266-1852
doj.state.wi.us

Chapter 135, dealership practices.
Chapter 133, trusts and monopolies.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

FAIR TRADE ACT (REPEALED 3/11/76)

Justice, WI Dept. of

Antitrust Section
17 W Main St
Madison WI 53703

(800) 998-0700
(608) 266-1852
doj.state.wi.us

Hotline.

FARMERS MARKETS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4923
datcp.wi.gov
datcpdfslicensing@wisconsin.gov

Guidance for farmers markets, vendors, and customers to provide best practices on how to safely operate and interact. Locate markets throughout Wisconsin.

Wisconsin Farmers Market Association

wifarmersmarkets.org

Find a market, check seasonal availability of produce, and become a member.

Wisconsin Farm Fresh Atlas

farmfreshatlas.org

Search for farmers' markets, farms, restaurants, and events.

FARMING

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Development
Rural Electric Power Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 942-2474
(608) 224-5095
datcp.wi.gov
farmcenter@wisconsin.gov

Wisconsin Farm Center Hotline: farm financial and business consultation, successional and transition planning, mediation (conflict, legal, financial), herd based diagnostics, veteran farmer assistance, and farmer wellness. Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

F FARMING – continued

Farm Service Agency

U.S. Dept. of Agriculture	(888) 361-2000	(M-F 8am – 4:30pm)
8030 Excelsior Dr Ste 100	(608) 662-4422	Wisconsin USDA general
Madison WI 53717	fsa.usda.gov	information line.

FEDERAL BUREAU OF INVESTIGATION (FBI)

Federal Bureau of Investigation (FBI)

3600 S Lake Dr	(414) 276-4684	Milwaukee office serves all of
St Francis WI 53235	fbi.gov	Wisconsin.
	milwaukee.fbi.gov	

FEDERAL CITIZEN INFORMATION CENTER

Federal Citizen Information Center (FCIC)

GSA Headquarters Bldg	(844) 872-4681	(M-F 8am – 8pm ET)
1800 F St NW	usa.gov	Phone and web chat answers
Washington DC 20405		questions about programs of any
		federal agency.

Government Bookstore and Publications

(719) 295-2675	(M-F 9am – 5pm ET)
Pueblo.GPO.gov	Federal citizen and consumer
Pueblo@gpo.gov	information publications.

FEDERAL COMMUNICATIONS COMMISSION

Federal Communications Commission, U.S.

Enforcement Division	(888) 225-5322	Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc. Business and private radio license renewal by online application only, completing FCC Form 405-A. Fees imposed on telephone & cable ser- vices.
Licensing Division	(717) 337-1212	
445 12 th St SW	fcc.gov	
Washington DC 20554		

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

Federal Emergency Management Agency (FEMA)

500 C St SW	(800) 621-3362	Disaster Assistance. General operator.
Washington DC 20472	(202) 646-2500	
	fema.gov	

FEDERAL HOUSING ADMINISTRATION (FHA)

Housing and Urban Development (HUD), U.S. Dept. of

451 7th St, SW
Washington DC 20410

(800) 225-5342
(202) 708-1112
fha.gov
hud.gov/FHAFAQ
answers@hud.gov

(M-F 8am- 8pm ET)
General mail and case binders.
Housing counseling on all subjects.

Denver Homeownership Center

UMB Plaza Building
1670 Broadway
Denver CO 80202-4801

(800) 225-5342

Insure single family FHA mortgages and oversee the selling of HUD homes in Wisconsin.

Housing & Urban Development, U.S. Dept. of

Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289

(414) 297-3214
(414) 297-1423 TTY
hud.gov/states/wisconsin

Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.

FEDERAL JOB INFORMATION

Federal Government, U.S.

usajobs.gov

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin

(888) 258-9966
jobcenterofwisconsin.com
JobCenterofWisconsin@dwd.wi.gov

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.

wisconsinjobcenter.org/directory

Locate local Job Center offices.

FEDERAL TRADE COMMISSION

Federal Trade Commission, U.S.

Midwest Regional Office
230 S Dearborn St Ste 3030
Chicago IL 60604

(202) 326-2222
(202) 326-2502 TDD
(877) 382-4357
ftc.gov/about-ftc/bureaus-offices/regional-offices

National general information line.
List of other regional contacts offices

Federal Trade Commission, U.S.

Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580

(877) 382-4357
(866) 653-4261 TDD
ftc.gov

National general information line regarding federal consumer protection and complaint forms.

F FEMA

(SEE FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA

(SEE FEDERAL HOUSING ADMINISTRATION)

FINANCE CHARGES AND INTEREST RATE

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

FINANCE COMPANIES

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

FINANCIAL AIDE - SCHOOL

Public Instruction, WI Dept. of

125 S Webster St (608) 266-3390
 PO Box 7841 (800) 441-4563
 Madison WI 53707-7841 dpi.wi.gov
 (608) 267-9114
dpifin@dpi.wi.gov

K-12 Schools state education agency.

School Finance Team.

FINANCIAL ASSISTANCE

Health Services, WI Dept. of

Wisconsin Community Program, dhs.wi.gov
 Social Service, and Human Service Agencies

General Information
 Or contact county agency.

FINANCIAL COUNSELING

(SEE CREDIT COUNSELING)

FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

Banking, credit unions, mortgage banking, savings, institutions, securities. Apostilles and Authentications Publication of State laws.

FINGERPRINTING

Justice, WI Dept. of

Crime Information Bureau (608) 266-7314
 17 W Main St (608) 267-1338 FAX
 Madison WI 53703 doj.state.wi.us

Criminal records, handgun hotline, background checks.

FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Safety issues, sales practice.

Justice, WI Dept. of

Division of Criminal Investigation (608) 266-1671
 State Fire Marshal (800) 362-3005
 17 W Main St doj.state.wi.us
 Madison WI 53703

Fire Marshal and Arson Bureau.
 Arson Tip line. (M-F 8am - 4pm)

Local Fire Department

Look in the front of local telephone 911
 directory for non-emergency number.

Emergency services.

FIREARMS

(SEE ALSO GUNS)

Alcohol, Tobacco & Firearms - Milwaukee

1000 N Water St Ste 1400 (414) 727-6200
 Milwaukee WI 53202 (414) 727-6170
atf.gov
ATFTips@atf.gov

Milwaukee area supervisor and industry operations.
 Milwaukee resident Agent in Charge.
 Federal laws (compliance), law enforcement, and criminal matters.
 Report crime.

Alcohol, Tobacco & Firearms - Madison

780 Regent St Ste 308 (608) 441-5050
 Madison WI 53715-2635 atf.gov
ATFTips@atf.gov

Madison field office.
 Federal laws (compliance), law enforcement, and criminal matters.
 Report crime.

Justice, WI Dept. of

Crime Info Bureau (608) 266-7314
 17 W Main St CIBRecordCheck@doj.state.wi.us
 PO Box 7857 (608) 261-7998
 Madison WI 53707-7857 concealedcarry.doj.wi.gov
firearms.doj.wi.gov/welcome.doj
wihotline@doj.state.wi.us
doj.state.wi.us
wi_helpdesk@egov.com

Criminal records and background checks (Crime Info Bureau).
 Handgun Hotline (Firearms Unit).
 WI Concealed Carry online application, renewal, and general information.
 Online background check system for firearm dealers ONLY.
 General information.
 After hours support email.

F FIREWOOD

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(877) 303-9663
dnr.wi.gov/topic/invasives/firewood

Information about restrictions on moving firewood in Wisconsin and certifies firewood.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural
Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(715) 891-8158
datcp.wi.gov/Pages/Programs_Services/Firewood.aspx

Firewood dealer certification program and firewood movement.

FIREWORKS

Agriculture, Trade and Consumer Protection, WI Dept. of

Product Safety Section
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Stat. § 167.10.

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210
Milwaukee, 53214

(414) 488-3906
(414) 276-7704 FAX
wsdsa.org
wilenet@doj.state.wi.us

Directory of all Sheriffs and Deputy Sheriffs. Refer to local municipality for user permit information.

FISH

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(800) 847-9367
(608) 266-2621
dnr.wi.gov

Violations hotline only.
All other calls.

FITNESS CENTERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Proof of financial responsibility requirements, Wis. Stat. § 100.177.
Fact sheet available.

FLAG (STATE OF WISCONSIN)

Legislature, Wisconsin State

2 E Main St
Madison WI 53703

(608) 266-1501
legis.wisconsin.gov

Purchase a Wisconsin or U.S. flag.

Military Affairs, WI Dept. of

2400 Wright St
Madison WI 53704

(608) 242-3050
dma.wi.gov

Public Affairs office. Flag lowering orders. Info on proper display of the flag. U.S. Flag Code.

FLAMMABLE PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Carpets, clothing, liquids, mattresses, sleepwear.

FLOODING

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
Madison WI 53704

(800) 943-0003
(608) 267-7454 (Not WI Dept. of Military Affairs number – reporting hazardous spills only)
wem.wi.gov

State emergency hotline for reporting a spill, requesting a hazardous materials team, requesting air support, or request for officer on duty (24 hours).

FOOD

(SEE ALSO DIET CENTERS OR NUTRITION)

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety, Food Inspection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

Food Emergency Response. Regulates sanitation and food handling, foreign matter.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Development
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-5100
(608) 224-5050
(608) 224-5071
(800) 362-1290
datcp.wi.gov

Administration. General information. Promotes Wisconsin products worldwide and provides assistance to farmers. Client Assistance Program

Food & Drug Administration, U.S.

700 Regent St Ste 202
Madison WI 53715

(608) 264-5332
fda.gov

Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers

F FOOD – continued

Food & Drug Administration, U.S.

Office of Consumer Affairs	(888) 463-6332	National headquarters.
10903 New Hampshire Ave	(608) 264-5332	Madison office.
Silver Spring MD 20993-0002	(414) 326-3960	Milwaukee office.
	(920) 433-3924	Green Bay office.
	fda.gov	

Public Instruction, WI Dept. of

School and Nutrition Program	(800) 441-4563	DPI helpline.
125 S Webster St	(608) 266-3509	Multi-program directory including the
PO Box 7841	dpi.wi.gov	school and nutrition program
Madison WI 53707-7841	dpifns@dpi.wi.gov	information.

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Laboratory Services	(608) 266-2761	Refer to Southern Regional (first).
4702 University Ave	datcp.wi.gov	
Madison WI 53705		

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Weights & Measures	(608) 224-4942	Weight, measure, tare
2811 Agriculture Dr	datcp.wi.gov	(packet/container adjustment), and
PO Box 8911	datcpweightsandmeasures@wi.gov	price scanning.
Madison WI 53708-8911		

University of Wisconsin

Food Research Institute	(608) 263-7062	Food safety research and develop-
1550 Linden Dr	fri.wisc.edu	ment. Outreach director, Adam
Madison WI 53706		Borger. Institute director, Dr.
		Charles Czupynski.

FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program

See WI Dept. of Health Services, below.

Health Services, WI Dept. of

WIC (Women, Infant & Children)	(800) 722-2295	WIC Program: Supplemental food
Program	(608) 266-9824	available for pregnant or post-
1 W Wilson St		partum women, and children to
PO Box 2659		age 5 years.
Madison WI 53701-2659	(866) 260-1727	WIC Vendor Fraud Hotline.
	dhs.wisconsin.gov/wic/local-projects.htm	Local WIC office directory.
	dhs.wisconsin.gov/wic	
	dhs.wisconsin.gov/wic/index.htm	

FOOD PROGRAMS – EMERGENCY – continued

United Way of Dane County

2059 Atwood Ave
PO Box 7548
Madison WI 53707-7548

211

(608) 246-4350
Unitedwaydanecounty.org
writeus@uwdc.org

First Call for Help resource helpline provides information on area food pantries.
Main general phone line.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Food service plans/home delivery plans, Wis. Admin. Code ch. ATCP 109 misrepresentations.

FOOD STAMPS

ACCESS Wisconsin

Department of Health Services
1 West Wilson Street
Madison, WI 53703

(800) 362-3002
(888) 794-5556
access.wisconsin.gov

WI Department of Health Services Foodshare program. Apply through ACCESS website. Contact agency based on county you live in.
Member services.
(M-F 8am – 6pm)
Capital Consortium Call Center - FoodShare.

Agriculture, U.S. Dept. of

Midwest Regional Office
Food and Nutrition Service
77 West Jackson Blvd 20th Fl
Chicago IL 60604-3507

(877) 823-4369
(312) 353-6664
fns.usda.gov/snap

Retailer hotline; complaints regarding store food stamp policies. Retailer participation and renewal. "Ask the expert".

Dane County Job Center – Foodshare Wisconsin

1819 Aberg Ave Ste D
Madison WI 53704

(888) 794-5556
(608) 242-7410 FAX

(800) 362-3002
[FoodShare Wisconsin Data | Wisconsin Department of Health Services](http://FoodShareWisconsinData|WisconsinDepartmentofHealthServices)
(877) 865-3432
dhs.wi.gov

Capital Consortium supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk, and Sheboygan counties only.
Member benefits line.

Wisconsin only, fraud hotline.

Supplemental Nutrition Assistance Program (SNAP)

United States Department of Agriculture

Midwest Regional Office
Food and Nutrition Service
77 West Jackson Blvd 20th Fl
Chicago IL 60604-3507

(800) 221-5689
(312) 353-6664
fns.usda.gov

Information/Hotline number. Supports WI, MN, IL, MI, IN, OH.

F FOOT AND MOUTH DISEASE

Agriculture, U.S. Dept. of

Animal & Plant (844) 820-2234
 Health Inspection Services aphis.usda.gov
 4700 River Rd Unit 41 customerservicecallcenter@aphis.usda.gov
 Riverdale MD 207137-1231 usda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Animal Health Division (608) 224-4872 Reporting Foot and Mouth Disease (224#)
 2811 Agriculture Dr (608) 516-9121 WI Assistant State Veterinarian (516#)
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpdahlabs@wisconsin.gov

FOREIGN PURCHASES

(SEE OVERSEAS COMPLAINTS/PURCHASES)

FORESTRY

Natural Resources, WI Dept. of

101 S (888) 936-7463 Forestry education, forest health,
 Webster St (608) 266-2621 state forests, tree planting.
 PO Box 7921 (800) 847-9367 Violation hotline.
 Madison WI 53707-7921 dnr.wi.gov

FRANCHISES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

International Franchise Association

1900 K St NW Ste 700 (202) 628-8000 (M-F 8:30am – 5:30pm)
 Washington DC 20006 franchise.org General information.
 To order catalog of brochures available regarding starting a franchise business.

Financial Institutions, WI Dept. of

Division of Securities
 4822 Madison Yards Way (800) 472-4325 Securities Enforcement.
 Madison WI 54705 (608) 266-0448 Securities General Information.
 PO Box 1768 dfi.wi.gov
 Madison WI 53701-1768

Transportation, WI Dept. of

Dealer & Agent Section
 4822 Madison Yards Way
 PO Box 7910 (608) 266-1425 Auto franchises, car dealership
 Madison WI 53707-7909 wisconsin.gov complaints. Dealer, salesperson,
Dealerlicensingunit@dot.wi.gov salvage, wholesale auction
 licensing.

FRAUD

Ethics Commission, State of WI

101 E Wilson St Rm 127
PO Box 7125
Madison WI 53703-7125

(608) 266-8123
(608) 264-9319 FAX
ethics.wi.gov
ethics@wi.gov

Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.

National Consumers League

1701 K St NW Ste 1200
Washington DC 20006

(202) 835-3323
nclnet.org
fraud.org

NCL general information. File telemarketing or internet complaints online. Complaint shared with FTC.

FREE SALE, CERTIFICATE OF

(SEE CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE

(SEE ENERGY ASSISTANCE)

FUEL AND GASOLINE

(SEE ALSO ENERGY OR GASOLINE)

Administration, WI Dept. of

Division of Energy, Housing, and Community Resources
101 E Wilson 6th Fl
PO Box 7970
Madison WI 53707-7970

(608) 266-8234
(866) 432-8947
doa.wi.gov
heat@wisconsin.gov

Wisconsin Home Energy Assistance Program (WHEAP) assistance for heating & electric costs. Also, the Weatherization Program.

Energy Information Administration, U.S.

National Energy Information Center (EIA)
1000 Independence Ave SW
Washington DC 2058

eia.gov

Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity.

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-4989
datcp.wi.gov

False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53704-7865

(800) 943-0003
(608) 242-3232
dma.wi.gov

24-hour number to report major spills. Combined call center for Wisconsin Emergency Management and Dept. of Natural Resources.

F FUEL AND GASOLINE – continued

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures (608) 224-4914
 Metrology Lab datcp.wi.gov
 3601 Galleon Run datcpmetrologylab@wisconsin.gov
 Madison WI 53718

Fuel Lab and standard calibrations.
 Test and verify testers of all weights
 and measures standards.

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Weights and Measures
 2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov

For accuracy of pumps when a
 municipality does not have its own
 weights and measures inspector.

Retail and non-retail inspections,
 storage tank facilities, plan
 approvals, material approvals,
 product quality, pump delivery and
 pricing accuracy.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints. LP (Propane) Gas – No
 regulations, suggest price
 comparison. Kerosene heaters.

FUNDRAISERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available. Complaints on
 failure to honor requested removal
 from calling list and unauthorized
 billing.

Administration, WI Dept. of

Division of Gaming (608) 270-2555
 Office of Charitable Gaming doa.wi.gov
 3319 W Beltline Hwy, Fl 4 DOAGaming@wi.gov
 Madison WI 53713

Licensing and regulation of raffles
 and bingos conducted by charitable
 organizations.

Financial Institution, WI Dept. of

Division of Corporate and (608) 267-1711
 Consumer Services wdfi.gov
 4822 Madison Yards Way dficharitableorgs@dfi.wisconsin.gov
 PO Box 7876
 Madison WI 53707-7876

Charitable organizations and
 fundraisers must be licensed.
 Complaint inquiries.

FUNERAL DIRECTORS AND EMBALMERS

(SEE ALSO CEMETERIES)

Safety and Professional Services, WI Dept. of

Funeral Directors Examining Board (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 PO Box 8366 dsps.wi.gov
 Madison WI 53708-8366

Formulate and enforce rules, issue and renew licenses, conduct Investigations, and receives complaints

National Funeral Directors Association (NFDA)

13625 Bishops Dr (800) 228-6332
 Brookfield WI 53005 (262) 789-1880
nfda.org
nfda@nfda.org

Washington DC office.
 Wisconsin Chapter.

FUTURE SERVICE PLAN

(SEE BUYING CLUBS)

FUTURES

(SEE COMMODITIES)

G

GAMBLING

Justice, WI Dept. of

Special Litigation Unit
17 W Main St
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

Gambling machines or video poker.
Video poker has limited legality and strict guidelines. Video games not regulated.

Revenue, WI Dept. of

2135 Rimrock Rd
PO Box 8949
Madison WI 53708-8949

(608) 266-2772
revenue.wi.gov

Enforcement of video poker games.

GAMING

Administration, WI Dept. of

Division of Gaming
3319 W Beltline Hwy #1
PO Box 8979
Madison WI 53708-8979

(608) 270-2555
doa.wi.gov
doadogcharitablegaming@wi.gov

General number for Native American and charitable gaming. Information on for profit and charitable gaming raffles, racing, bingo, raffles, and carnival style games.
Also complaints related to bingo, crane games, duck races, or casino style establishments.

GARNISHMENT

WI Court System, Circuit Courts, Clerks of Court

wicourts.gov

If related to SCC judgment.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705
PO Box 7876
Madison WI 53707-7876

(608) 264-7969
dfi.wi.gov

Wisconsin Consumer Act, regulates consumer credit transactions and debt collection.
Questions regarding garnishment of pay checks.

Dept. of Labor, U.S.

Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210

(866) 487-2365
(414) 297-1590
(866) 487-9243
dol.gov

General information.
Milwaukee Wage and Hour Division.
To file a complaint.

GASES (COMPRESSED)

Compressed Gas Association Inc

8484 Westpark Drive, Ste 220 (703) 788-2700
 McLean, VA 22102 cganet.com
cga@cganet.com

Promote ever-improving safe, secure, and environmentally responsible manufacturer, transportation, storage, trans filling and disposal of industrial and medical gases/containers.

GASOLINE

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices (800) 422-7128
 2811 Agriculture Dr (608) 224-4998
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Can change price only one time in a 24 hr. period.

GEMS

(SEE JEWELRY)

GENERAL ACCOUNTING OFFICE

Government Accountability Office, U.S.

GAO - Fraud Hotline (800) 424-5454
 441 G St NW (202) 512-3000
 Washington DC 20548 (202) 512-2841 FAX
gao.gov/fraudnet
fraudnet@gao.gov
contact@gao.gov

(M-F 9am – 3pm CT)
 Whistle blowers hotline to report misspent federal dollars and fraud reporting.

GENERIC DRUG LAW

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Drug substitution requirements.

GIFT CARDS/GIFT CERTIFICATES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.
 File a complaint.

GLASS

(SEE PRODUCT SAFETY)

G

GOING OUT OF BUSINESS SALE

Wisconsin Small Business Development Center (SBDC)

780 Regent St, Ste 305
Madison WI 53715

(800) 940-7232

WI Business Answer Line. For any questions having to do with starting a business in Wisconsin including permits and registration questions.

Revenue, WI Dept. of

Division of Income,
Sales, and Excise Tax
Customer Service Bureau
2135 Rimrock Rd
PO Box 8949 Mail Stop 5-77
Madison WI 53708-8949

(608) 266-2772
(608) 267-1030 FAX
revenue.wi.gov
dorsalesanduse@wisconsin.gov

Closing a business. Provides info for taxpayer inquiries, department programs, and department forms & publications.

GOVERNMENT JOBS

Federal Government, U.S.

usajobs.gov
careeronestop.org

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin

(888) 258-9966
jobcenterofwisconsin.com
JobCenterofWisconsin@dwd.wi.gov

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.

wisconsinjobcenter.org/directory

Locate local Job Center offices.

Administration, WI Dept. of

Division of Personnel Management

(608) 267-1012
wisc.jobs
wiscjobs@wisconsin.gov

(M-F 7:45am – 4:30pm)
WI government job search, build or upload resumes, and online job application.

GOVERNMENT SURPLUS

grants.gov

(800) 518-4726
grants.gov
support@grants.gov

A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to. No surplus sales or auctions. Grant info only.

usa.gov/auctions-and-sales

(844) 872-4681
usa.gov

Government online directory. Search in word “surplus” and get results from multiple agencies.

GOVERNOR'S OFFICE

Governor, WI Office of the

115 E Capitol Dr #1
PO Box 7863
Madison WI 53707-7863

(608) 266-1212
(608) 267-8983 FAX
(414) 227-4344
evers.wi.gov
govgeneral@wi.gov

Madison office.
Milwaukee office.
Governor Evers official government website.

GUARANTEES

(SEE WARRANTIES)

GUNS

(SEE FIREARMS)

H HAIR DYE

Federal Food & Drug Administration (FDA)

10903 New Hampshire Ave (888) 463-6332
 Silver Spring MD 20993 fda.gov
 700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715-2634

National info line for consumers, professionals, and manufacturers about hair products including dyes and straighteners. Cosmetic related complaint available online. Madison office.

HAM RADIOS

Federal Communications Commission (FCC)

Consumer & (888) 225-5322
 Governmental Affairs Bureau fcc.gov
 45 L Street NE
 Washington DC 20554

Questions and complaints.

U.W. Space Place

Amateur Radio Center (608) 262-4779
 2300 S Park St spaceplace.wisc.edu
 Ste 100
 Madison WI 53713

License workshops and exams.

HANDICAPPED

(SEE DISABILITIES)

HARASSMENT (DEBT COLLECTION)

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 264-7969
 PO Box 7876 dfi.wi.gov
 Madison WI 53707-7876

Consumer tips, collection calls, and collection prohibited practices.

HAZARDOUS PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Cleaning materials, electrical, flammable, household chemicals, mechanical.

Natural Resources, WI Dept. of

101 S Webster St (800) 847-9367
 PO Box 7921 (888) 936-7463
 Madison WI 53707-7921 (800) 943-0003
dnr.wi.gov

Violations hotline. General customer service. Hazardous or chemical spill hotline. WEM and DNR combined call center.

HAZARDOUS PRODUCTS – continued

Military Affairs, WI Dept. of

Division of Emergency Management (608) 242-3000
 2400 Wright St wem.wi.gov
 PO Box 7865 dmawempio@widma.gov
 Madison WI 53707-7865

Hazardous or chemical spill hotline.
 WEM and DNR combined call center.

HEALTH – FACILITIES

Health Services, WI Dept. of

Division of Quality Assurance (608) 266-1865
 1 W Wilson St Rm 450 (608) 266-8481
 PO Box 2969 (608) 267-0352 FAX
 Madison WI 53701-2969 dhs.wi.gov
DHSwebmaster@wi.gov

Safety, welfare, and health of persons using provider services of health and community care.
 Licensing, certification, and CLIA section.

Health Services, WI Dept. of

Home Healthcare Hotline (608) 266-1865
 1 W Wilson St dhs.wi.gov
 PO Box 2659 (800) 642-6552
 Madison WI 53701-2659 dhswebmaster@wi.gov

 (608) 266-7297

dhs.wisconsin.gov/localhealth/index.htm

General DHS information.

 24 hour hotline: state inspection results and complaints against agencies.
 Can email complaint.
 Licensing, certification, and CLIA section.
 DHS map of Wisconsin local public health departments.

Aging & Long Term Care, WI Board on

Ombudsman Program (800) 815-0015
 1402 Pankratz St Ste 111 (608) 246-7001 FAX
 Madison WI 53704-4001 (855) 677-2783
 (800) 242-1060
longtermcare.wi.gov

Ombudsman hotline: advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.
 Medigap part D & prescription helpline.
 State Health Assistance Program
 Medigap hotline.
 Can file complaints online.

Health & Human Services, U.S. Dept. of

Office of Civil Rights (877) 696-6775
 200 Independence Ave SW hhs.gov/civil-rights/index.html
 Rm 509F HHH Bldg ocr@hhs.gov
 Washington DC 20201

HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Office of Civil Rights (800) 368-1019
 233 N Michigan Ave Ste 240 (202) 619-3818 FAX
 Chicago IL 60601 ocrmail@hhs.gov

Midwest regional office.

H HEALTH – FACILITIES – continued

Health & Human Services, U.S. Dept. of

Office of Disease Prevention and Health Promotion
 1101 Wootton Pkwy Ste 420
 Rockville MD 20852
 (240) 453-8280
 (240) 453-8281 FAX
health.gov
healthfinder.gov
odphpinfo@hhs.org

National Health Information Center: helps connect consumers to national organizations. Health information guide.

HEALTH PRACTICES - FRAUDULENT

Federal Trade Commission

Bureau of Consumer Protection
 Consumer Response Center
 600 Pennsylvania Ave NW
 Washington DC 20580
 (877) 382-4357
 (202) 326-2222
 (202) 326-2395 (library)
ftc.gov

File complaints online or call for help.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911
 (800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer Protection Hotline. Fact sheet available.

HEALTH SERVICES, WI DEPT OF

Health Services, WI Dept. of

1 W Wilson St
 PO Box 2659
 Madison WI 53701-2659
 (608) 266-1865
 (800) 642-6552
dhs.wi.gov
DHSwebmaster@wi.gov

File complaints against caregivers, nursing homes, assisted living facilities, home health, and hospice agencies.
 Can email complaints

Health Services, WI Dept. of

Behavioral Health
 Certification Section
 Division of Quality Assurance
 1 W Wilson St
 PO Box 2969
 Madison WI 53701-2969
 (800) 642-6552
 (608) 261-0656
 (608) 261-0655 FAX
dhs.wi.gov
dhs.wi.gov/regulations/mentalhealth/contactus.html
DHSDQAMentalHealthAODA@dhs.wisconsin.gov

Home Healthcare Hotline. BHCS DQA main number.

DHS general information. DHS mental health regulations “contact us” web page. DHS mental health & AODA email contact.

HEARING AID DEALERS AND FITTERS EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
 PO Box 8935
 Madison WI 53708-8935
 (877) 617-1565
 (608) 266-2112
dsps.wi.gov

(M-F 7:45am – 4:30pm)
 Inquiries, licensing rules, license look-up, and number of complaints (if any).

HEARING IMPAIRED

Health Services, WI Dept. of

Office for the Deaf &
Hard of Hearing
1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(608) 266-1865
711 or (800) 947-3529 TTY
(855) 359-5252 ODHH
dhs.wi.gov/odhh/index.htm
DHSODHH@dhs.wisconsin.gov

Provides information and referral services for the needs of deaf, deafblind, or hard of hearing. Board of Evaluation of Interpreters (BEI).

HEATING

(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

Home Energy Plus

101 E Wilson St 6th Fl
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
(608) 267-3680
homeenergyplus.wi.gov
HEAT@wisconsin.gov

WI Weatherization Assistance Program (WI WAP).
WI Home Energy Assistance Program (WHEAP).

HEMP

USDA/AMS/Specialty Crops Program

Hemp Branch
470 L'Enfant Plaza SW
PO Box 23192
Washington DC 20026

(202) 720-2491
ams.usda.gov
askusda@usda.gov

Hemp program information.

HILL-BURTON HOSPITALS

Health and Human Services, U.S. Dept. of

Health Resources &
Services Administration (HRSA)
5600 Fishers Ln
Rockville MD 20857

(800) 638-0742
(877) 464-4772
hrsa.gov/get-health-care/affordable/hill-burton/index.html/
DFRCOMM@hrsa.gov

Hill-Burton Hotline.
Free or low-cost hospital care.
Health center program support.
Complaints if unfairly denied Hill-Burton free or reduced cost care.

HIPPA

(SEE HEALTH FACILITIES)

HOME CONSTRUCTION - NEW

(SEE BUILDING CODES/INSPECTORS)

Contact a private attorney.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935

(608) 266-2112
(877) 617-1565
dsps.wi.gov

Minimum construction standards.
Licensed contractors.
Uniform Dwelling Code (UDC).

H

HOME HEALTH CARE

Health Services, WI Dept. of

Division of Quality Assurance (800) 642-6552
 Provider Section & (608) 266-1865
 Quality Improvement (608) 267-0352 FAX
 1 W Wilson dhs.wi.gov
 PO Box 2969
 Madison WI 53701-2969

Home Health Hotline.
 General information and complaints.
 Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services. Conducts caregiver background checks and investigations.

HOME IMPROVEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 110; workmanship complaints.

National Association of Remodeling (NARI)

700 Astor Ln (847) 298-9200
 Wheeling IL 60090 (847) 298-9225 FAX
nari.org
info@nari.org

Trade association of contractors.

NARI Madison Chapter

5944 Seminole Centre Ct (608) 222-0670
 Ste 110 narimadison.org
 Fitchburg WI 53711 nari@narimadison.org

M-Th 8am – 4:30pm
 F 8am – 2pm

HOME INSPECTORS

Wisconsin Association of Home Inspectors, Inc. (WAHI)

4590 S Raven Lane (414) 299-9766
 New Berlin, WI 53151 wahigroup.com

Home inspector directory.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Registration and license requirements.
 Complaints.

HOME PURCHASE

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708 dsps.wi.gov

Real estate licensing complaints.

HOME SOLICITATION

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 127.
 Complaints.

HOMESTEAD PROPERTY TAX CREDIT PROGRAM

(SEE ALSO TAX)

Revenue, WI Dept. of

State Office Building
819 N 6th St Rm 408
Milwaukee WI 53203-1606

(414) 227-4000
(414) 227-4456
(414) 227-4907
(414) 227-4405 FAX
revenue.wi.gov

General information.
Milwaukee manufacturing and utility
homestead credit.
Tax refund info

Revenue, WI Dept. of

2135 Rimrock Rd
Madison WI 53713-0001

(608) 266-2772
(608) 267-0834 FAX
revenue.wi.gov
DORHomesteadCredit@revenue.wi.gov

General information.
Homestead Credit unit. Address
listed is DOR Tax Return Mailing
Address.

HOSPITAL AND MEDICAL PROBLEMS

(SEE MEDICAL AND HOSPITAL PROBLEMS)

HOUSEHOLD CHEMICALS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Cleaning products, detergents,
insecticides.

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(608) 266-2621
(888) 936-7463
(608) 261-4380 FAX
dnr.wi.gov
DNRwastematerials@wi.gov

Household hazardous waste
collection program.
(M-F 8:30am – 4pm) Call to confirm
counter is open.

HOT TUBS

(SEE ENVIRONMENTAL SANITATION)

HOTELS – SAFETY

(SEE ENVIRONMENTAL SANITATION)

H

HOUSING

(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

Wisconsin Housing & Economics Development Authority (WHEDA)

201 W Washington Ave Ste 700 PO Box 1728 Madison WI 53701-1728	(800) 334-6873 (800) 947-3529 TTY (608) 266-7884 wheda.com info@wheda.com	General information on home loans, CROP Economic Development Inventory of federally assisted rental housing.
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Department of Housing & Urban Development (HUD)

Milwaukee Field Office 310 W Wisconsin Ave Ste 950 Milwaukee WI 53203-2289	(800) 669-9777 (414) 297-3214 (414) 935-6775 FAX hud.gov	Housing discrimination hotline. Milwaukee field office. General information and complaints. Administer federal and state grants to local government and nonprofit housing organizations. Affordable low-income housing, housing discrimination. (Section 8)
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Fair Housing Council

759 N Milwaukee St, Ste 500 Milwaukee WI 53202	(877) 647-3247 (414) 278-1240 (608) 257-0853 (877) 647-3247 fairhousingwisconsin.com	Fair housing information, discrimination. Main Office – Southeast Wisconsin. Satellite office – Fair Housing Center of Greater Madison. Satellite office – Fair Housing Center of Northeast Wisconsin
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Workforce Development, WI Dept. of

Equal Rights Division 201 E Washington Ave Rm A100 PO Box 8928 Madison WI 53708-8928	(608) 266-6860 (608) 266-6860 FAX dwd.wi.gov erinfo@dwd.wisconsin.gov	Discrimination Civil Rights.
Equal Rights Commission – City of Milwaukee	(414) 286-5553	

Wisconsin State Law Library

Attn: Document Delivery Service 120 Martin Luther King Jr Blvd PO Box 7881 Madison WI 53707-7881	(608) 267-9696 (800) 322-9755 (608) 267-2319 FAX wilawlibrary.gov wsl.ref@wicourts.org	Reference information. Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided. Ask librarian for help.
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HOUSING CODE

(SEE LANDLORD/TENANT)

HOUSING AND URBAN DEVELOPMENT (HUD)

Housing & Urban Development (HUD)

Milwaukee Field Office (414) 297-3214
 310 W Wisconsin Ave Ste 950 (414) 935-6775 FAX
 Milwaukee WI 53203-2289 hud.gov
answers@hud.gov

General information for HUD Counseling Services. Advisor Home Loan Information Rental Information, foreclosures, FHA loans, homeless services, housing discrimination.

HOUSING CODE VIOLATIONS

(SEE ALSO LANDLORD/TENANT OR BUILDING CODES/INSPECTORS)

Contact local government. Contact local building inspector through local municipality clerk.

HUMAN TRAFFICKING

Justice, WI Dept. of

Division of Criminal Investigations (608) 266-1671
 17 W Main St 5th Fl doj.state.wi.us
 Madison WI 53703 [Division of Criminal Investigation DCI | Wisconsin Department of Justice \(state.wi.us\)](http://Division of Criminal Investigation DCI | Wisconsin Department of Justice (state.wi.us))

Tip line.
 Human Trafficking, Amber & Silver Alert Programs, Internet Crimes Against Children, Drug Take-back Locations, Prescription Drug Disposal.

I IDENTITY THEFT

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Consumer Protection (800) 422-7128
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 DATCPHotline@wisconsin.gov
 Madison WI 53708-8911

Consumer Protection Hotline.
 ID Theft office.
 Resource center for individuals,
 businesses, law enforcement, and
 government on issues of privacy
 protection and identity theft.

Federal Trade Commission (FTC)

ID Theft Hotline (877) 438-4338
 600 Pennsylvania Ave NW ftc.gov
 Washington DC 20580 identitytheft.gov

Consumer response center.
 General information.
 Online ID theft reporting and
 customized recovery planning tools.

IDENTIFICATION CARDS

Transportation, WI Dept. of

Division of Motor Vehicles wisconsindot.gov
 Driver License/ID Service info@wisconsindriverslicense.org
 4822 Madison Yards Way
 PO Box 7983
 Madison WI 53707-7983

Photo I.D., driver's license, CDL's.
 Email inquiry.

IMMIGRATION

Homeland Security, U.S. Dept. of

U.S. Citizenship and Immigration Services (800) 375-5283
 (800) 767-1833 TTY
 5900 Capital Gateway Dr. uscis.gov
 Camp Springs, MD 20588-0009

Information and Customer Service
 Division.

IMMUNIZATION RECORDS

Health Services, WI Dept. of

Wisconsin Immunization Registry (WIR) (608) 266-9691
dhfswir.org
dhswirhelp@wisconsin.gov

Immunization Information and
 complaints about the immunization
 registry having inaccurate records.

INCORPORATION

Financial Institutions, WI Dept. of

Corporations Unit (608) 261-7577
 4822 Madison Yards Way dfi.wi.gov
 PO Box 7846 DFICorporations@wisconsin.gov
 Madison WI 53707-7846

Information and business
 incorporation registration.

INDIAN AFFAIRS

Tribal Relations Initiative, WI State

101 E Wilson St 9th Fl (608) 266-7043
 Madison WI 53703-0001 (608) 267-6917 FAX
witribes.wi.gov
dawn.vick@wisconsin.gov

Interior, U.S. Dept. of the

Bureau of Indian Affairs 1849 C St NW Washington DC 20240	(202) 208-5116 (202) 208-6334 FAX bia.gov newsmedia@bia.gov	National office, general information. Official website. National office, media inquiries.
Bureau of Indian Affairs Great Lakes Agency 916 W Lakeshore Dr Ashland WI 54806	(715) 682-4527 (715) 682-8897 FAX	Great Lakes Agency serving WI and MI.

Administration, WI Dept. of

Office of Indian Gaming and Regulatory Compliance 3319 W Beltline Hwy 1 st Fl PO Box 8979 Madison WI 53708-8979	(608) 270-2555 (608) 270-2564 FAX	Indian gaming.
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INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)

Financial Institutions, WI Dept. of

Securities, Registration, and Compliance Bureau 4822 Madison Yards Way PO Box 1768 Madison WI 53701-1768	(608) 266-2139 (608) 261-9555 dfi.wi.gov DFISecurities@dfi.wisconsin.gov	Division information line.
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INFORMANT HOTLINE

(SEE ALSO FRAUD OR TAX)

Internal Revenue Service, U.S.

Informant Hotline Milwaukee District Office 211 W Wisconsin Ave Milwaukee WI 53203-2221	(800) 829-0433 (414) 231-2100 irs.gov	Tax fraud hotline for reporting violations, fraud, and abuse. Criminal investigation. Milwaukee field office
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Federal Bureau of Investigation, U.S.

935 Pennsylvania Ave NW Washington DC 20535-0001	(202) 324-3000 fbi.gov/tips General information.	Major Case Contact Center. Report fraud, waste, and abuse involving disaster relief. Report threats and crime using online tips and public leads form.
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INFORMANT HOTLINES - continued

Justice, WI Dept. of

Inspector General
17 W Main St
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

To report fraud, waste, or abuse regarding a DOJ program or employee.

Social Security Administration, U.S. / Office of the Inspector General

Fraud Hotline
PO Box 17785
Baltimore MD 21235

(800) 269-0271
oig.ssa.gov

To report fraud, waste, or abuse with Social Security or any of its programs and operations

INSULATION (CELLULOSE, FIBERGLASS)

Consumer Product Safety Commission, U.S.

4330 E West Hwy
Bethesda MD 20814

(800) 638-2772
cpsc.gov

Hotline.

Health Services, WI Dept. of

Lead and Asbestos Section
1 W Wilson
St Rm 137
PO Box 2659
Madison WI 53701-3445

(608) 261-6876
dhs.wi.gov
dhsasbestoslead@dhs.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov

Foam selling practices, standards, safety.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705-8935

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Residential new home construction (since 1980).

Health Services, WI Dept. of

Division of Public Health
1 W Wilson St
PO Box 2659
Madison WI 53703

(608) 266-1120
dhs.wi.gov
dhsenvhealth@dhs.wisconsin.gov

Formaldehyde in residential homes and commercial.
Chemical exposure issues.

INSURANCE

Commissioner of Insurance, WI Office of the

Consumer Division
125 S Webster St
Madison WI 53703-3474

(608) 266-3585
(800) 236-8517
oci.wi.gov
ocicomplaints@wisconsin.gov

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, pet insurance, sales representation, annuities, policy problems, HMO's.

Financial Institutions, WI Dept. of

4822 Madison Yards Way N
Madison WI 53705

(608) 261-9555
dfi.wi.gov

Credit insurance, GAP insurance

Health Services, WI Dept. of

Badger Care Plus
1 W Wilson St
Madison WI 53703

(800) 362-3002
(608) 266-1865
dhs.wi.gov
memberservices@wisconsin.gov

Program that provides health coverage for qualified low-income Wisconsin residents.

Insurance Information Institute

110 William St
New York NY 10038

(212) 346-5500
iii.org
info@iii.org

Provides general information and referrals for: auto, business, life, homeowners, etc. Brochures are available.

Board on Aging and Long Term Care, WI

Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 242-1060 (medigap)
(855) 677-2783 (Part D)
longtermcare.wi.gov
boaltc@wisconsin.gov

Medicare problems, supplementary insurance, long-term insurance.

Justice, WI Dept. of

Medicaid Fraud Control & Elder Abuse Unit
PO Box 7857
Madison WI 53707-7857

(608) 266-9222
(800) 488-3780
doj.state.wi.us

Medicaid Fraud and elder abuse.

INTELLECTUAL PROPERTY CRIMES

INTERPOL

INTERPOL General Secretariat
200 quai Charles de Gaulle
690006 Lyon France

+33 4 72 44 71 63 FAX
INTERPOL.int

International. Trademark, counterfeiting, and copyright piracy.

Internal Revenue Service (IRS), U.S.

Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221

(800) 829-1040
(844) 545-5640
(414) 231-2100
irs.gov

Schedule an appointment.

INTELLECTUAL PROPERTY CRIMES – continued

Federal Bureau of Investigation (FBI), U.S.

3600 S Lake Dr (414) 276-4684
 St Francis WI 53235 fbi.gov/contact-us/field-offices/milwaukee

INTEREST RATES AND FINANCE CHARGES

Financial Institutions, WI Dept. of

Division of Banking (608) 261-7578 Consumer affairs complaints.
 4822 Madison Yards Way dfi.wi.gov DOB office line.
 PO Box 7876 [DFIbankingrequests@](mailto:DFIbankingrequests@dfi.wisconsin.gov) DFI general information.
 Madison WI 53707-7876 dfi.wisconsin.gov

INTERIOR DESIGNERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 Regulate designers. License
 Madison WI 53705 (608) 266-2112 requirements, regulation, and
dsps.wi.gov complaints.
dsps@wisconsin.gov

INTERNAL REVENUE SERVICE

(SEE ALSO TAX)

Internal Revenue Service (IRS), U.S.

Milwaukee District Office 211 W (414) 231-2100 Federal tax information.
 Wisconsin Ave irs.gov Tax & account information.
 Milwaukee WI 53203-2221 General information.
 Forms only.

Report Suspected Tax Fraud (IRS), U.S.

irs.gov Tax fraud reporting. Criminal
 investigation (for reporting
 violations), tax fraud/abuse.

Treasury Inspector General, U.S.

Treasury Inspector General for (800) 366-4484 Hotline; Internal Security report IRS
 Tax Administration tigta.gov employee misconduct,
 901 D Street, SW, Ste 600 impersonations.
 Washington DC 20024-2169

INTERNET CRIME

Internet Crime Complaint Center IC3, U.S.

3600 S. Lake Drive (414) 276-4684 The Internet Crime Complaint
 St. Francis WI 53235 ic3.gov Center (IC3) is a partnership
 between the Federal Bureau of
 Investigation (FBI), the National
 White Collar Crime Center (NW3C),
 and the Bureau of Justice
 Assistance (BJA).

INVASIVE SPECIES

(SEE WEEDS)

I

INVENTIONS/INVENTORS

(SEE ALSO PATENTS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

Commerce, U.S. Dept. of

Patent & Trademark Office,
US300 River Place Drive
Suite 2900
Detroit MI 48207

(800) 786-9199
313-446-4800
uspto.gov
MidwestRegion@uspto.gov

Patents & trademark assistance/questions.

INVESTMENT AND SECURITIES

Financial Institutions, WI Dept. of

Division of Securities, Registration,
and Compliance Bureau
4822 Madison Yards Way
PO Box 1768
Madison WI 3705

(608) 266-2139
(800) 472-4325
(608) 266-0448
dfi.wi.gov
DFISecurities@dfi.wisconsin.gov

Securities and securities enforcement.
Franchise information.
Main website, general information.

Securities & Exchange Commission, U.S.

100 F St NE
Washington DC 20549-0213

(800) 732-0330
(202) 551-6551
sec.gov

Transfer services.

Small Business Administration, U.S.

740 Regent St
Ste 100
Madison WI 53715

(608) 441-5263
sba.gov

Madison office. Represents interests of small businesses.

310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203

(414) 297-3941
sba.gov
wisconsin@sba.gov

Milwaukee office. Represents interests of small businesses.

J

JAILS

(SEE ALSO CORRECTIONS, WI DEPT OF)

JEWELRY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.

Jewelers Vigilance Committee

119 W 24th St #401
New York, NY 10011

(212) 997-2002
jvclegal.org
info@jvc

Mediates consumer complaints of jewelry industry.

American Gem Society

8881 W Sahara Ave
Las Vegas NV 89117

(866) 805-6500
ags.orginfo@ags.org

JOB SAFETY

(SEE OCCUPATIONAL SAFETY)

JOBS AND JOB TRAINING

Workforce Development, WI Dept. of

201 E Washington Ave GEF-1
PO Box 7946
Madison WI 53707-7946

(608) 266-3131
(608) 266-1784 FAX
dwd.wi.gov
wisconsinjobcenter.org

General information, state employment and training, and customer service.

Dane County Job Center

1819 Aberg Ave
Madison WI 53704

(608) 405-4400
scwijobs.com
jobcenterofwisconsin.com

Dane county employment information and assistance.

JUDGES

Judicial Commission, WI

110 E Main Ste 700
Madison WI 53703

(608) 266-7637
wicourts.gov
judcmm@wicourts.gov

Complaints against judges and court commissioners regarding misconduct.

JUNK MAIL

Association of National Advertisers

DMAchoice Consumer Preferences (212) 768-7277
 P.O. Box 900 dmachoice.org
 Cos Cob CT 06807 ethics@ana.net
about.usps.com/forms/ps1500.pdf

To remove your name from junk mail, telemarketing, and e-mail lists. Registration fee to remove name from solicitation lists \$4 online, \$5 mail-in registration. Good for 10 years.

To avoid receiving unsolicited obscene mail, fill out form PS1500 at your local post office or online.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

JUNK PHONE SOLICITATION

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Pre-recorded telephone solicitation (Wis. Stat. § 134.72) and junk phone calls.

Association of National Advertisers

DMAchoice Consumer Preferences
 P.O. Box 900 (212) 768-7277
 Cos Cob CT 06807 dmachoice.org
ethics@ana.net

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. \$5 for mail-in registration, \$4 for online registration.

JUSTICE, WISCONSIN DEPT. OF

Justice, WI Dept. of

17 W Main St (608) 266-1221
 PO Box 7857 (608) 267-2779 FAX
 Madison WI 53707-7857 doj.state.wi.us

K KEROSENE HEATER

(SEE FUEL AND GASOLINE)

KNOCKOFFS

(SEE INTELLECTUAL PROPERTY CRIMES)

LABELING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Hazardous substances,
 environmental representations.

Federal Trade Commission, U.S.

Bureau of Consumer Protection (202) 326-2222
 Consumer Response Center (877) FTC-HELP
 600 Pennsylvania Ave NW (877) 382-4357
 Washington DC 20580 ftc.gov

Labeling requirements for textiles
 and wool.

LABOR

(SEE ALSO WAGES)

Wisconsin Employment Relations Commission (WERC)

2418 Crossroads Dr Ste 1000 (608) 243-2424
 Madison WI 53718-7896 (608) 243-2433 FAX
werc.wi.gov
werc@werc.state.wi.us

Responsible for promoting collective
 bargaining and peaceful labor
 relations in both public and private
 sectors.

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860
 201 E Washington Ave, Rm A100 (608) 327-6001 FAX
 Madison WI 53703 dwd.wi.gov
erinfo@dwd.wisconsin.gov

General labor standards information.

Milwaukee Office
 819 N 6th St Rm 723 (414) 227-4384
 Milwaukee WI 53203 (414) 277-4084 FAX
erinfo@dwd.wisconsin.gov

Labor, U.S. Dept. of

Wage & Hour Division (866) 487-9243
 Frances Perkins Bldg dol.gov
 200 Constitution Ave NW
 Washington DC 20210

National Call Center.
 Labor Law.

LABORATORY OF HYGIENE

Laboratory of Hygiene, WI

465 Henry Mall (800) 862-1013
 Madison WI 53706 (608) 263-3280
slh.wisc.edu

Clinical Laboratories.
 Emergencies 24/7.

Laboratory of Hygiene, WI

2601 Agriculture Dr (800) 442-4618
 Madison WI 53718 (800) 446-0403
 (800) 462-5261
slh.wisc.edu

Environmental and forensic
 toxicology.
 WI Occupational Health lab
 (Industrial hygiene)
 WSLH proficiency testing.

L LABORATORY OF HYGIENE – continued

Laboratory of Hygiene, WI -

2810 Walton Commons Ln
Madison WI 53718

(608) 226-5249 FAX
(800) 947-0553
(608) 226-5240

slh.wisc.edu
OSHAeducationcenter.com

Information Systems; Bureau of Labor Statistics.
Occupational Safety & Health Statistics.
WisCon Onsite Safety
WisCon Health Consultation.

LAND SALES DEVELOPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising and selling practices.

LAND SURVEYORS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8366
Madison WI 53703

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing and information.
Number of complaints.

LANDLORD/TENANT

(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Call for information, fact sheets available and Wis. Admin. Code ch. ATCP 134.
Safety and health concerns. Refer to local building inspector.
Building Code Violations (i.e.: heating) Refer to local building inspector.
Evictions: Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and be carried out by Sheriff. Landlord cannot lock out tenant or self-evict.
Rent Increases: No state regulation on amount it can be increased.

Green Bay Legal Action

201 W Walnut St Ste 203
Green Bay WI 54303

(920) 432-4645
(855) 947-2529 (new caller/intake)
legalaction.org

Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

LANDLORD/TENANT – continued

La Crosse Legal Action

205 5th Ave S Ste 300
La Crosse WI 54601

(608) 785-2809
(855) 947-2529 (new caller/intake)
legalaction.org

Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

Madison Legal Action

744 Williamson St Ste 200
Madison WI 53703

(800) 362-3904
(608) 256-3304
(855) 947-2529 (new caller/intake)
legalaction.org

Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action

230 W Wells St
Milwaukee WI 53203

(888) 278-0633
(414) 278-7722
(855) 947-2529 (new caller/intake)
legalaction.org

Serves Milwaukee & Waukesha counties.

Metropolitan Milwaukee Fair Housing Council

759 North Milwaukee Street
Suite 500
Milwaukee WI 53202-3714

(414) 278-1240
FAX (414) 278-8033
fairhousingwisconsin.com

Milwaukee Department of Neighborhood Services, City of

Zeidler Municipal Building
841 N. Broadway
Room 104
Milwaukee WI 53202

414-286-8122
city.milwaukee.gov

Search : Rent or Landlord Training Program

Oshkosh Legal Action

300 Ohio St
Oshkosh WI 54902

(920) 233-6521
(855) 947-2529 (new caller/intake)
legalaction.org

Serves: Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.

Racine Legal Action

245 Main St Ste 202
Racine WI 53403

(262) 635-8836
(855) 947-2529 (new caller/intake)
legalaction.org

Serves: Racine, Kenosha and Walworth counties.

Tenant Resource Center

1202 Williamson St Ste 102
Madison WI 53703

(608) 257-0006
(608) 257-2799
tenantresourcecenter.org
asktrc@tenantresourcecenter.org

(M-F 9am - 6pm)
Serving only Dane county. Rental rights administration.
Housing mediation service intake.

L LANDLORD/TENANT continued

Wisconsin Community Services Milwaukee

3732 W Wisconsin Ave Ste 320 (414) 290-0400
 Milwaukee WI 53208 wiscs.org

Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

Wisconsin Community Services Waukesha

414 W Moreland Blvd Ste 200 (262) 544-1647
 Waukesha WI 53188 wiscs.org

Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

Wisconsin State Law Library

Attn: Document Delivery Service (800) 322-9755
 PO Box 7881 wilawlibrary.gov
 Madison WI 53707-7881 wsll.ref@wicourts.gov

Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided.

LANDSCAPING RESIDENTIAL

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Considered home improvement, Wis. Admin. Code ch. ATCP 110.

LAUNDRIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

LAW LIBRARY

Law Library, Wisconsin State

PO Box 7881 (608) 267-9696
 Madison WI 53707-7881 (608) 266-1600
 120 ML King Jr Blvd 2nd Fl (800) 322-9755
 Madison WI 53703 wsll.state.wi.us
wsll.ref@wicourts.gov

Provides reference information. Circulation.

LAWN MOWERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints, warranties.

LAWS

Administration, WI Dept. of

Document Sales & Distribution (608) 243-2441
 2310 Darwin Rd (800) 362-7253
 Madison, WI 53704-3108 docsales.wi.gov

Online ordering for state publications.

LAWYER REFERRAL SERVICES

(SEE ALSO LEGAL AID & RELATED SERVICES)

Lawyer Referral & Information Service

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(800) 362-9082
(608) 257-3838
wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

State Bar of Wisconsin

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(800) 728-7788
(608) 257-3838
wisbar.org
service@wisbar.org

Complaints about fees. Provides public services, attorney referrals, public education, and reduced fee legal assistance for low-income state residents.

Legislative Reference Bureau

1 E Main St Ste 200
Madison WI 53703

(608) 504-5802
legis.wisconsin.gov
lr.reference@legis.state.wi.us

Information on statutes, bills, laws, and can obtain copies of the law.

Lawyer Regulation, WI Office of

110 E Main St Rm 315
Madison WI 53703-3383

(877) 315-6941
(608) 267-7274
wicourts.gov/olr

Division of Wis. Supreme Court. Complaints about attorney's professional conduct.

Law Library, Wisconsin State

120 Martin Luther King Jr Blvd
PO Box 7881
Madison WI 53707-7881

(608) 267-9696
(800) 322-9755
(608) 266-1600
wilawlibrary.gov
wsl@wicourts.gov

Reference.
Provide reference information.
Circulation.

LAWYERS

(SEE ATTORNEYS)

LAYAWAY POLICIES

Financial Institutions, WI Dept. of

4822 Madison Yards Way
North Tower
Madison, WI 53705

(608) 261-9555
dfi.wi.gov

Over 4 months (more than four payments).

L

LEAD

Health Services, WI Dept. of

Lead and Asbestos Section
1 W Wilson St Rm 137
Madison WI 53703-3445

(608) 261-6876
dhs.wisconsin.gov/lead
DHSAsbestosLead@dhs.wisconsin.gov

Lead Paint Program & Childhood Poisoning (Lead).
Certification/Accreditation of lead & asbestos workers.

Environmental Protection Agency, U.S.

Office of Pollution Prevention & Toxics
1200 Pennsylvania Ave NW
Mail Code 7404T
Washington DC 20460

(202) 566-0799
(800) 424-5323
epa.gov

Information about lead, lead hazards, and prevention. Lead hotline.
Regional offices listed on website.

National Lead Information Center

422 S Clinton Ave
Rochester NY 14620

(800) 424-5323

Lead Hotline. General public & professional contact under contract with EPA & HUD.

LEASES – AUTOMOBILE

Transportation, WI Dept. of

Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909

(608) 266-1425
wisconsin.gov
dealerlicensingunitdot@wi.gov

Leases with option to purchase.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-9555
dfi.wi.gov

Questions regarding the finance terms or language of leases.

LEASES - CONSUMER GOODS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-9555
dfi.wi.gov

Collection practices. Three-day cooling off period.

LEGAL AID AND RELATED SERVICES

(SEE ALSO LAWYER REFERRAL SERVICES)

Lawyer Referral & Information Service

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(800) 362-9082
(608) 257-4666
[wisbar.org/forPublic/INeedALawyer/
Pages/i-need-a-lawyer.aspx](http://wisbar.org/forPublic/INeedALawyer/Pages/i-need-a-lawyer.aspx)

M-F 8am-5pm by phone. Online service 24/7. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be no more than \$20.

La Crosse Legal Action

205 5th Ave S Ste 300
La Crosse WI 54601

(608) 785-2809
(855) 947-2529 (new caller/intake)
legalaction.org

Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

Legal Aid Society of Milwaukee

728 N. James Lovell St
Third Floor North Ste
Milwaukee WI 53233

(414) 727-5300
legalaidmke.com

Free civil legal services to eligible Milwaukee county residents.

Madison Legal Action

744 Williamson St. Ste 200
Madison WI 53703

(608) 256-3304
(855) 947-2529 (new caller/intake)
legalaction.org

Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action

230 W Wells St
Milwaukee WI 53203

(414) 278-7722
(855) 947-2529 (new caller/intake)
legalaction.org

Serves Milwaukee & Waukesha counties.

Oshkosh Legal Action

300 Ohio St
Oshkosh WI 54902

(920) 233-6521
(855) 947-2529 (new caller/intake)
legalaction.org

Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.

Racine Legal Action

245 Main St Ste 202
Racine WI 53403

(262) 635-8836
(855) 947-2529 (new caller/intake)
legalaction.org

Serves, Racine, Kenosha and Walworth counties.

Green Bay Legal Action

201 W Walnut St Ste 203
Green Bay WI 54303

(920) 432-4645
(855) 947-2529 (new caller/intake)
legalaction.org

Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

L LEGAL AID AND RELATED SERVICES – continued

Wisconsin Judicare

401 N Fifth St Ste 200
PO Box 6100
Wausau WI 54402-6100

(800) 472-1638
(715) 842-1681
judicare.org

For 33 northern counties. Family law matters and others.

LEGISLATION

Legislature, Wisconsin State

Legislative Hotline
Wisconsin State Capitol
2 E Main St
Madison WI 53703

(608) 266-0341
(608) 266-9960
legis.wisconsin.gov

General Information. Legislature, statutes of bills in current session, bill histories, state legislation, and info/phone numbers for legislators.

Legislative Reference Bureau, WI State

1 E Main St Ste 200
PO Box 2037
Madison WI 53701-2037

(608) 504-5802
legis.wisconsin.gov

Information on statutes, bills, laws, and can obtain copies of the law.

LEMON LAW

Transportation, WI Dept. of

Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909

(608) 266-1425
(608) 267-3635
wisconsin.gov
WisLemonLaw@dot.wi.gov

Lemon law on new vehicles, not used vehicles.

LICENSE PLATES

Transportation, WI Dept. of

Division of Motor Vehicles
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7910

(608) 266-7447
wisconsin.gov
vehiclequestions@dot.wi.gov
(608) 266-3041
specialplates.dmv@dot.wi.gov

Title & vehicle registration.

Personalized, disabled, special plates.

LICENSING – PROFESSIONAL

(SEE SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

Contact local government. File with county clerk of circuit court. For advice consult private attorney.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 110. Home Improvement Trade Practices for mechanic liens.

LIME (AGRICULTURAL)

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Resource Management
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911
 (608) 224-4537
datcp.wi.gov

LIQUOR LICENSES

Contact local government. Contact local city clerk.

LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium

135 Enterprise Dr Ste ID
 Verona WI 53593-0202
 (888) 808-1910
wiid.org

Protects animal health through livestock identification and traceability.

LIVING TRUSTS

State Bar of Wisconsin

5302 Eastpark Blvd
 PO Box 7158
 Madison WI 53718
 (800) 728-7788
 (608) 257-3838
wisbar.org
service@wisbar.org

Information and publication regarding living trust.

LIVING WILLS

(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

Health Services, WI Dept. of

Division of Public Health
 1 W Wilson St
 PO Box 2659
 Madison WI 53701-2659
 (608) 266-1251
dhs.wi.gov

Can send written request for living will and power of attorney forms. Include self-addressed stamped envelope.

LOANS

(SEE ALSO ADVANCE FEE LOANS)

Financial Institutions, WI Dept. of

Division of Banking
 4822 Madison Yards
 PO Box 7876
 Madison WI 53707-7876
 (608) 261-7578
dfi.wi.gov

Licensing of loan originator solicitors and mortgage brokers.

LOBBYING REGULATION

Government Accountability Board, WI

212 E Washington Ave 3rd Fl
 PO Box 7984
 Madison WI 53707-7984
 (608) 266-8005
elections.wi.gov
gab@wi.gov

Administer lobbying laws for state officials, lobbyist organizations, etc.

L

LOGGING

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 Madison WI 53702 (608) 266-2621
dnr.wi.gov

LONG DISTANCE SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128 Telecommunication complaints and
 PO Box 8911 datcp.wi.gov fact sheets.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

LONG TERM CARE

Health Services, WI Dept. of

Division of Medicaid Services (800) 362-3002 Supports Wisconsin's Medicaid &
 1 W Wilson St dhs.wi.gov Foodshare programs & provides
 PO Box 7851 access to healthcare, long term
 Madison WI 53707-7851 care, & nutritional assistance to
 elderly, disabled, and low-income
 persons.

LOTTERY – STATE OPERATED

(SEE ALSO CONTESTS OR GAMING)

Justice, WI Dept. of

Gaming Enforcement (608) 270-2555 Enforcement and investigation of
 PO Box 7857 doj.state.wi.us/ illegal gaming or gambling
 Madison WI 53707-7857 statewide.

Revenue, WI Dept. of

Lottery Division (608) 261-8800 Winning numbers, money TV game
 2135 Rimrock Rd revenue.wi.gov show. Lottery game validation.
 PO Box 8941
 Madison WI 53708-8941

LP GAS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices (608) 224-4928 No regulations, suggest price
 2811 Agriculture Dr datcp.wi.gov comparison.
 PO Box 8911
 Madison WI 53708-8911

Weights & Measures Bureau (608) 224-4942 Meter accuracy/testing and meter
 operator licensing.

LUMBER TREATED

L

(SEE ALSO ENVIRONMENT)

Wisconsin Health Services, WI Dept. of

Bureau of Environmental and Occu- (608) 266-1120
pational Health dhs.wi.gov
1 W Wilson St Rm 150
Madison WI 53701

Treated wood products.

M

MACE

(SEE DEFENSE SPRAYS)

MAGAZINE SUBSCRIPTIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Sales and fact sheet.

Postal Inspector, U.S.

Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-2201

(877) 876-2455

Pornography (PS Form 1500).

MAIL

Postal Inspector, U.S.

Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669

(877) 876-2455

Fraud, harassment, chain letters, unauthorized opening, prohibited mailing, and mail theft.

MAIL ORDER SALES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available. Wis. Stat. § 100.174. Undelivered and unordered merchandise, cash transactions.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 261-9555
dfi.wi.gov

Credit transactions.
Collection practices.

MAINTENANCE – RENTAL PROPERTY

(SEE LANDLORD/TENANT)

MANICURISTS

Safety and Professional Services, WI Dept.

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

License requirements.

MANUFACTURED HOME COMMUNITIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 125.

Safety and Professional Services, WI Dept. of

Manufactured Home/ (877) 617-1565
 Mobile Home Unit (608) 266-2112
 4822 Madison Yards Way dsps.wi.gov
 Madison WI 53705

Plumbing licenses, wastewater, private sewage.

Natural Resources, WI Dept. of

Bureau of Drinking (888) 936-7463
 Water & Groundwater (608) 266-1054
 101 S Webster St dnr.wi.gov
 Madison WI 53703

Information on drinking (public & private), water quality, also licenses well drillers.

MANUFACTURED HOMES/DWELLINGS

Safety and Professional Services, WI Dept. of

Manufactured Home/ (877) 617-1565
 Mobile Home Unit (608) 266-2112
 4822 Madison Yards Way dsps.wi.gov
 Madison WI 53705

Information and complaints including: dealer and salesperson licensing, water and sewer service, MHP licenses, titles of dwellings over 45' long, and mobile home structure.

Transportation, WI Dept. of

4802 Madison Yards Way (608) 266-1466
 PO Box 7949 wisconsin.gov
 Madison WI 53707-7949

Titles of dwellings 1975 or older & under 45' long, or 1976 & newer under 40'.

Wisconsin Housing Alliance

258 Corporate Dr Ste 200C (608) 255-3131
 Madison WI 53714 housingalliance.us

Help finding manufactured home communities.

MANUFACTURERS

Wisconsin Manufacturers and Commerce

501 E Washington Ave (608) 258-3400
 Madison WI 53701-0352 wmc.org

Represents industry and promotes its interests. Publishes a directory of manufacturers in Wisconsin (may be available at local library).

M

MARIJUANA

Justice, WI Dept. of

Division of Criminal Investigations (800) 622-3784
 Wisconsin Drug Tip line doj.state.wi.us/
 17 W Main St 5th Fl
 Madison WI 53702

Drug tip line to report growing of marijuana or drug sales. Report possible weapons in school.

MARRIAGE COUNSELORS

(SEE ALSO THERAPISTS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing.

MASSAGE THERAPISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53708-8935 (608) 266-2112
dsps.wi.gov

Licensing.

MATTRESS LABELING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7178
 PO Box 8911i datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Stat. § 100.2095.

International Sleep Products Association (ISPA)

501 Wythe St (703) 683-8371
 Alexandria VA 22314-1917 sleepproducts.org
info@sleepproducts.org

Promotes bedding labeling law uniformity and disseminates bedding labeling information.

MEAT AND MEAT PROCESSING

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708

Meat safety inspection and labeling.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Development (608) 224-5012
 2811 Agriculture Dr (800) 422-7178
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Administration.
 Agriculture Market Development.
 Client Assistance Program.
 Farm and Rural Services.
 Promotes Wisconsin products at home and abroad and provides assistance to farmers.

MEAT AND MEAT PROCESSING – continued

Agriculture, U.S. Dept. of (USDA)

Meat and Poultry Hotline (888) 674-6854
 1400 Independence Ave SW USDA.gov
 Washington DC 20250

Safe food handling and questions about meat, poultry, or egg products.

MEDIATION

Wisconsin Community Services, Milwaukee

3732 W Wisconsin Ave Ste 320 (414) 290-0400
 Milwaukee WI 53208 wiscs.org

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, workplace, community, and juvenile) by appointment at this location.

Wisconsin Community Services, Waukesha

414 W Moreland Blvd Rm 204 (262) 544-4600
 Waukesha WI 53188 wiscs.org

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, workplace, community, and juvenile) by appointment at this location.

MEDICAID

Health and Human Services, U.S. Dept. of

200 Independence Ave SW (877) 696-6775
 Washington DC 20201 hhs.gov

Eligibility, enrollment, and benefits information.

Social Security Administration, U.S.

Office of Public Inquiries (800) 772-1213
 1100 West High Rise ssa.gov
 6401 Security Blvd
 Baltimore MD 21235

Complaints and information.

Health Services, WI Dept. of

WI Medicaid Recipient Services
 1 W Wilson St (800) 362-3002
 Madison WI 53703 (608) 266-8922
dhs.wi.gov/medicaid

Benefit payments and information for Medicaid (medical assistance or Title XIX). For eligibility, contact local county office.

Justice, WI Dept. of

Division of Legal Services (800) 488-3780
 Medicaid Fraud Control & doj.state.wi.us/
 Elder Abuse Unit
 17 W Main St 5th Fl
 Madison WI 53702

To report fraud.

M

MEDICAL ASSISTANCE

Health Services, WI Dept. of

WI Medical Assistance Program (800) 362-3002 Programs & Services information.
 1 W Wilson St (608) 266-1865
 Madison WI 53703 dhs.wi.gov/forwardhealth

MEDICAL BILLING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128 Complaint mediation.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Commissioner of Insurance, WI Office of the

Consumer Division (608) 266-3585 Complaint mediation.
 125 S Webster St (800) 236-8517
 Madison WI 53703-3474 oci.wi.gov
ocicomplaints@wisconsin.gov

MEDICAL EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 January 2022, The No Surprises Act
 Madison WI 53705 (608) 266-2112 (NSA), or balance billing.
oci.wi.gov
ocicomplaints@wisconsin.gov

MEDICAL AND HOSPITAL PROBLEMS

(SEE ALSO CREDIT COUNSELING)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 Access to medical records. Contact
 Madison WI 53708-8935 (608) 266-2112 doctor or State Medical Society.
dsps.wi.gov Complaints against doctors (not
 billing). No billing complaints.

Health Services, WI Dept. of

Division of Quality Assurance (800) 642-6552 Hospital complaints (not billing).
 1 W Wilson St (608) 266-8481
 PO Box 2969 dhs.wi.gov
 Madison WI 53707-2969

MEDICAL AND HOSPITAL PROBLEMS - continued

Health Services, WI Dept. of

WI Medical Assistance Program (800) 362-3002 Medical assistance program.
 1 W Wilson St
 Madison WI 53703

Health and Human Services, U.S. Dept. of

200 Independence Ave SW (877) 696-6775 Free or low-cost hospital care at Hill-
 Washington DC 20201 hrsa.gov Burton facilities.

MEDICARE

Health and Human Services, U.S. Dept. of

200 Independence Ave SW
Washington DC 20201

(877) 696-6775
hhs.gov

Eligibility, enrollment, and benefits information.

Medicare Contact Center Operations

7500 Security Boulevard
Baltimore MD 21244

(800) 633-4227
medicare.gov

Billing and Claims questions. People with questions on Part A and Part B.

Health & Human Service, U.S. Dept. of

HHS Tips Fraud Hotline
PO Box 23489
Washington DC 20026

(800) 447-8477
hhs.gov

To report fraud & abuse in programs administered by the Dept. of Health and Human Services. Inspector General.

Aging and Long Term Care, WI Board on

Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704

(800) 242-1060
longtermcare.wi.gov
boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

MEDIGAP HELPLINE

Aging and Long Term Care, WI Board on

Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704

(800) 242-1060
longtermcare.wi.gov
boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

Aging & Long Term Care, WI Board on

Ombudsman Program
1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(608) 246-7001 FAX
longtermcare.wi.gov
boaltc@wi.gov

Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home, and those who receive funding through the Community Options Program and Family Care.

MENTAL HEALTH

Health Services, WI Dept. of

Client Rights Office
1 W Wilson St
Madison WI 53703

(608) 266-1865
dhs.wi.gov

Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

National Alliance for the Mentally Ill of Dane County (NAMI)

818 West Badger Rd. Suite 104
Madison WI 53713

(608) 249-7188
namidanecounty.org
outreach@namidanecounty.org

Dane County.

M

MESSAGES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Unsolicited messages by facsimile machine. Wis. Stat. § 134.72.

MIDWIVES

(SEE NURSES)

MIGRANT LABOR SERVICES

Workforce Development, WI Dept. of

Bureau of Migrant Refugee & Labor Services
201 E Washington Ave
Madison WI 53702

(608) 266-0487
dwd.wi.gov

State monitor advocate for migrant labor laws, refugee issues.

MILITARY

Military Affairs, WI Dept. of

2400 Wright St
Madison WI 53708

(800) 335-5147
(608) 242-3000
dma.wi.gov

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base's Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch's Family Support or Community Service Center headquarters listed. Military and family support. Assistance with all service member support branches.

HQ, Fleet Family Support Program (FFSP)

Commander,
Navy Installations Command
716 Sicard St SE Ste 1000
Washington DC 20374-5140

cnic.navy.mil

Navy Family Services serves 11 regions and 71 installations. Regional information available online.

Marine Corps Community Services (MCCS)

Headquarters & Service Battalion
HQMC Henderson Hall
National Capital Region
1550 Southgate Rd
Building 29, Rm 305
Arlington VA 22214

(703) 614-7171
mccshh.com

Intervention and Treatment Program. Family Advocacy Program.

MILITARY - continued

Military One Source

(800) 342-9647
Militaryonesource.mil

Connects to programs & professional services. Referrals to all branches under Dept. of Defense.

Distress Calls/Suicide Prevention for Vets-24/7 Hotline

(800) 698-2411
usmc-mccs.org
dstressline@usmc.mil

Military websites:

Army	goarmy.com	(888) 550-ARMY (2769)
Air Force	airforce.com	(800) 423-USAF (8723)
Marines	marines.com	(800) MAR-INES (627-4637)
Navy	navy.com	(800) USA-NAVY (872-6289)
General military website	military.com	

MILK HAULING PERMIT

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

MINIMUM MARKUP

(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
 (608) 224-4989
datcp.wi.gov
DATCPHotline@wisconsin.gov

Administers minimum markup law, DA has enforcement power.

M

MINING AND MINERALS

U.W. Ext Wisconsin Geological Survey

3817 Mineral Point Rd (608) 262-1705
 Madison WI 53705 wgnhs.uwex.edu

Information, publications, and geologist on staff. Wisconsin geological and topical maps available.

Natural Resources, WI Dept. of

Bureau of Waste Management (888) 936-7463
 101 S Webster St dnr.wi.gov
 PO Box 7921
 Madison WI 53707-7921

General mining questions. Metallic, nonmetallic, and farrow mining.

Justice, WI Dept. of

Environmental Protection (608) 264-9442
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857

Air, water, land protection for state of Wisconsin.

MOBILE AIR CONDITIONING

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights & Measures Bureau (608) 224-4942
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 datcpweightsandmeasures@wi.gov
 Madison WI 53708-8911

Information on EPA Section 609. Wis. Admin. Code ch. ATCP 136 regulates repair practices, acceptable refrigerant recovery and recycling.

MOBILE HOME PARKS

(SEE MANUFACTURED HOMES/DWELLING)

MOBILE HOMES

(SEE MANUFACTURED HOMES/DWELLINGS)

MODULAR HOMES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53703-8935 (608) 266-2122
dsps.wi.gov

Chapter SPS 320 administration & enforcement.

MOLD

Health Services, WI Dept. of

Division of Public Health (608) 266-1120
 1 W Wilson St Rm 150 (608) 266-5817
 PO Box 2659 dhs.wi.gov
 Madison WI 53703-2659

Information on control, cleaning of mold, and how it affects health. Lead program (childhood). List of contractors.

MONEY MARKETS

Financial Institutions, WI Dept. of

Division of Securities, Registration, (608) 266-2139
& Compliance Bureau (608) 261-9555
4822 Madison Yards Way dfi.wi.gov
PO Box 1768
Madison WI 53701-1768

Investigates consumer complaints.

MONEY ORDERS

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
Madison WI 53705 dfi.wi.gov

Educate, enforce and study of Federal consumer financial protection laws. Complaints.

MORTGAGES

Consumer Financial Protection Bureau, U.S.

PO Box 27170 (855) 411-2372
Washington DC 20038 consumerfinance.gov
info@consumerfinance.gov

MORTGAGE COMPANIES

Financial Institutions, WI Dept. of

Division of Banking (608) 261-9555
4822 Madison Yards Way dfi.wi.gov
PO Box 7876
Madison WI 53705

Information and complaints.

Home Equity Info Center (AARP)

601 E St NW (888) 687-2277
Washington DC 20049

Reverse mortgage. Also HUD.

MOTEL – SAFETY

(SEE ENVIRONMENTAL SANITATION)

MOTOR CARRIERS

Transportation, WI Dept. of

4822 Madison Yards Way dot.wi.gov
PO Box 7909 irp-ifta@dot.wi.gov
Madison WI 53707-7909

Motor carrier online services, resources, and vehicle credentials.

Call local State Patrol District Office. To report companies that transport people (buses, vans) and may be operating unsafely.

M

MOTOR HOMES

Transportation, WI Dept. of

Division of Motor Vehicles
 Dealer & Agent Section
 4822 Madison Yards Way
 PO Box 7909
 Madison WI 53707-7909

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

MOTOR VEHICLES

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept. of

Division of Motor Vehicles
 Dealer & Agent Section
 4822 Madison Yards Way
 PO Box 7909
 Madison WI 53707-7909

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

MOTORCYCLES

Transportation, WI Dept. of

Division of Motor Vehicles
 Dealer & Agent Section
 4822 Madison Yards Way
 PO Box 7910
 Madison WI 53707-7910

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

MOTORIZED WHEELCHAIR LEMON LAW

Health Services, WI Dept. of

Division of Public Health
 1 W Wilson St
 PO Box 2659
 Madison WI 53703

(608) 266-1251
 (608) 266-1865
 (888) 947-3529 TTY
dhs.wi.gov

Law applies to new three or four wheel scooters or chairs for use by people with mobility restrictions. Complaints related to new motorized mobility devices.

MOUND SYSTEMS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

MOVING

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
 (608) 224-4989
datcp.wi.gov
DATCPHotline@wisconsin.gov

Within WI only: unfair or deceptive practices, and self-service storage. Public warehouse keepers

MOVING – continued

American Moving & Storage Association

Arbitration Program (888) 849-2672
 2800 Eisenhower Ave Ste 200 (703) 683-7410
 Alexandria VA 22314-4578 moving.org

Certifier of U.S. Professional Movers. Can only help with movers in their conference.

Federal Motor Carrier Safety Administration, U.S.

1200 New Jersey Ave SE (800) 832-5660
 Washington DC 20590 fmcsa.dot.gov

Out-of-state movers.

Transportation, WI Dept. of

4822 Madison Yards Way (608) 264-7447
 PO Box 7910
 Madison WI 53707-7910 (608) 662-2010
dot.wi.gov

Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.

MULTI-LEVEL MARKETING

(SEE BUSINESS AND BUSINESS OPPORTUNITIES)

MUSIC LICENSING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Copyright Laws.Trade Division has a list of music licenses.

MUTUAL FUNDS

Financial Institutions, WI Dept. of

Division of Securities (800) 472-4325
 4822 Madison Yards Way (608) 266-2139
 PO Box 1768 dfi.wi.gov
 Madison WI 53701-1768

N NATIONAL ASSOCIATION OF REMODELING (NARI)

(SEE ALSO HOME IMPROVEMENT)

NARI of Madison

5944 Seminole Centre Ct Ste 110
Fitchburg WI 53711

(608) 222-0670
narimadison.org
nari@narimadison.org

Trade association of remodeling contractors.

NATIONAL CONSUMERS LEAGUE

National Consumers League

1701 K St NW Ste 1200
Washington DC 20006

(202) 835-3323
nclnet.org
info@nclnet.org

Consumer education programs.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

Transportation, U.S. Dept. of

National Highway Traffic
Safety Administration
1200 New Jersey Ave SE W Bldg
Washington DC 20590

(888) 327-4236
(800) 424-9153 TTY
nhtsa.gov

Auto safety and recall hotline.

NATURAL RESOURCES, WI DEPT OF

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
dnr.wi.gov

NEGATIVE OPTION PLANS

(SEE ALSO UNSOLICITED MERCHANDISE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

NO CALL

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(888) 382-1222
(608) 224-4999
nocall.wisconsin.gov
DATCPWInoCall@wi.gov

Consumer Sign-Up for "No Call List".
Wisconsin Telephone Solicitor registration. Wis. Stat. § 100.52.
Wis. Admin. Code ch. ATCP 127.

Federal Trade Commission, U.S.

Consumer Response Center600
Pennsylvania Ave NW
Washington DC 20580

(888) 382-1222
(866) 290-4236 TTY
donotcall.gov

Federal Do Not Call Registry.

NOISE

Contact local government. City Clerk or Police Department.

NONDELIVERY OF GOODS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

NON-PROFIT CORPORATIONS

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-7577
 Madison WI 53705 dfi.wi.gov

Revenue, WI Dept. of

2135 Rimrock Rd (608) 266-2776 Tax exempt status.
 Madison WI 53713 revenue.wi.gov
 PO Box 8902
 Madison WI 53708-8949

NOTARY CLERK

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 266-8915 Wis. Stat. § 137. Issues notary
 Madison WI 53705 dfi.wi.gov public commissions and UCC's.
DFINotary@wisconsin.gov

NURSERY SCHOOL

(SEE CHILD CARE)

NURSERY STOCK (LANDSCAPE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (608) 224-4572 Licensing & inspection.
 PO Box 8911 (608) 224-4500 Pesticides/Fertilizers.
 Madison WI 53708-8911 datcp.wi.gov
DATCPnursery@wi.gov

NURSES

Safety and Professional Services, WI Dept. of

Board of Nursing
 4822 Madison Yards Way (877) 617-1565 Inquiries, licensing; includes
 Madison WI 53705 (608) 266-2112 midwives, complaints.
dsps.wi.gov

Health Services, WI Dept. of

Office of Caregiver Quality (608) 261-8319 Nurse Aide Registry. Nursing
 1 W Wilson St (608) 266-1865 Assistants, complaints, certification.
 PO Box 2659 dhs.wi.gov
 Madison WI 53701-2659

N

NURSING HOMES

(SEE ALSO ASSISTED LIVING FACILITIES)

Health Services, WI Dept. of

Bureau of Quality Assurance (800) 642-6552
 1 W Wilson St (608) 266-2966
 PO Box 2969 (608) 266-8481
 Madison WI 53701-2969 dhs.wi.gov

Complaints. Regulates public facilities and quality of care.

Aging & Long Term Care, WI Board on

Ombudsman Program (800) 815-0015
 1402 Pankratz St Ste 111 (608) 246-7001 FAX
 Madison WI 53704-4001 longtermcare.wi.gov

Nursing home complaints. Provides advocacy services to persons age 60 & older who are consumers of long term care programs.

NUTRITION

(SEE ALSO FOOD)

University of Wisconsin

Nutritional Sciences
 1415 Linden Dr Ste 274 (608) 262-2728
 Madison WI 53706 nutrisci.wisc.edu

Information on nutrition.

OBEDIENCE SCHOOLS - ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

OCCUPATIONAL SAFETY

Occupational Safety and Health Administration (OSHA)

1402 Pankratz St Ste 114 (608) 733-2822
 Madison WI 53704 osha.gov

Occupational Safety and Health Administration (OSHA)

Henry Reuss Federal Bldg (414) 297-3315
 310 W Wisconsin Ave Ste 1180 osha.gov
 Milwaukee WI 53203

Occupational Safety and Health Administration (OSHA)

1648 Tri Park Way (920) 734-4521
 Appleton WI 54914 osha.gov

Occupational Safety and Health Administration (OSHA)

1310 W Clairemont Ave (715) 832-9019
 Eau Claire WI 54701 osha.gov

Labor, U.S. Dept. of

Occupational Safety and Health Administration
 200 Constitution Ave NW (800) 321-6742
 Washington DC 20210 osha.gov

OCCUPATIONAL THERAPISTS

Safety and Professional Services, WI Dept. of

Bureau of Health Professions (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Licensing information and complaint inquiry.

ODOMETER TAMPERING

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept. of

Odometer Fraud Unit (608) 267-0482
 4822 Madison Yards Way dot.wi.gov
 PO Box 7910
 Madison WI 53705-7910

Investigate both dealer & private tampering.

OFFICE EQUIPMENT AND SUPPLIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices. Current scams, consumer laws and publications, and how to file a complaint.

O OIL

(SEE PETROLEUM PRODUCTS)

OPEN MEETINGS

Justice, WI Dept. of

Office of Open Government
PO Box 7857
Madison WI 53707-7857

(608) 267-2220
doj.state.wi.us

Public records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Management Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4737
datcp.wi.gov

DATCP Notices.

OPEN RECORDS

Justice, WI Dept. of

Office of Open Government
PO Box 7857
Madison WI 53707-7857

(608) 267-2220
doj.state.wi.us
opengov@widoj.gov

(M-F 7:45am – 4:30pm)
Public records and open meetings..

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr 4th Fl
PO Box 8911
Madison WI 53708-8911

(608) 224-5023
DATCPPublicRecords@wi.gov

(M-F 7:45am – 4:30pm)
Request for DATCP public records.

OPHTHALMOLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8935
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Complaints, licensing rules & practice issues.

OPINIONS (ATTORNEY GENERAL)

Justice, WI Dept. of

Division of Legal Services
17 W Main St 6th Fl
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

By statute, the AG must, when asked, provide the legislature and designated Wisconsin State government officials with an opinion on legal questions.

OPTICIANS

Opticianedu.org

info@opticianedu.org

Opticians in WI are regulated by the Wisconsin Optometry Board. Reference dsps.wi.gov.

OPTICIANS – continued

American Board of Opticianry 217 N Upper St Ste 201 Lexington KY 40507	(800) 296-1379 (703) 719-5800 abo-ncle.org mail@abo-ncle.org	Offers Optician certifications based on predetermined standard of excellence.
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Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Advertising.
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OPTOMETRY

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Complaints & Licensing.
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ORGAN TRANSPLANTS

U.W. Organ and Tissue Donation

448 Science Dr Ste 250 Madison WI 53711	(608) 265-0356 (866) 894-2676 www.uwhealth.org uwotd@uwhealth.org	Organ procurement program. Organ tissue/eye referrals
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ORGANIZED CRIME

Justice, WI Dept. of

Division of Criminal Investigation 17 W Main St 5th Fl Madison WI 53703	(608) 266-1671 doj.state.wi.us
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OSHA REGULATIONS

(SEE OCCUPATIONAL SAFETY)

OSTEOPATHS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Complaints and licensing.
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O

OVERSEAS CRIME VICTIMS

State, U.S. Dept. of

Bureau of Consular Affairs
 Office of Overseas
 Citizen Services
 600 19th St NW
 Washington DC 20036

(888) 407-4747(U.S. or Canada)
 (202) 501-4444(from Overseas)
 (202) 647-4000
travel.state.gov

Refer to embassy of that country. Passport, healthcare, crime, justice process, U.S. resource contacts, local lawyers. (For outside of U.S.). Contact local police to report incident. Contact nearest U.S. Embassy or Consulate. Can help replace stolen passport, contact family & friends; obtain medical care; explain local criminal justice system & address emergency needs; obtain information about your case; provide list of local lawyers who speak English.

PARDONS

Governor, WI Office of the

115 E State Capital #1
PO Box 7863
Madison WI 53707

(608) 266-1212
(414) 227-4344
evers.wi.gov

Madison office.
Milwaukee office.
Governor Tony Evers, evers.wi.gov.
State of Wisconsin, wi.gov.

PARKING METERS

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Weights & Measures
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Complaints.

PARKS AND RECREATION AREAS

Tourism, WI Dept. of

3319 West Beltline Highway
PO Box 8690
Madison WI 53708-8690

(608) 266-2161
(800) 432-8747
travelwisconsin.com
tourinfo@travelwisconsin.com

Wisconsin state parks & recreation.
Travel information center, ordering brochures and trip ideas.

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2181
dnr.wi.gov

State park information and camping reservations.
Complaint hotline.

PASSPORT INFORMATION

Postal Service, U.S.

Check local telephone directory.

(800) 275-8777
(877) 487-2778
usps.com

Nearest location, locator for passport services offered.
National passport information center.

State, U.S. Dept. of

Bureau of Consular Affairs
2201 C St. NW
Washington DC 20520

(877) 487-2778
travel.state.gov

Passport applications. Travel and visa information.

PATENTS

(SEE ALSO INVENTIONS/INVENTORS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

Commerce, U.S. Dept. of

Patent & Trademark Office
Madison Bldg
600 Dulany St
Alexandria VA 22314

(800) 786-9199
(571) 272-1000
uspto.gov
usptoinfo@uspto.gov

Information about patents, trademarks, & America Invents Acts.

P PAWN SHOPS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Posts Pawn Broker forms on website. Call city clerk's office for forms & information on city ordinances.

PEDDLERS

(SEE DOOR-TO-DOOR SALES)

Contact Local Municipal Authorities

PENSION PLANS - ERISA

Labor, U.S. Dept. of

Employee Benefit (866) 487-2365
 Security Administration (866) 444-3272
 Frances Perkins Bldg dol.gov/ebsa
 200 Constitution Ave NW
 Washington DC 20210

For information regarding the Employee Retirement Income Security Act (ERISA).

Pension Benefit Guaranty Corp

(physical address) (202) 326-4000
 1200 K St NW Ste 9429 (800) 400-7242
 Washington DC 20005-4026 pbgc.gov
mypension@pbgc.gov
 (mailing address)
 PO Box 151750
 Alexandria VA 22315-1750

Administers the ERISA if company goes out-of- business, or if pension plan is terminated. PBGC protects the retirement income of nearly 40 million American workers.

PEPPER SPRAY

(SEE DEFENSE SPRAYS)

PERMITS

Wisconsin Small Business Development Center

Business Answer Line (800) 940-7232
 780 Regent St., Suite 305 (608) 263-7794
 Madison WI 53715 wisconsinsbdc.org
sbdc@lists.wisconsin.edu

No cost confidential consulting and information on state required permits, state tax laws, and starting a business in Wisconsin. Should also contact local government as local permits may be required.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 (877) 617-1565
dsps.wi.gov

Information on permits for building and [professionals](#).

PEST CONTROL OPERATORS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture
Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4548
datcp.wi.gov
DATCPpesticideinfo@wi.gov

Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrichemical storage and spill laws.

Wisconsin Emergency Management

2400 Wright St
PO Box 7865
Madison WI 53707-7865

(800) 943-0003 (emergency hotline)
(608) 242-3000
wem.wi.gov
dma.wi.gov

Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.

PESTICIDES

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agrichemical Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-5012
(800) 943-0003
(608) 224-5296

(608) 224-4548
(608) 224-4529
datcp.wi.gov
DATCPpesticideinfo@wi.gov

(M-F 7:45am - 4:30pm) Pesticide spill reporting.
(After hours) Pesticide Spill reporting.
Landscape pesticide advance notice registry.
Lawn care services.
Pesticide misuse complaints.

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53707-7865

(800) 943-0003
(608) 242-3000
wem.wi.gov
dma.gov

24 Hour Hotline
Emergency-hazardous materials.

PET OWNERSHIP

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4872
datcp.wi.gov

Shopping & caring for pets, rabies prevention, diseases, & kennel problems. Dog breeders & seller program, backyard chickens information.

Local Sheriff, Humane Officer or Police

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210
Milwaukee WI 53214

(414) 488-3906
FAX: (414) 276-7704
wsdsa.org
info@wsdsa.org

Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney's. Humane issues, animals starving, mistreated.

P

PET STORES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Animal Health (608) 224-4889
 2811 Agriculture Dr (608) 224-4872
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Dog Seller Program.
 Licensing and complaint information.

PETROLEUM PRODUCTS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau (608) 224-4942
 Storage Tank Regulations/ datcp.wi.gov
 Petroleum Tank Inspections datcpweightsandmeasures@wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office.
 Must be reported within 24 hours.
 Measurement problems.

Military Affairs, WI Dept. of

Wisconsin Emergency Management (800) 943-0003
 2400 Wright St (608) 242-3232
 PO Box 7865 dma.wi.gov
 Madison WI 53707-7865

Emergency hazardous materials.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov

LP gas company selling practices and meter training.

PHARMACY

Safety and Professional Services, WI Dept. of

Pharmacy Examining Board (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Licensing; including pharmacies, distributors and manufacturers.
 Pharmacists licensed.
 Complaint information.

PHONEBUSTERS

The Canadian Anti-Fraud Call Center

PO Box 686 (888) 495-8501
 North Bay Ontario P1B 8J8 phonebusters.com
info@antifraudcentre.ca

(10:00am – 4:45pm, ET)
 Educates public about fraudulent telemarketing, advance fee fraud, internet fraud, and ID theft companies.

PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising and selling practices.

PHYSICAL THERAPISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing.
 Complaint information.

PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing.

PLANTS, COMPLAINT INFORMATION

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural (608) 224-4500
 Resource Management datcp.wi.gov
 2811 Agriculture Dr DATCPagriculture@wi.gov
 PO Box 8911
 Madison WI 53708-8911

Regulatory issues, licensing, shipping/export, nurseries, seed labelers, ginseng, Christmas Trees and other crops.

PLAT REVIEW

Administration, WI Dept. of

101 E Wilson St Fl 2 (608) 266-3200
 PO Box 1645 doa.wi.gov
 Madison WI 53701 plat.review@wi.gov

PLUMBING

Safety and Professional Services, WI Dept. of

Division of Industry Services (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Code compliance & licensing only. If workmanship complaint, should contact local building inspector. Credentialing Unfair trade practices.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Home Improvement, Wis. Admin. Code ch. ATCP 110.

PODIATRIST

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensed. Number of complaints, rules & practice questions for applicants.

P

POISON – CALL 911

Call 9-1-1

American Association of Poison Control Centers

4601 N Fairfax Dr Ste 630
Alexandria VA 22203

(800) 222-1222
(703) 894-1858

aapcc.org
PoisonHelp.org
info@aapcc.org

Supports the nation's 55 poison centers in their efforts to prevent and treat poison exposure. Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

Wisconsin Poison Center

PO Box 1997 Ste C660
Milwaukee WI 53201-1997

(800) 222-1222

wisconsinpoison.org

Goes to caller's state general poison information and emergencies. 24 hour poison information for all individuals in Wisconsin.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov
DATCPHotline@wisconsin.gov

Packaging & labeling.

POLICE/SHERIFF DEPARTMENT

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St
Ste 4210
Milwaukee WI 53214

(414) 488-3906

wsdsa.org
wsdsa.org/resources/directories/
info@wsdsa.org

Information and resources.

Directory of all Sheriffs and Deputy Sheriffs.

Justice, WI Dept. of

Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857

(608) 266-1671

doj.state.wi.us

Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.

POLLUTION

(SEE ALSO WASTE CONTROL)

Natural Resources, WI Dept. of

Air Program
101 S Webster St
PO Box 7921
Madison WI 53703

(888) 936-7463

(608) 266-2856

dnr.wi.gov

(7am – 10pm) Air pollution complaints.
Regional offices handle complaints.

Natural Resources, WI Dept. of

Bureau of Waste Management
PO Box 7921
Madison WI 53707-7921

(262) 884-2342

(800) 943-0003

dnr.wi.gov

Hazardous material/waste spills, information.

POLLUTION – continued

Natural Resources, WI Dept. of

Water Resource Management (608) 266-7768
 101 South Webster St (888) 936-7463
 PO BOX 7921
 Madison WI 53707-7921 (800) 847-9367
dnr.wi.gov

General information about water, streams, rivers, but not drinking water.
 Violation hotline.

PORNOGRAPHY

Local Postal Service

about.usps.com/forms/ps1500.pdf
[What Options Do I Have Regarding Unwanted / Unsolicited Mail? \(usps.com\)](http://What Options Do I Have Regarding Unwanted / Unsolicited Mail? (usps.com))

To avoid receiving unsolicited obscene mail, fill out Form 1500, which is available at local post offices or online.

Local City Clerk

Check local directory for address and telephone number. City ordinance.

Justice, WI Dept. of

Division of Criminal Investigation
 PO Box 7857 (608) 266-1221
 Madison WI 53707-7857 (608) 266-1671
doj.state.wi.us

POSTAL INSPECTORS

Postal Inspection Service, U.S.

Criminal Investigations (877) 876-2455
 Service Center (800) 275-8777
 Attn: Mail Fraud postalinspectors.uspis.gov
 433 W Harrison St Rm 3255 uspis.gov/report/
 Chicago IL 60699-3255

Mail service issues, mail theft or ID theft, mail fraud & customer support. To report crime.

Postal Crime Hotline

Attn: Hotline USPS OIG (877) 876-2455
 1735 North Lynn St uspsoig.gov/hotline
 Arlington, VA 22209-2020

Fraud, waste, misconduct within the Postal Service.

Postal Zip Code Information

(800) 275-8777
usps.com

General information.

POULTRY

(SEE ALSO FOOD)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison, WI 53708-8911

P

POWER OF ATTORNEY

(SEE ALSO LAWYER REFERRAL SERVICES)

Health Services, WI Dept. of

Division of Public Health (608) 266-2536
 Attn: POA dhs.wi.gov
 1 W Wilson St
 PO Box 2659
 Madison WI 53701-2659

Advanced directive forms available online or upon written request. Send SASE with request.

POWER TOOLS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Tool safety.

PRENEED SELLERS

(SEE CEMETERIES)

PREPAID MAINTENANCE LIEN

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 North Tower dfi.wi.gov
 Madison WI 53705

(M-F 7:45am – 4:30pm)
 Escrow/bond requirements, Wis. Stat. § 779.87(3).

PRE-RECORDED MESSAGES

(SEE ALSO TELEPHONE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available. Robocalls.

PRESCRIPTIONS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Prescription Drug Monitoring Program (PDMP).

PRICE COMPARISON ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.
 Wis. Adm. Code ch. ATCP 124.

PRICE DISCREPANCIES

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau (608) 224-4942
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 datcpweightsandmeasures@wi.gov
 Madison WI 53708-8911

Wis. Stats. §§ 98, 98.08, 98.26
 Weights & Measures.

PRICE FIXING

Justice, WI Dept. of

17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

Consumer protection and antitrust unit. Chapter 133 antitrust laws.

PRICE MARKUP

(SEE MINIMUM MARKUP, TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)

PRICE SCANNING

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Scanned pricing errors.

PRISONER APPEALS

Corrections, WI Dept. of

3099 E Washington Ave
PO Box 7925
Madison WI 53707-7925

(608) 240-5000
doc.wi.gov

PRISONS

(SEE CORRECTIONS, WI DEPT OF)

PRIVACY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4976
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Information available online.

Privacy Rights Clearinghouse

3033 5th Ave Ste 223
San Diego CA 92103

(619) 298-3396
privacyrights.org

Non-profit that empowers individuals to protect their privacy by providing one-to-one assistance, creating educational publications, and advocating for consumer friendly policy.

PRIVATE DETECTIVES AND AGENCIES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing. Number of complaints.

P

PRIVATE FOUNDATIONS

Justice, WI Dept. of

17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

Original tax form 990 filed with Revenue. Copies are filed in WI Dept. of Justice. IRS requirement.

PRIZE OFFERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-4976
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

PROBATE, WILLS, ESTATES

(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

State Bar of Wisconsin

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(800) 362-9082
(800) 728-7788
(608) 257-3838
wisbar.org/forpublic/information
service@wisbar.org

Health Services, WI Dept. of

Division of Public Health
Attn: POA
1 W Wilson St
PO Box 2659
Madison WI 53701

(608) 266-2536
dhs.wi.gov

Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.

PRODUCT SAFETY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints.
Advertising and packaging.

Consumer Product Safety Commission, U.S.

4330 East West Hwy
Bethesda MD 20814

(800) 638-2772
(301) 504-0124 FAX
cpsc.gov

(M-F 8am – 5:30pm)
Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standard activities, regulation, and enforcement.

PRODUCT SAFETY - continued

Public Interest Research Group, U.S. (PIRG)

The Federation of State PIRGS (303) 801-0582
 1543 Wazee St Ste 460
 Denver CO 80202 (800) 838-6554
uspirg.org

U.S. PIRG is an advocate for the public interest. Members.

Safe Kids Worldwide

1 Inventa Place (202) 662-0600
 6th Fl. West safekids.org
 Spring, MD 20910 info@safekids.org

Help prevent accidental childhood injury.

recalls.gov

(800) 638-2772
recalls.gov

A one stop shop for U.S. Government recalls.

Transportation, WI Dept. of

4822 Madison Yards Way (608) 266-1425
 PO Box 7910 dot.state.wi.us
 Madison WI 53707-7910

Child safety seats.

Transportation, U.S. Dept. of

National Highway Traffic Safety Administration
 1200 New Jersey Ave SE (202) 366-4000
 West Bldg (888) 327-4236
 Washington DC 20590 NHTSA.gov

Auto Safety Hotline: recalls, safety, crash ratings, car seat laws and guidelines, defects, and complaints.

Underwriters Laboratories

333 Pfingsten Rd (877) 854-3577
 Northbrook IL 60062 (847) 272-8800
ul.com
customerexperiencecenter@ul.com

Toll-free problem reporting. Write for Directory of Research Bulletins, Attn: Publications Dept. Test products for safety.

U.S. Food & Drug Administration - Madison

700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715 fda.gov

Food & Drug Administration - National

10903 New Hampshire Ave (888) 463-6332
 Silver Spring MD 20993 fda.gov

PROFIT-SHARING PLANS

(SEE PENSION PLANS)

P

PROPANE GAS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
DATCPWeightsAndMeasures@wi.gov

For weights and measures price accuracy

PROPERTY ASSESSMENTS

Local city clerk

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal. The Dept. of Revenue publishes the name of each municipality's assessor and contact information at: [DOR Publications \(wi.gov\)](http://DORPublications.wi.gov)

PROPERTY TAX RELIEF

Revenue, WI Dept. of

2135 Rimrock Rd
PO Box 8971
Madison WI 53708-8971

(608) 266-2772
revenue.wi.gov

Tax relief credits.

PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing of psychiatrists. Complaint information.

PUBLIC ACCOUNTANTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 7190
Madison WI 53707-7190

(877) 617-1565
(608) 266-2112
(608) 266-2264 FAX
dsps.wi.gov

Certified Public Accountants. Complaint information.

PUBLIC DEFENDER – ADMINISTRATION DIVISION

Wisconsin State Public Defender

Administration Division
17 S Fairchild St Ste 500
Madison WI 53703

(608) 266-9150
(608) 266-0087
wispd.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.

PUBLIC INSTRUCTION

Public Instruction, WI Dept. of

Public Education
125 S Webster St
PO Box 7841
Madison WI 53707-7841

(800) 441-4563
(608) 266-3390
dpi.wi.gov

State education agency for Wisconsin.

PUBLIC RECORDS (ACCESS TO)

Justice, WI Dept. of

Office of Open Government
PO Box 7857
Madison WI 53707-7857

(608) 267-2220
doj.state.wi.us

Wis. Stats. §§ 19.31 to 19.39, Wisconsin Public Records Law.

PUBLIC SERVICE COMMISSION

(SEE ALSO UTILITIES)

Public Service Commission, WI

4822 Madison Yards Way
PO Box 7854
Madison WI 53705-7854

(888) 816-3831
(608) 266-5481
psc.wi.gov

Utility complaint mediation and information.

PUBLIC WAREHOUSE KEEPERS

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4989
datcp.wi.gov

PUBLISHING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

PURCHASE MADE OVERSEAS

(SEE OVERSEAS CRIME VICTIMS)

PYRAMID SCHEMES

(SEE BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)

Q

QUACKERY - MEDICAL

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov

Fact sheet available.

RADIATION ISSUES

Health Services, WI Dept. of

1 W Wilson St (608) 266-1865
 Madison WI 53703 dhs.wi.gov

RADON

Health Services, WI Dept. of

1 W Wilson St (888) 569-7236 State-wide radon information.
 PO Box 2659 dhs.wi.gov Radon test kits.
 Madison WI 53703

RAFFLES

(SEE ALSO CONTESTS)

Administration, WI Dept. of

Division of Gaming (608) 270-2552 Charitable raffles.
 3319 W Beltline Hwy Fl 4 doa.wi.gov
 PO Box 8979 DOADOGcharitablegaming@wi.gov
 Madison WI 53708-8979

RAILROADS

Commissioner of Railroads, Office of

Railroad Safety (608) 261-8221 General railroad regulations,
 4822 Madison Yards Way (608) 261-8220 FAX crossing conditions, repair, and
 Madison WI 53705 ocr.wi.gov safety.

Transportation, WI Dept. of

Bureau of Railroads and Harbors (608) 266-0189 Wis. Stat. § 85.
 4822 Madison Yards Way wisconsin.gov
 PO Box 7910
 Madison WI 53707-7910

REAL ESTATE

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 Licensing of salespersons and
 Madison WI 53705 (608) 266-2112 brokers. Real estate disclosure law,
dps.wi.gov whether sold by realtors or owners.
 Complaint information.

Wisconsin Realtor's Association

4801 Forest Run Rd Ste 201 (608) 241-2047 (M-F 8:30am – 5pm)
 Madison WI 53704-7337 (800) 279-1972 Sells standard landlord/tenant lease
wra.org and other property management
wra@wra.org forms.

REBATES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128 Fact sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

R

RECALLS

(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Ave SE (888) 327-4236 Auto recalls.
 Washington DC 20590 (800) 424-9153 TTY
NHTSA.gov

Consumer Product Safety Commission, U.S.

4330 E West Hwy (800) 638-2772 Regulations, laws and standards
 Bethesda MD 20814 (301) 504-0025 FAX and list of household products on
 (301) 504-0124 FAX recall.
cspc.gov
recalls.gov

RECREATION

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463 Information: general, fishing,
 PO Box 7921 (608) 266-2621 hunting, camping, parks, boating, ski
 Madison WI 53707-7921 dnr.wi.gov trails, snowmobiling, and ATV/UTV.

Tourism, WI Dept. of

201 W Washington Ave (800) 432-8747 Wisconsin State Parks, vacation
 Madison WI 53703 (608) 266-2161 destinations, event listing, and trip
travelwisconsin.com planning.

RECREATIONAL VEHICLES

Transportation, WI Dept. of

Division of Motor Vehicles (608) 266-1425 Dealers license.
 4822 Madison Yards Way dot.wi.gov
 PO Box 7910 DealerLicensingUnit@dot.wi.gov
 Madison WI 53707-7910

RECYCLERS

Concerned Auto Recyclers of Wisconsin (CARS)

Carsofwi.com State association for professionals
 in the automotive recycling industry.

Associated Recyclers of Wisconsin (AROW)

1100 Main St Ste 120 (715) 343-0722 AROW is a non-profit association
 PO Box 54 recyclemorewisconsin.org/arow that provides statewide proactive
 Stevens Point WI 54481-0054 leadership on waste reduction and
 recycling through education,
 advocacy, collaboration, programs,
 and services.

RECYCLERS – continued

Natural Resources, WI Dept. of

Waste and Materials Management Program
 101 S Webster St
 PO Box 7921
 Madison WI 53707-7921

(888) 936-7463
 (608) 267-7550
 (608) 381-0960 (office mobile)
dnr.wi.gov/topic/recycling
DNRRcycling@Wisconsin.gov

REFINANCING COMPANIES

(SEE MORTGAGE COMPANIES)

REFERRAL SELLING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 121.

REFRIGERANT

(SEE MOBILE AIR CONDITIONING)

REFUND POLICIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

REMODELING

(SEE HOME IMPROVEMENT)

RENT ABATEMENT – RENT WITHHOLDING

(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)

Madison Rent Abatement Clerk

(608) 266-4551
cityofmadison.com

Rental abatement information (city building inspection, home & property) – select Landlord Tenant information Abatement Ordinance & Procedures.
 Contact community’s clerk office or Building Inspector.

RENT-TO-OWN

Financial Institutions, WI Dept. of

4822 Madison Yards Way
 Madison WI 53705

(608) 261-9555
dfi.wi.gov

(M-F 7:45am – 4:30pm)

RENTING

(SEE LANDLORD/TENANT)

Commercial
 Residential

Portions of Chapter 704.
 Contact an attorney.
 See LANDLORD/TENANT.

R REPOSSESSION OF FINANCED GOODS

(SEE ALSO FINANCIAL INSTITUTIONS)

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 Madison WI 53705 dfi.wi.gov

Wisconsin Consumer Act

RESPIRATORY CARE PRACTITIONERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Licensing. Can also file complaint.

RESTAURANT

(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Licensing of restaurants, mobile restaurants, temporary restaurants. Restaurant permit, vending machines, sanitation and certification of food managers.

RESTROOMS

(SEE SANITARY FACILITIES)

RETIREMENT PLANS

(SEE PENSION PLANS)

RETIREMENT HOMES

(SEE ALSO ELDERLY)

Board on Aging & Long Term Care

1402 Pankratz St. Ste 111 (800) 815-0015
 Madison WI 53704 (800) 242-1060
longtermcare.wi.gov

Ombudsman Help Line. Persons 60 or older and/or in a long-term care facility.
 MEDIGAP Help Line

Health Services, WI Dept. of

Division of Quality Assurance (800) 642-6552
 1 W Wilson St (608) 266-1865
 Madison WI 53703 dhs.wisconsin.gov

RETURN POLICIES

(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

REVENUE, WISCONSIN DEPT. OF

(SEE ALSO TAX)

Revenue, WI Dept. of

2135 Rimrock Rd
 Madison WI 53713
 PO Box 8949
 Madison WI 53708-8949

(608) 266-2772
 (608) 267-1030 FAX
revenue.wi.gov
DORincome@wi.gov

(M-F 7:45am – 4:30pm)
 Individuals and businesses.

REVERSE MORTGAGES

(SEE MORTGAGES)

ROAD CONDITIONS

(SEE TOURISM)

RUNAWAY HOTLINE

National Runaway Safeline

3141B N Lincoln Ave
 Chicago IL 60657

(773) 880-9860
 (800) 786-2929 [800-RUN-AWAY]
1800runaway.org

Assistance and support for youth in crisis or who have run away. Non-emergency services and guidance for parents, including message relay services.

RUSTPROOFING

(SEE AUTOMOBILES)

S SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
 PO Box 8935
 Madison WI 53708-8935

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

Licensing and complaints for business, health and trade professions. Also Boxing/MMA, Manufactured Homes, and Division of Industry Services Programs.

SALES TAX

(SEE ALSO TAX)

Revenue, WI Dept. of

2135 Rimrock Rd
 PO Box 8906
 Madison WI 53708-8906

(608)266-2776
revenue.wi.gov

Sales & withholding tax.

SALVAGE DEALERS

Transportation, WI Dept. of

Dealer & Agent Section
 4822 Madison Yards Way
 Madison WI 53705

(608) 266-1425
dot.wi.gov
dealerlicensingunit@dot.wi.gov

(M-F 7:45am – 4:30pm)
 License required.

SAVINGS AND LOAN COMMISSION

(SEE ALSO BANKS)

Financial Institutions, WI Dept. of

Division of Banking
 4822 Madison Yards Way
 Madison, WI 53707-7876

(608) 261-7578
dfi.wi.gov

(M-F 7:45am – 4:30pm)
 Inquiries regarding state chartered saving & loan institutions only. Regulates practices of savings and loans.

Comptroller of the Currency, Office of

Customer Assistance Group
 PO Box 53570
 Houston TX 77052

(800) 613-6743
 Dial 711 Relay Services
 (713) 336-4301 FAX
helpwithmybank.gov

Federal Institution. Questions regarding national banks and federal savings associations. File a complaint against your financial institution.

SCALPING

(SEE TICKET SCALPING)

SCANNING

(SEE PRICE SCANNING)

SCHOOLS

(SEE ALSO BUSING - SCHOOL)

Educational Approval Program DSPS (formerly the Educational Approval Board)

4822 Madison Yards Way PO Box 7920 Madison WI 53707-7920	(608) 266-2122 (option 8) (608) 264-8477 FAX dsp.wi.gov DSPSEAP@wi.gov	Inspects & approves schools and courses of instruction of continuing education. (Doesn't answer questions for K-12).
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Transportation, WI Dept. of

Motor Vehicle Division 4822 Madison Yards Way PO Box 7920 Madison WI 53707-7920	(608) 264-7495 (608) 264-7049 dot.wisconsin.gov dotdrvtrmschool@dot.wi.gov	Commercial driving schools Complaints. Licensing – CDL.
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Local School Board

Check blue pages of local telephone directory.	Public K through 12. Contact local school administrative offices or search on internet for local phone number and names of school board members.
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Workforce Development, WI Dept. of

Bureau of Apprenticeship Standards 201 E Washington Ave Rm E100 PO Box 7972 Madison WI 53707	(608) 266-3930 dwd.wisconsin.gov	Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.
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Public Instruction, WI Dept. of

Bureau of School Management Services Team Federal Aid & Audit Section 125 S Webster St Madison WI 53703	(608) 266-3390 (800) 441-4563 dpi.wi.gov/sms	School busing initial contact. Local school district federal aid.
--	--	--

Wisconsin Association of School Boards (WASB)

122 W Washington Ave Madison WI 53703	(608) 257-2622 wasb.org	Guidance, networking, advocacy for school boards in Wisconsin.
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Wisconsin Technical College System

4622 University Ave PO Box 7874 Madison WI 53707-7874	(608) 266-1207 (608) 267-2483 TTY wtcsystem.edu	General number. Information about Wisconsin's 16 technical colleges, apprenticeship, financial aid, and college contacts.
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S SCHOOLS - continued

Higher Educational Aids Board

4822 Madison Yards Way
PO Box 7885
Madison WI 53707-7885

(608) 267-2206
(608) 267-2808 FAX
heab.wi.gov
heabmail@wisconsin.gov

State agency responsible for financial aid system, grant management and oversight of Wisconsin's scholarship and loan programs.

SECOND-HAND SHOPS

(SEE PAWN SHOPS)

SECRET SERVICE

Secret Service, Madison

660 W Washington Ave Ste 305
Madison WI 53703

(608) 264-5191
secretservice.gov

U.S. Secret Service is a federal law enforcement agency with headquarters in Washington DC. Key responsibility for national security, public safety, economic and cyber investigations.

Secret Service, Milwaukee

517 E Wisconsin Ave Rm 572
Milwaukee WI 53202

(414) 297-3587
secretservice.gov

SECRET WARRANTIES

(SEE WARRANTIES)

SECRETARY OF STATE, WI OFFICE OF

Secretary of State, WI Office of

B41 West State Capitol
Madison WI 53703

(608) 266-8888 (press 4)
(608) 266-5503
(608) 266-3159 FAX
sos.wi.gov
statesc@wi.gov

PO Box 7848
Madison WI 53707-7848

Main number & public records.
Budget & personnel.
Apostilles & Authentications.
Publication of state laws.

SECURITIES

Financial Institutions, WI Dept. of

Division of Securities
4822 Madison Yards Way
Madison WI 53705

(608) 266-2139
(608) 261-9555
(800) 472-4325
dfi.wi.gov

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Oversees fraud or misrepresentation in securities and franchise transactions. Licenses all dealers, agents, and advisors. Makes appropriate rules and regulations in public interest. DFI must approve all advertising of securities before they can be circulated.

SECURITIES – continued

Securities Exchange Commission, U.S.

175 W Jackson Blvd Ste 1450 (800) 732-0330
 Chicago IL 60604 (312) 353-7390
sec.gov
chicago@sec.gov

SEC Headquarters
 100 F Street NE
 Washington DC 20549

Federal toll free.
 Chicago field office. Enforces and regulates federal securities laws to protect investors, maintain fair markets and facilitate capital formation.

SECURITY DEPOSIT

(SEE LANDLORD/TENANT)

SELF DEFENSE

(SEE DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS

Contact an attorney - Auto repair law does not apply.

SENIORS

(SEE ELDERLY)

SEPTIC SYSTEM COMPLAINTS

Safety and Professional Services, WI Dept. of

Division of Industry Services - (877) 617-1565
 Plumbing Products (608) 266-2112
dsps.wi.gov
 4822 Madison Yards Way
 Madison WI 53705

Complaints involving septic system installation. Approval of septic additives

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 Madison WI 53703 (800) 943-0003
dnr.wi.gov

Spills and violations reporting.

SEXUAL OFFENDER REGISTRY

Justice, U.S. Dept. of

950 Pennsylvania Ave NW (202) 514-2000
 Washington DC 20530-0001 nsopw.gov

(800) 656-HOPE

National general information line. National sex offender public website, search sex offender registries for all 50 states, DC and U.S. Territories.
 If you have been sexually assaulted, call local police or National Sexual Assault Hotline.

S

SHERIFF DEPARTMENTS

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St
Suite 4210
Milwaukee WI 53214

(414) 488-3906
(414) 276-7704 FAX
wsdsa.org

Directory of Sheriffs and Deputy Sheriffs. Provides information and education materials to law enforcement officers and organizations and provides scholarships.

Justice, WI Dept. of

Division of Criminal Investigation
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-78577

(608) 266-1671
doj.state.wi.us

Complaints regarding misconduct in office only.

Secret Service, U.S.

Milwaukee Field Office
517 E Wisconsin Ave Rm 572
Milwaukee WI 53202

(414) 297-3587

SILVER

Financial Institutions, WI Dept. of Securities

4822 Madison Yards Way
Madison WI 53705

(800) 472-4325
(608) 266-1064
(608) 266-2139

dfi.wi.gov
Licensing.
Examiner of the day.

Commodities Futures Trading Commission, U.S.

Three Lafayette Centre
1155 21st St NW
Washington DC 20581

(866) 366-2382
(202) 418-5000
(202) 418-5521 FAX
cftc.gov

Mission is to promote the integrity, resilience, and vibrancy of the U.S. derivatives markets through sound regulation.

SLAMMING

(SEE ALSO TELECOMMUNICATIONS)

Unauthorized switching of long distance telephone service.

SMALL BUSINESS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

Small Business Administration, WI

740 Regent St Ste 100
Madison WI 53715

(608) 441-5263
sba.gov
wisconsin@sba.gov

Small Business Administration, WI

310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203

(414) 297-3941
sba.gov
wisconsin@sba.gov

SMALL BUSINESS – continued

Small Business Administration, U.S.

409 3rd St SW (800) 827-5722
 Washington DC 20416 (800) 659-2955 (Disaster Loans)
sba.gov
answerdesk@sba.gov

(M-F 9am – 6pm EST)
 Created in 1953, this federal agency is dedicated to small business providing counseling, capital, and contracting expertise.

Administration, WI Dept. of

Minority, Woman-Owned and Disabled Veteran-Owned
 Business Enterprise Program
 101 E Wilson St 9th Floor (608) 267-9550
 PO Box 7970 (608) 267-0600 (Fax)
 Madison WI 53707 wisdp.wi.gov
SupplierDiversity@wi.gov

Natural Resources, WI Dept. of

Small Business Environmental (855) 889-3021
 Assistance Program (608) 266-2621
 (608) 267-6817
dnr.wi.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

Wisconsin Small Claims Court

wicourts.gov

Information and self-help small claims and circuit court forms.

SMOKE ALARMS

(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison, WI 53705 (608) 266-2112
dsps.wi.gov

Smoke and carbon monoxide alarm requirements.

SMOKING

Wisconsin Department of Health Services 1 W Wilson St

Madison, WI 53703 (608) 266-1865
 (800) Quit Now

Smoking data. Tobacco quit line 24/7.

S

SNOWMOBILES

(SEE ALSO RECREATIONAL VEHICLES)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Manufacturer defect.

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 Madison WI 53703 (608) 266-2621
dnr.wi.gov

Snowmobile safety programs, ATV and snowmobile registration.

SOCIAL SECURITY

(SEE ALSO ELDERLY)

Social Security Administration, U.S.

Office of the Inspector General (800) 269-0271
 PO Box 17785 (800) 772-1213
 Baltimore MD 21235 (866) 501-2101 TTY
 (410) 597-0118 FAX
ssa.gov

Fraud line and scam info. Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Many free publications available.

SOCIAL WORKERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing. Complaint information.

SODA WATER BEVERAGE

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices
 2811 Agriculture Dr (608) 224-4925
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Price discrimination.

SOLAR ENERGY

Public Service Commission, WI

4822 Madison Yards Way 888) 816-3831
 Madison WI 53705 (608) 266-5481
psc.wi.gov

Administer Wisconsin solar grant program. List of recognized installers. Resources on how to sell excess electricity to local utility.

Focus on Energy, LLC

Focus on Energy (800) 762-7077
 1 S Pinckney St Ste 340 focusenergy.com
 Madison WI 53703 focusinfo@focusenergy.com

Energy efficiency and renewable resource program that empowers people and businesses in Wisconsin to make smart energy decisions with enduring economic benefits.

SOLAR ENERGY – continued

Housing and Economic Development Authority (WHEDA), WI

908 E Main St Ste 501 (608) 266-7884
 Madison WI 53703 (800) 334-6873
 PO Box 1728 (608) 467-5025 FAX
 Madison WI 53701-1728 wheda.com
info@wheda.com

Low interest home improvement loans. Workers and lenders, developers, local government, non-profits, and community groups to implement its low-cost financing programs.

611 W National Ave Ste 110 (800) 628-4833
 Milwaukee WI 53204 (414) 227-4039
 (414) 227-4704 FAX

SOLICITATIONS

(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Brochures available: Door to door home solicitation, sales in hotel rooms, fairs, telephone sales, and mailings.

SPACE HEATERS/STOVES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

SPAM & SCAMS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Unauthorized e-mail messages.

Federal Trade Commission (FTC), U.S.

Consumer Response Center (877) 382-4357
 600 Pennsylvania Ave NW (202) 326-3300
 Washington DC 20580 ftc.gov

North American Securities Administrators Association Inc (NASAA)

750 First St NE Ste 990 (202) 737-0900
 Washington DC 20002 (202) 783-3571 FAX
nasaa.org

Investments. NASAA members protect investors and help maintain integrity of securities industry. Stockbroker licensing, enforcing state securities laws, examining brokerage and investment firms, educating, and advocating for investors.

S

SPAMS & SCAMS – continued

Securities & Exchange Commission, U.S.

100 F St NE (800) 732-0330
 Washington DC 20549-0213 (202) 551-6551
sec.gov
enforcement@sec.gov

Stock scams.
 Mission is to protect investors, maintain fair, orderly, and efficient markets and facilitate capital formation.

Postal Inspection Service, U.S.

Criminal Investigations Service Center
 ATTN: Mail Fraud (877) 876-2455
 433 W Harrison St Rm 3255 postalinspectors.uspis.gov
 Chicago IL 60699-3255

Online complaint form on website
 Mail fraud.

Food and Drug Administration (FDA), U.S.

10903 New Hampshire Ave (888) 463-6332
 Silver Spring MD 20993 (866) 300-4374
fda.gov/drugs/quick-tips-buying-medicines-over-internet/besaferx-your-source-online-pharmacy-information
webcomplaints@ora.fda.gov

Report problems with FDA regulated products including online pharmacies.
 Report an emergency involving food, drugs, medical devices, dietary supplements, or cosmetics.
 Report online pharmacy problems.

SPONGY MOTH HOTLINE

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture (800) 642-6684
 Resource Management datcp.wi.gov
 2811 Agriculture Dr spongymoth@wisconsin.gov
 PO Box 8911
 Madison WI 53708-8911

Spongy Moth Treatment Program. Statewide info portal. Program maintained by U.W. Madison Extension, DATCP, and DNR.

SPEECH PATHOLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensed.
 Complaint information.

STATE AGENCIES – WISCONSIN

Wisconsin Statewide Agency Directory

wisconsin.gov/Pages/AllAgencies.aspx

For list of Wisconsin state agencies.

STATE BAR OF WISCONSIN

State Bar of Wisconsin

5302 Eastpark Blvd (800) 728-7788
 Madison WI 53718 (608) 257-3838
 PO Box 7158 (800) 444-9404
 Madison WI 53707-7158 wisbar.org
service@wisbar.org

Nationwide.
 Madison office.
 Auto Attendant.
 Verification of attorney license.

STATE BILLS

(SEE LEGISLATION)

S

STATE EMPLOYEES DIRECTORY

State of Wisconsin Employee Directory

(608) 266-2211
stateempdir.wi.gov

Automated – voice activated.
 Online search by name, phone number, or email address.

STATE LAB

Laboratory of Hygiene, WI

2601 Agriculture Dr
 Madison WI 53718
 (800) 442-4618
 (800) 862-1013
 (800) 462-5261
slh.wisc.edu

Environmental testing, forensic toxicology, and water testing/kits. WI Occupational Health lab (Industrial hygiene). WSLH Proficiency Testing.

STATE PATROL

Transportation, WI Dept. of

State Patrol
 4822 Madison Yards Way
 Madison WI 53705
 (844) 847-1234
wisconsin.gov/statepatrol

Promotes highway safety, law enforcement

STATUTE OF LIMITATIONS

Wisconsin Legislative Reference Bureau

1 E Main St Ste 200
 Madison WI 53703
 (608) 504-5801
 (608) 266-2112
dsps.wi.gov
lrlegal@legisl.wisconsin.gov

STATUTE (COPIES OF)

Administration, WI Dept. of

Document Sales and Distribution
 PO Box 7840
 Madison WI 53707-7840
 (608) 266-0341
 (608) 504-5802
legis.wisconsin.gov

STOCKS AND BONDS

(SEE SECURITIES)

STORAGE

(SEE MOVING)

S

STORAGE TANKS

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau (608) 224-4942
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 datcpweightsandmeasures@wi.gov
 Madison WI 53708-8911

Storage tank regulations, storage tanks both under and above ground: non-leaks and non-spills.

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 PO Box 7921 (608) 266-2621
 Madison WI 53707-7921 dnr.wi.gov

STRAY VOLTAGE

Safety and Professional Services, WI Dept. of

Division of Industry Services (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Public Service Commission, WI

4822 Madison Yards Way (888) 816-3831
 Madison WI 53705 (608) 266-5481
psc.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development
 Rural Electrical Power Services
 2811 Agriculture Dr (608) 224-5095
 PO Box 8911 datcp.wi.gov
 Madison WI 53708 RuralElectricPowerServices.aspx
farmcenter@wisconsin.gov

Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

STUDENT LOANS

Wisconsin Technical College Systems

4622 University Ave (608) 266-1207
 PO Box 7874 (800) 947-6644 TTY
 Madison WI 53705-7874 wistechcolleges.org

Complaints regarding technical colleges.
 Grant information to expand/assist education, not student grants/loans.

SUICIDE PREVENTION

National Suicide Prevention Lifeline

988
suicidepreventionlifeline.org

Suicide & Crisis Lifeline 24/7 free
 Serving everyone including veterans and military.

SURPLUS

General Service Administration, U.S.

1800 F St NW
Washington DC 20006

(800) 488-3111
(844) 472-4111
(866) 333-7472
gsa.gov
govsales@gsa.gov

Used government equipment and property seized by U.S. Dept. of Justice.
Listing of items for sale.

U.S. Marshal's Service

Asset Forfeiture Program

(202) 307-9100
usmarshals.gov/assets
us.marshals@usdoj.gov

General information on the sale of surplus and confiscated goods.

U.S. Marshal Eastern District of Wisconsin (E/WI)

U.S. Courthouse
517 E Wisconsin Ave Ste 38
Milwaukee WI 53202

(414) 297-3707
usmarshals.gov/district/wi-e

U.S. Marshal Western District of Wisconsin (W/WI)

120 N Henry St Rm 440
Madison WI 53719

(608) 661-8300
usmarshals.gov

Public Instruction, WI Dept. of

Surplus Food
School Nutrition Team
125 S Webster St
PO Box 7841
Madison WI 53707-7841

(800) 441-4563 x4
dpi.wi.gov

Surplus food application for qualified organizations/distributors. Not for individuals.

SURVEYING

(SEE LAND SURVEYORS)

SWEEPSTAKES

(SEE CONTESTS)

SWIMMING POOLS

(SEE ENVIRONMENTAL SANITATION)

T TANNING BOOTHS AND DEVICES/SUNLAMPS

Food & Drug Administration, U.S.

Center for Devices & Radiological Health
 10903 New Hampshire Ave
 Silver Spring MD 20993
 (800) 638-2041
fda.gov
 FDA – labels on devices/sun-lamps.

Federal Trade Commission (FTC)

Bureau of Consumer Protection
 Consumer Response Center
 600 Pennsylvania Ave NW
 Washington DC 20580
 (877) 382-4357
ftc.gov
 FTC Information Line – false, misleading, deceptive advertising claims.

Consumer Product Safety Commission, U.S.

4330 East West Hwy
 Bethesda MD 20814
 (800) 638-2772
 (800) 638-8270
cpsc.gov
 Obtain product safety information or report unsafe products.

Health Services, WI Dept. of

1 W Wilson St
 Madison WI 53703
 (608) 266-1865
dhs.wi.gov
 Hygiene/sanitation issues.

TATTOO REGULATION

Contact local government. Check local municipality for ordinances.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
 Madison WI 53705
 (608) 266-2112
 (877) 617-1565
dsps.wi.gov
 Tattoos, Wis. Stat. §463.10.
 Body Piercing, Wis. Stat. §463.14.

TAX

(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)

Internal Revenue Service (IRS), U.S.

Department of the Treasury
 Internal Revenue Service
 333 W Pershing Rd
 Kansas City MO 64108
 (877) 829-5500
 (800) 829-1040
 (844) 545-5640
irs.gov
 Federal tax information (personalized help for individuals).
 Taxpayer advocate service help line.
 Federal tax forms (free downloads online).

Internal Revenue Service (IRS), U.S.

Milwaukee District Office
 211 W Wisconsin Ave
 Milwaukee WI 53203-2221
 (844) 545-5640
 (414) 231-2100
irs.gov
 Tax fraud hotline. To report tax fraud

TAX - continued

Revenue, WI Dept. of

2135 Rimrock Rd	(608) 266-2486	Customer Service.
Madison WI 53713	(608) 266-2772	Wisconsin income tax.
PO Box 8906	(608) 266-2772	Inheritance, gift & fiduciary tax.
Madison WI 53708-8906	(608) 266-8641	Homestead Credit.
	(608) 266-8100	Wisconsin refunds.
	(608) 266-2776	Sales & withholding tax.
	(608) 266-1961	Wisconsin tax forms.
	(608) 266-2776	Corporation tax.
	(608) 266-2776	Sellers permit (business).
	(608) 266-2772	Tax forms/copies of returns.
	(608) 266-2890	Manufacturing Property Tax.
	revenue.wi.gov	Tax related identity theft.

Revenue, WI Dept. of

819 N 6th St Rm 408	(414) 227-4907	Refunds.
Milwaukee WI 53203-1606	(414) 227-4000	General information.
	(414) 227-4147 TTY	
	revenue.wi.gov	

AARP

222 W Washington Ave Ste 600	(866) 448-3611	Tax service for AARP; older people,
Madison WI 53703	aarp.org	middle to low income. (Membership
	wistate@aarp.org	not required) Visit website.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way	(877) 617-1565	Complaints against tax preparation
Madison WI 53705	(608) 266-2112	services that hold a CPA
	dsps.wi.gov	certification.

TAXICABS

Local Governments

Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.

TAXIDERMISTS

Natural Resources, WI Dept. of

101 S Webster St	(800) 936-7463	Licensing.
Madison WI 53703	dnr.wi.gov	

Agriculture, U.S. Dept. of (USDA)

Animal & Plant Health	(301) 851-3300	Inspection of services that have imported
Inspection Service	aphis.usda.gov	skins from other countries
1400 Independence Ave	askNIES.Products@aphis.usda.gov	only.
Washington DC 20250		

T

TEAR GAS

(SEE DEFENSE SPRAYS)

TECHNICAL COLLEGES

Wisconsin Technical College System

4622 University Ave (608) 266-1207
 PO Box 7874 wtcsystem.edu
 Madison WI 53707-7874

Complaints against technical colleges.

TELECOMMUNICATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Unauthorized switching of long distance telephone service (called slamming & cramming).
 Fact sheet available.

Federal Communication Commission, U.S.

Consumer & Government (888) 225-5322
 Affairs Bureau fcc.gov
 45 L Street NE
 Washington DC 20554

Slamming, cramming, truth in billing, truth-in-advertising.

Small Business Development Centers, U.W.

U.W. Extension Offices (608) 263-7680
 975 University Ave #1290 wisconsinsbdc.org
 Madison WI 53706

For small business counseling and management education. Some UW Extensions evaluate new product ideas and inventions.

TELEMARKETING

(SEE ALSO PHONE BUSTERS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

TELEPHONE

(SEE ALSO JUNK PHONE SOLICITATION OR TELECOMMUNICATIONS)

Public Service Commission, WI

4822 Madison Yards Way (888) 816-3831
 Madison WI 53705 (608) 266-5481
psc.wi.gov

Links to websites that compare calling plans, cards and cell phones.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Prerecorded solicitations, Wis. Stat. § 100.52.

TELEPHONE – continued

Justice, WI Dept. of

PO Box 7857
Madison, WI 53707

(608) 266-1221
doj.state.wi.us

Taping phone conversations.

TENANT

(SEE LANDLORD/TENANT)

TERM PAPER MILLS/DIPLOMA PAPER MILLS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-5012
datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can file complaint online or email complaint.

THERAPISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(608) 266-2112
(877) 617-1565
dsps.wi.gov

License requirements.
Complaint information.

THREE DAY RIGHT TO CANCEL

(SEE ALSO DOOR-TO-DOOR SALES)

Purchase for personal use, not business-to-business. Wis. Stat. § 423.

TICKET REFUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-5012
datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can file complaint online or email complaint. Wis. Stat. § 100.73 requires promoters to refund purchase price under certain circumstances.

TICKET SCALPING

State Fair Park Board, WI

640 S 84th St
West Allis WI 53214

(414) 266-7000
wistatefair.com
wfp@wistatefair.gov

Wis. Stat. § 42.07 – State Fair.
Otherwise municipality regulates.

National Association of Ticket Brokers (NATB)

214 N Hale St
Wheaton IL 60187

(630) 510-4594
natb.org
info@natb.org

Bonded ticket brokers.

T

TIMESHARES

(SEE ALSO CONDOMINIUMS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Main reception number, find number of complaints (if any) regarding timeshare company or salesperson.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local number for Consumer Protection Hotline. Fact sheet available.

TIRES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Ave SE (888) 327-4236
 West Building nhtsa.gov
 Washington DC 20590 nhtsa.webmaster@dot.gov

Safety-NHTSA Auto Safety Hotline
 NHTSA, Office of Vehicle Safety
 Compliance.

TOBACCO

(SEE CIGARETTE SALES)

TOLL-FREE NUMBERS

Toll-Free Directory Assistance

411
411.com

Toll free assistance, fee to connect to phone number searched. Online phone directory assistance.

TOURISM

Tourism, WI Dept. of

201 W Washington Ave 2nd Fl (608) 266-2161
 PO Box 8690 (800) 432-8747
 Madison WI 53708-8690 travelwisconsin.com

Transportation, WI Dept. of

Division of Motor Vehicles 511
 4822 Madison Yards Way (866) 511-9472
 Madison WI 53705 511wi.gov

Road conditions in Wisconsin.

TOWING

Transportation, WI Dept. of

State Patrol (844) 847-1234
 4822 Madison Yards Way wisconsin.gov/statepatrol
 Madison WI 53705

Tow truck equipment violations only.

TOXIC SUBSTANCES

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463 Environmental protection.
 Madison WI 53703 (608) 266-2621
dnr.wi.gov

Military Affairs, WI Dept. of

Wisconsin Emergency Management (608) 242-3000 24-hour spill reporting hotline.
 2400 Wright St emergencymanagement.wi.gov
 PO Box 7865
 Madison WI 53707-7865

TOYS

(SEE PRODUCT SAFETY)

TRADE NAMES/TRADEMARKS

(SEE ALSO COPYRIGHTS OR PATENTS)

Financial Institutions, WI Dept. of

Trademarks & Tradenames (608) 266-8915 Trademarks/tradenames notary
 4822 Madison Yards Way dfi.wi.gov public.
 Madison WI 53705

Commerce, U.S. Dept. of

Patent & Trademark Office (800) 786-9199 Recording that gives telephone
 Trademark Assistance Center (571) 272-1000 number regarding how to file for pa-
 Madison East Concourse Level uspto.gov tent protection, general info regard-
 600 Dulany St ing patents, copyright info, or fed-
 Alexandria VA 22314-5796 eral registration of trademark.

TRADE PRACTICES, ORDERS ON UNFAIR

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices (608) 224-4970 DATCP general orders prohibiting
 2811 Agriculture Dr (608) 224-4928 unfair or deceptive trade practices.
 PO Box 8911 (608) 224-4992 Unfair Sales Act, dairy, drug, soda
 Madison WI 53708-8911 datcp.wi.gov water, malt beverages, motor fuel,
 tobacco, music royalties.

TRADEMARKS

(SEE TRADE NAMES/TRADEMARKS)

TRADING STAMPS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

T

TRAILERS

Transportation, WI Dept. of

Division of Motor Vehicles
4822 Madison Yards Way
PO Box 7949
Madison WI 53707-7949

(608) 266-1425
wisconsindot.gov

Licenses dealer – dealership license plates.

TRANSIENT MERCHANTS

(SEE DOOR-TO-DOOR SALES)

TRANSPORTERS

Transportation, WI Dept. of

Division of Motor Vehicles
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
wisconsindot.gov

Licenses transporters.

TRANSPORTATION

Transportation, WI Dept. of

Division of Motor Vehicles
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
(608) 266-3666
wisconsindot.gov

Dealer Licensing Vehicle.
Registration drivers' licenses, state patrol, highway conditions, truck & motor carriers information.

TRAVEL

(SEE VACATION OFFERS)

TRAVELING SALES JOBS

(SEE JOBS & JOB TRAINING)

TREASURER'S OFFICE

State Treasurer, WI Office of the

B38 West State Capitol
Madison WI 53701

(608) 266-1714
statetreasurer.wi.gov

TRESPASSING

Contact local police department and sheriff's department.

TRIAD OF WISCONSIN

Triad of Wisconsin

6501 Watts Rd #250
Madison WI 53719

608.238.7787
triadofwisconsin.org

Seniors, Sheriffs and DATCP combat elderly fraud.

TRUTH-IN-LENDING

T

(SEE ALSO CONSUMER ACT, WISCONSIN)

Financial Institutions, WI Dept. of

Office of Consumer Affairs (608) 261-9555
 4822 Madison Yards Way (608) 264-7969
 Madison WI 53705 dfi.wi.gov

Toll free inquiries.
 Madison office.
 Consumer Affairs.

Federal Trade Commission (FTC), U.S.

Bureau of Consumer Protection (877) FTC-HELP
 Consumer Response Center (877) 382-4357
 600 Pennsylvania Ave (202) 326-2395
 Washington DC 20580 ftc.gov

FTC Information Line.

U

UNCLAIMED PROPERTY

Revenue, WI Dept. of

2135 Rimrock Rd
Madison WI 53713

(608) 264-4594 Individuals
(608) 266-2776 Businesses
revenue.wi.gov

Unclaimed property questions, forms.

UNDERGROUND STORAGE TANKS

(SEE STORAGE TANKS)

UNEMPLOYMENT COMPENSATION

Workforce Development, WI Dept. of

Unemployment
Compensation Division
201 E Washington Ave
Madison WI 53703

(888) 258-9966
(844) 910-3661
(414) 435-7069
dwd.wisconsin.gov
My.unemployment.wisconsin.gov

Job Center.
Filing must be done online.

UNFAIR SALES ACT

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4925
(608) 224-4989
datcp.wi.gov

Unfair Sales Act (Minimum Markup Law) information.
DATCP general orders prohibiting unfair or deceptive trade practices.
Soda water, malt beverages, motor fuel, tobacco, music royalties.

UNFAIR TRADE PRACTICE ORDERS

(SEE TRADE PRACTICES, ORDERS ON UNFAIR OR UNFAIR SALES ACT)

UNIFORM COMMERCIAL CODE (UCC)

Financial Institutions, WI Dept. of

Office of Consumer Affairs
4822 Madison Yards Way
Madison WI 53705

(608) 261-9555
(608) 266-8915
(608) 261-7578
dfi.wi.gov
DFI_LFS@dfi.wisconsin.gov

General.
UCC & Lien Release on Motor Vehicle title.
Licensed Financial Services General Information.

UNIONS

National Labor Relations Board Regional Office

310 W Wisconsin Ave Ste 450W
Milwaukee WI 53203-2211

(414) 297-3861
(414) 297-3880 FAX
(844) 762-6572
nlrb.gov

Sub regional office 30, Milwaukee.
(M-F 8am – 4:30pm ET)
Consumer complaints regarding unions.

UNIVERSAL PRODUCT CODE (UPC)

GS1 U.S., Inc

Princeton South Corporate Center (609) 620-0200
 00 Charles Ewing Blvd (937) 435-3870
 Ewing NJ 08628 gs1us.org
info@gs1us.org

General main line.
 Bar code identification set up of
 brand and products for online and
 retail settings.

UNSOLICITED MERCHANDISE

(SEE ALSO NEGATIVE OPTION PLANS)

Wis. Stat. § 241.28. Wisconsin law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

UPC

(SEE UNIVERSAL PRODUCT CODE)

U.S. ATTORNEY GENERAL

Justice, U.S. Dept. of

Attorney General (202) 514-2000
 950 Pennsylvania Ave NW (202) 353-1555
 Washington DC 20530-0001 justice.gov

Department of Justice switchboard.
 Comment Line.

USURY LAW

Financial Institutions, WI Dept. of

Office of Consumer Affairs (608) 261-9555
 4822 Madison Yards Way (608) 264-7969
 Madison WI 53705 (800) 452-3328
dfi.wi.gov
ConsumerAct@dfi.wisconsin.gov

General number.
 Usury Law.
 Toll-free number.

U UTILITIES

Public Service Commission, WI

4822 Madison Yards Way (608) 266-5481
 Madison WI 53705 (888) 816-3831
psc.wi.gov

Complaint mediation. Utility rates, billings and disconnects.

Citizen's Utility Board

625 N Segoe Rd Ste 101 (608) 251-3322
 Madison WI 53705 cubwi.org

Consumer oriented lobbying group supported by donations from public. (M-F 7:45am - 4:30pm CT)

Wisconsin Electric Cooperative Association

222 W Washington Ave Ste 680 (608) 467-4650
 Madison WI 53703-2719 (608) 467-4651 FAX
weca.coop

Represents electric cooperatives, advocates for safety and regulatory services, and cooperative governance.

UTILITY SHUT-OFF RULES (PSC RULES)

(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

Public Service Commission, WI

4822 Madison Yards Way (608) 266-5481
 Madison WI 53707-7854 (888) 816-3831
psc.wi.gov

Requires utilities to give a disconnect notice, either by first-class mail or in person. Customers must be informed of their right to dispute the shut-off through appeal procedures.

VACATION OFFERS

American Society of Travel Advisors

Consumer Affairs Department (800) 275-2782
 675 N Washington St Ste 490 asta.org
 Alexandria VA 22314

VANITY PUBLICATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128 Fact sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

VENDING MACHINES

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700 Licensing.
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

VETERANS AFFAIRS

Veteran Affairs, U.S. Dept. of

810 Vermont Ave NW Call 988 Veterans in crisis should call 988.
 Washington DC 20420 (800) 698-2411 MyVA general information line.
 (800) 827-1000 Disability & Pension Benefits line.
 711 TTY
 (888) 442-4551 GI Bill line.
 (877) 222-8387 VA Health Benefits line.
 (877) 327-0022 My HealtheVet help desk. Tech
va.gov support for health portal.

Veteran Affairs, U.S. Dept. of

5400 W National Ave (414) 384-2000 Milwaukee Regional Office and
 Milwaukee WI 53214 (888) 469-6614 appointments.
 (414) 434-0128 FAX
va.gov

V

VETERANS AFFAIRS - continued

Veteran Affairs, WI Dept. of

2135 Rimrock Rd
PO Box 7843
Madison WI 53707-7843

(800) 947-8387
dva.wi.gov

Benefits, programs, and services inquiries. (M-F 10:30am – 4:30pm)

Veteran Affairs, U.S. Dept. of

Madison Vets Center
1291 N Sherman Ave
Madison WI 53704

(608) 264-5342
(800) 698-2411
711 TTY
(877) 927-8387
va.gov

Counseling, job assistance, resources, and referrals. Veterans Crisis Line. VA Madison Health Care After hours call center.

VETERINARIANS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4353
datcp.wi.gov
datcpVEB@wi.gov

Licensing; including animal technicians. Rules and practice questions. Complaints and enforcement.

VICTIMS RIGHTS

Justice, WI Dept. of

Office of Crime Victim Services (OCVS)
PO Box 7951
Madison WI 53707-7951

(800) 446-6564
(608) 264-9497
(800) 947-3529 TTY
doj.state.wi.us
ocvs@doj.state.wi.us

Victims and witness rights resource center, complaints, lawyer referral information.

VIDEO GAMES

Entertainment Software Ratings Board

317 Madison Ave 22nd Fl
New York NY 10017

esrb.org

Non-profit, Information about game and/or app content.

VIDEO POKER

(SEE GAMBLING)

VITAMINS AND FOOD SUPPLEMENTS

Food & Drug Administration, U.S.

Center for Food Safety & Applied Nutrition
5001 Campus Dr HFS-024
College Park MD 20740-3835

(888) 723-3366
(888) 463-6332
fda.gov

(M-F 10am – 4pm ET)
Protects public health, assuring product labeling, safety, and regulation.

VOCATIONAL REHABILITATION

Workforce Development, WI Dept. of

Division of Vocational Rehabilitation (608) 261-0050
 201 E Washington Ave (800) 442-3477
 Madison WI 53703-7852 dwd.wi.gov

Provide vocational rehabilitation services for all adults with disabilities.

PO Box 7946
 Madison WI 53707

VOLATILE ORGANIC COMPOUNDS (VOC)

Environmental Protection Agency, U.S.

William Jefferson Clinton Bldg (800) 621-8431
 1200 Pennsylvania Ave NW epa.gov
 Washington DC 20460

Federal rules control emissions of VOC's which help make up ground-level ozone.

VOTING RIGHTS

Wisconsin Elections Commission

201 W Washington Ave 2nd Fl (866) 868-3947
 PO Box 7984 (608) 266-8005
 Madison WI 53702 (608) 261-2028
 (800) 947-3529 TTY
 (608) 267-0500 FAX
elections.wi.gov
elections@wi.gov

Voter Helpline, legal requirements and information, and voter registration questions.

W

WAGES

(SEE ALSO EMPLOYMENT)

Workforce Development, WI Dept. of

201 E Washington Ave (608) 266-3141
 PO Box 8928 (608) 266-6860
 Madison WI 53703-8928 (608) 266-1340
 (608) 261-0050

General information, Madison.
 Equal Rights Division, Madison.
 Worker's Compensation, Madison.
 Disability employment, Department
 of Vocational Rehabilitation (DVR),
 Madison.
 Equal Rights Division, Milwaukee.

(414) 227-4384
dwd.wi.gov

Labor, U.S. Dept. of

Wage & Hour Division (414) 297-1590
 310 W Wisconsin Ave Ste 1170 dol.gov
 Milwaukee WI 53203

State level. Fair Labor Standards
 Act, Family Medical Leave Act,
 Migrant & Seasonal Garnishment,
 etc.

Labor, U.S. Dept. of

Wage & Hour Division (866) 487-2365
 Frances Perkins Bldg dol.gov
 200 Constitution Ave NW
 Washington DC 20210

Federal level. Fair Labor Standards
 Act, Family Medical Leave Act, Mi-
 grant & Seasonal Garnishment, etc.

WAREHOUSE

(SEE ALSO MOVING)

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Business Trade Practices (608) 224-4933
 2811 Agriculture Dr (608) 422-5012
 PO Box 8911 (800) 422-7128
 Madison WI 53708-8911

Warehouse storage.

Bureau of Consumer Protection (800) 422-7128
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

Self Storage facilities. Wis. Stat. §
 704.90.

WARRANTIES

Wis. Stats. §§ 402.314 402.316 Federal: Magnuson-Moss Warranty Act.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

WARRANTIES - continued

Transportation, WI Dept. of

Dealers & Agents Division
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
wisconsindot.gov
Dealerlicensingunit@dot.wi.gov

Secret warranties on automobiles.
Extended warranties through
manufacturers only.

Safety and Professional Services, WI Dept. of

Division of Professional
Credential Processing
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Manufactured homes and Solar
Energy System Pre-Sale
information, Wisconsin "Right to
Cure Law".

Federal Trade Commission, U.S.

Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580

(877) 382-4357
(202) 326-2222
ftc.gov
reportfraud.ftc.gov

General information, enforces
Magnuson-Moss Warranty Act,
deceptive advertising, etc.
General info and fraud reporting.

WARRANTIES – EXTENDED

Commissioner of Insurance, Office of the

125 S Webster St
Madison WI 53703

(608) 266-3585
(800) 236-8517
oci.wi.gov

General information line.
Toll-free line.

WASTE CONTROL

(SEE ALSO POLLUTION)

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2621
(608) 266-1054

(608) 266-1956
(608) 267-7691
(800) 943-0003
(888) 947-2876
(855) 889-3021
dnr.wi.gov

Toll free general information line.
Central office, general information.
Bureau of Drinking Water &
Groundwater, copy of water report.
Bureau of Watershed Management.
Non-emergency law enforcement.
24-hour spill reporting hotline.
Burning restrictions and fire activity.
No fee Small Business
Environmental Assistance Program.

WATER

(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

Public Service Commission, WI

4822 Madison Yards Way
Madison WI 53705

(608) 266-5481
(888) 816-3831
(608) 266-2001
(800) 225-7729
psc.wi.gov

General information.

Consumer inquiries and complaints.

W WATER – continued

State Lab of Hygiene

2601 Agriculture Dr
Madison WI 53718

(800) 442-4618
(608) 224-6202
slh.wisc.edu

Water testing/kits.
Environmental laboratories and forensic toxicology.

WATER PARKS

(SEE ENVIRONMENTAL SANITATION)

WATER TREATMENT DEVICES

Safety and Professional Services, WI Dept. of

Division of Industry Services
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Wisconsin’s water treatment device review program. Devices (including softeners and purifiers) approved. Review includes:
1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to support claim.

WATERPROOFING (BASEMENT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 133.

WEATHERIZATION

(SEE ALSO ENERGY ASSISTANCE OR ENERGY)

Energy, Housing and Community Resources, WI Dept, of

PO Box 7970
Madison WI 53707-7970

(866) 432-8947
energyandhousing.wi.gov

For list of Wisconsin weatherization providers. Oversees the Wisconsin Weatherization Assistance Program (WAP).

WEEDS – NOXIOUS

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(608) 843-5475
(888) 937-74*63
dnr.wi.gov

Forestry Health Program.
Field office location information.

WEIGHT LOSS CENTERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-5012
datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer Protection Hotline.
General information line.
Requirements for proof of financial responsibility.

WEIGHTS AND MEASURES

(SEE AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF)

WELFARE PROBLEMS

Health Services, WI Dept. of

1 West W
Wilson St
Madison, WI 53703

(608) 266-1865
(800) 362-3002
(888) 794-5556

hhs.gov
access.wisconsin.gov

Apply through ACCESS website.
Contact agency based on county
you live in.

WELL DRILLERS

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-0153
dnr.wi.gov
dnrdglicensing@wisconsin.gov
dnropcert@wisconsin.gov

Serving all aspects from well to
dwelling. Quality of work and code
violation complaints only.
Water well and heat exchange
drilling license. Pump installer
license, drilling rig operator
registration, and business
registration.

WHEELER REPORT

Wheeler Reports Inc

111 W Wilson St #501
Madison WI 53703

(608) 287-0130
thewheelerreport.com
wheeler@thewheelerreport.com

Daily summary of statewide news
concerning state government.

WHISTLE BLOWER

Government Accountability Office, U.S.

GAO Fraud Net
441 G St NW Rm 4T21
Washington DC 20548

(800) 424-5454
(202) 512-3086 FAX
gao.gov/fraudnet
fraud@gao.gov

To report fraud, waste, abuse, and
mismanagement of federal funds.

WILLS, ESTATES

(SEE ALSO LIVING WILLS OR PROBATE)

Health Services, WI Dept. of

Bureau of Aging & Disability Re-
sources
1 W Wilson St
Madison WI 53703

(608) 266-2536
dhs.wi.gov

General information line.
Living Will: Wisconsin adults may
authorize life sustaining medical
procedures be withheld or
withdrawn in terminal cases, signing
"Declaration to Physicians." Copies
can be obtained from doctors,
nursing homes, hospitals, county
clerks, lawyers, or send a self-
addressed stamped envelope to
DHS address listed. Also advise to
contact private attorney and
accountant.

W WINDOW CORDS/BLINDS

Window Covering Safety Council

355 Lexington Ave Ste 1500
New York NY 10017

(212) 297-2100
windowcoverings.org
info@windowcoverings.org

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

Consumer Product Safety Commission, U.S.

4330 E West Hwy
Bethesda MD 20814

(800) 638-2772
cpsc.gov

WINDOWS AND PATIO DOORS

(SEE ALSO HOME IMPROVEMENT)

Safety and Professional Services, WI Dept. of

Division of Industry Services
4822 Madison Yards Way
Madison WI 53708-8935

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Code information for home improvement available from both toll free and main office general phone lines.
Contact county or municipality building inspection units for additional rules, regulations, and inspection service information.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Home improvement questions.
Fact sheet available.

WIRELESS CABLE

Financial Institutions, WI Dept. of

Division of Securities
4822 Madison Yards Way
Madison WI 53701-1768

(608) 266-2139
(608) 261-9555
dfi.wi.gov

Investment questions.
General main information line.

WISCONSIN CONSUMER ACT

(SEE CONSUMER ACT, WISCONSIN)

WISCONSIN STATE AGENCIES

wisconsin.gov

For addresses and phone numbers of Wisconsin state agencies.

WISCONSIN WEB PORTAL

(608) 250-4606
wisconsin.gov
WI_helpdesk@egov.com

Wisconsin Portal.

WORK-AT-HOME SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

WORKER'S COMPENSATION

Workforce Development, WI Dept. of

Worker's Compensation Division (608) 266-1340
 201 E Washington Ave Rm C100 (608) 267-0394 FAX
 PO Box 7901 dwd.wi.gov
 Madison WI 53707-7901 dwddwc@dwd.wisconsin.gov

Claims information, forms, publications, equal rights, worker's compensation, and unemployment insurance. Serving workers, employers, insurers, and medical providers.

WORKFORCE DEVELOPMENT, WI DEPT OF

Workforce Development, WI Dept. of

201 E Washington Ave (608) 266-3131
 PO Box 7946 dwd.wi.gov
 Madison WI 53707

Unemployment insurance, equal rights, veterans employment services, disability employment services, worker's compensation, and apprenticeship.

WORLD DAIRY EXPO

World Dairy Expo

3310 Latham Dr (608) 224-6455
 Madison WI 53713 worlddairyexpo.com
wde@wdexpo.com

Show grounds address:
 Alliant Energy Center
 1919 Alliant Energy Center Way
 Madison WI 53713

WORTHLESS CHECKS

(SEE BAD CHECKS)

X

Y

Z